

VAX Steam Fresh

Home Series

Steam Cleaner



User Guide

CDST-SFXS CDST-SFXT

This machine is intended for household use only, not for commercial or industrial use. **Please keep instructions for future use and only as instructed in this guide.**

Basic Safety Precautions

- Only use the steamer indoors and keep the area you're cleaning well lit.
- Keep fingers, hair and loose clothing from moving parts and openings whilst using the steamer.
- This appliance can be used by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance.
- Please refer to floor/surface manufacturers care recommendations before use. Test your flooring/surface - run the steamer over a small hidden area, if no damage or discolouration occurs continue cleaning. Not suitable for use on water sensitive flooring/surfaces/materials.
- This steamer should not be used to clean electrical appliances such as microwaves, oven interiors, televisions and electrical heating systems etc.
- Only Vax recommended tools, cloths and steam solution should be used with this steamer. Using other steamer solutions will invalidate the warranty.

Don'ts

- Don't touch any hot areas/accessories on your steamer. It's normal for the steamer and accessories to heat up during use, always allow them to cool down before handling.
- Don't use the steamer if it has been dropped, if there are visible signs of damage or if it is leaking, or if it has been immersed in water or left outdoors.
- Don't handle the plug or use the steamer with wet hands.
- Don't pull or carry the steamer by the power cord.
- Don't leave the steamer unattended while it is connected to the supply mains.
- Don't aim the steamer at people, animals, plants and electrical components such as oven interiors or wires.
- Don't touch the steam jet, steam boost or floorhead at a close distance (there is a risk of scalding).
- Don't use on a surface that is damaged or use on windows during cold temperatures.
- Don't use the power cord as a handle, pull the power cord around corners or sharp edges or close a door over the power cord.

- Don't attempt to remove blockages with sharp objects as this may cause damage to the steamer. Remove blockages only as instructed in this guide.
- Don't unplug the steamer by pulling on the power cord or run over the power cord. If the power cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Don't use the steamer with incorrect voltage as this may result in damage or injury to the user. The correct voltage is listed on the ratings label.

Do's

- Always make sure the hose and accessories are not damaged, are free from dirt and debris and are securely connected and locked into place before use.
- Always fill the clean water tank with water only, never add perfume, stain remover or products containing alcohol. Filling the clean water tank with hot or boiling water will damage the machine and invalidate your guarantee.
- Please ensure that you wash and dry the removable microfibre pads after each use to help keep your VAX steam cleaner hygienic.
- Always vacuum your carpets thoroughly and ensure hard floor areas are free from grit and debris before using the steamer.
- Take extra care when cleaning on stairs.
- Always make sure tanks are fitted correctly before using the steamer.
- Always carry the steamer by the handle.
- Always unplug the steamer before carrying out any maintenance or when unattended.
- Turn off all controls on the steamer before disconnecting or connecting the power cord. After use always loosely wrap the power cord around the cord clips provided.
- Only replace the fuse in the plug with a British 13amp fuse.
- Always protect the power cable from heated surfaces or near open flames.
- Use only CE approved 13amp extension cords, non-approved extension cords may overheat.
- Care should be taken to arrange the extension cord as it could be a trip hazard.
- Store the steamer in a cool, dry area away from children.
- Before storing the steamer please ensure all water/solution tanks and hard water filter are thoroughly clean and dry.
- Keep the appliance out of reach of children when it is energised or cooling down.
- Only VAX recommended tools and steam solution should be used with this machine. Using other solutions may invalidate the guarantee.

Welcome to the Vax family!

You're now the proud owner of a VAX Steam Fresh Home. Here you'll find everything you need to know about your machine and, most importantly, instructions on how to get started so that you can get cleaning!

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Register your product to receive 12 months free additional warranty



Bought your product directly from vax.co.uk? Relax - your warranty will be emailed to you. Contact us if you haven't received this and we'll be happy to help. **Bought elsewhere?** Registering is quick and easy.

Scan the QR code or visit vax.co.uk/registration

*All Vax products come with a standard 1 year warranty. For additional warranty, products must be registered within 3 months of purchase.

Machine overview



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Weight 3.38kg. Cord length 8m. Clean water tank capacity 0.26L. Solution tank capacity 0.13L.

*Included with model CDST-SFXT Steam Fresh Total Home only. Subject to technical change without notice. Images are illustrative only.



SCAN HERE TO GET TO KNOW YOUR MACHINE visit www.vax.co.uk

for help and support with setting up your machine

Carpet Glider Cable hook Handle release button Solution tank Quick cord release hook 19 Plug storage Tool storage Floorhead release button 22 Microfibre cleaning pads Heavy duty cleaning pad* Ergonomic hose Concentration nozzle Grout brush Window tool Detail nozzle Elat surface tool Scrub pad attachment Micro pads Heavy duty micro pads*

- Soft brush
- Deep scrubbing brush*
- 250ml Steam Solution

Quick start





SCAN HERE TO WATCH OUR HOW-TO VIDEOS or visit support.vax.co.uk for help and support

with using your machine

Getting started

PLEASE READ THE SAFETY INFORMATION BEFORE USE.

CAUTION:

- The steamer and accessories get hot during use, always allow them to cool down before handling.
- Always unplug and switch off the steamer when assembling.
- Always switch off the steamer before emptying the water tank or changing the cloths/accessories.

IMPORTANT:

- Refer to the floor/surface manufacturer's care recommendations before use.
- Test your flooring/surface run the steamer over a small hidden area, if no damage or discolouration occurs continue cleaning. Not suitable for use on water or heat sensitive flooring/ surfaces.
- Test for colour fastness in a small hidden area of upholstery/fabric to check for colour removal before use.
- Only use VAX steam solution. Using other solutions may cause excess foaming and will invalidate the guarantee.
- When using the steamer, basic safety precautions should always be observed.
- Don't aim the steamer at people, animals, plants and electrical components or wires. Never touch the steam jet or floorhead at a close distance (there is a risk of scalding).
- The steamer is equipped with a thermostat and a thermal cut-out. If for any reason the steamer overheats it will switch off. If this happens during normal operation turn off and unplug the steamer, allow to cool for at least 2 to 4 hours and re-try.
- Don't use hot or boiling water to fill or clean the water tank.

Assembly



Stand the steamer upright by pushing the main body forward to lock into position.



Push the handle into the main body until it clicks into place.



The detail nozzle, grout brush and window tool can be stored on the back on the steamer.



Loosely wrap the power cord around the quick cord release hooks and insert the plug into the plug storage socket.



SCAN HERE TO GET TO KNOW YOUR MACHINE

IMPORTANT:

- Don't over fill the clean water/solution tanks or exceed the maximum amount required.
- Don't use the steamer without water in the water tank. Always top up with water in good time.

Filling the water tank



Press the water tank release buttons and pull the tank to remove.



Pull the tab on the water tank cap to open.



Fill the water tank to the max fill level. For hard water areas use filtered water. Replace the cap and push firmly to close.



Slide the water tank back into the machine until it clicks into place.

Filling the solution tank



Press the release buttons and pull the solution tank to remove.



Twist the solution tank cap anti-clockwise and lift to remove.



Fill the tank with solution using the markers on the tank and top up with water.



Replace the solution tank cap and twist clockwise to close.



Replace the solution tank back onto the steamer and push until it clicks into place.





IMPORTANT:

- Never use the steamer without a cleaning pad attached to the floorhead.
- Never use the steamer on one spot for an extended period of time or leave with a damp or wet microfibre pad attached as this may damage the floor surface.
- Always test on an inconspicuous area of flooring first before using solution. ٠
- If you don't want to use solution on your flooring, turn solution dial to OFF position.

CAUTION: Always switch OFF the steamer when fitting the microfibre cleaning pads.

Using the steamer



Turn the quick release hooks to release the cord. Clip the cord into the cord hook on the handle to avoid the cord getting caught.



To steam your floors with solution turn the dial to ON.



Place the microfibre pad on the floor, white side facing up. Place the steamer onto the pad making sure the entire pad will illuminate. covers the floorhead.

Place your foot onto the

backwards to recline.

floorhead and pull handle



Plug into the mains and press the ON/OFF power button to ON. The blue light



Adjust the steam dial to the desired setting. The green light will illuminate to indicate the steamer is readv to use.



To release steam, squeeze the trigger in short bursts. Don't hold the trigger continuously to prevent over-wetting floors.



Hold the corner of the pad down with your foot and lift the steamer to peel away.



Move the steamer slowly forwards and backwards across the floor paying attention to high traffic areas. Squeeze/release trigger as required.



To use the Compact Scrub Brush, place your foot on the outer floorhead and gently pull away to release.



For a concentrated steam jet use the steam boost. Press the steam boost button on the floorhead to activate. Squeeze the trigger to release steam from the front of the floorhead. Press the steam boost button to deactivate.

IMPORTANT: When using on carpets, always make sure the microfibre cleaning pad is used and covers the floorhead entirely before using the carpet glider.

Only use the carpet glider when refreshing carpets and turn the solution dial to OFF.

Refreshing carpets



With the microfibre pad attached and covering the entire floorhead, hook the steamer into front of the carpet glider, then push the back of the floorhead into the clip.



Turn the solution dial to OFF when refreshing carpets.



Plug into the mains and press the ON/OFF power button to ON. The blue light will illuminate.



Adjust the steam dial to the desired setting. The green light will illuminate to indicate the steamer is ready to use.



Place your foot on the floorhead and pull handle backwards to recline.



To release steam squeeze the trigger in short bursts. Don't hold the trigger continuously to prevent over wetting carpet.



Move the steamer slowly forwards and backwards across the carpet paying particular attention to high traffic areas. Squeeze/ release trigger as required.



To release the carpet glider, place your foot on the clip and push down. Lift the steamer to remove.

CAUTION: Always switch off the steamer before attaching the concentration tool and accessories.

IMPORTANT: The handheld is to be used with water only, putting solution into the water tank can cause damage.

Always check the tools are clean and free from debris, don't use if damaged, broken or worn.

Using the handheld steamer



Remove the plug and turn the hooks to release the power cord.



Press the handheld release button and gently pull the handheld to release from the steamer.



Press the water tank release buttons to remove the water tank and fill with water.



When using the handheld, always attach the concentration tool or hose before use. To fit line up the arrow on the concentration nozzle/hose with the arrow on the steamer and turn clockwise to lock into position.



Plug into mains and press the ON/OFF power button to ON. The blue light will illuminate.



Adjust the steam dial to the desired setting. The green light will illuminate to indicate the steamer is ready to use.



To release steam squeeze the handheld steam trigger in short bursts. Don't hold the trigger continuously to prevent over-wetting.



To re-attach the handheld to the steamer, align the handheld with the steamer, lift the handheld release button and slide the handheld back into the steamer until it clicks into place, taking care not to trap the power cord.



SCAN HERE TO GET TO KNOW YOUR MACHINE

Using the tools

Attaching the concentration nozzle

The concentration nozzle can be used on its own or with a chosen tool attached.



To attach the nozzle, line up the arrow on the nozzle with the arrow on the machine and turn clockwise to lock. Gently pull to make sure the tool is locked into place. To remove turn anticlockwise to unlock.

Attaching the hose with the concentration nozzle

For extra reach, the hose can be used with the tools attached.



To attach the hose, line up the arrow on the hose with the arrow on the machine and turn clockwise to lock. To remove turn anticlockwise to unlock.



The concentration nozzle can be attached to the hose and used on its own or with a chosen tool attached. To attach the nozzle, line up the arrow on the nozzle with the arrow on the hose and turn clockwise to lock. To remove turn anticlockwise and pull.

Concentration nozzle



To attach the tools to the concentration nozzle line up the arrows and twist the tool clockwise until locked into position and secure. Turn anti-clockwise to remove.

Flat surface tool



To attach the flat surface attachment to the concentration nozzle line up the arrows and twist the tool clockwise until locked into position and secure. Turn anti-clockwise to remove.





To attach a scrub brush, line the tab on the bottom of the flat plate with the bottom of the brush/attachment and click back into place.





To use the steam pads, attach the scrub pad attachment to the flat surface tool. Line the tab on the bottom of the scrub pad attachment and click back into place.



To remove the scrub brush push the clip on the top to release.



Stretch the elasticated pad over the tool. Make sure the pad covers the whole tool before use.



To remove the scrub pad attachment, push the clip on the top to release.

Using the tools



Ergonomic Hose The flexible extension hose attaches to your handheld to provide extra cleaning reach.



Microfibre Triangular Cleaning Pad Microfibre cleaning pad for everyday cleaning.



Heavy Duty Microfibre Triangular Cleaning Pad* Microfibre cleaning pad with a textured surface helps to tackle tough and ground in stains.



Carpet Glider A detachable accessory that enables you to refresh your carpets.



Concentration Nozzle A concentrated flow of steam to lift grime. Use on any sealed surface in the home to tackle stubborn stains.



Grout Brush A slim bristle head design to lift embedded dirt from in between tiles and grouting.



Detail Nozzle For those hard to reach places all around the home. This super-concentrated steam nozzle fits in small crevices. Use to clean taps, under rails and radiators quickly and thoroughly.



Window Squeegee Clean your windows and mirrors quickly and easily. The Squeegee Tool disperses steam evenly to any glass surface, including shower doors and glass ovens doors.



Scrub Brush (grey) The soft bristles agitate dried on grease and grime and remove built-up dirt with minimal effort.



Deep Scrub Brush (black)* Tough, strong bristles help tackle more stubborn dirt and grime.

Both brushes have an integrated scraper edge that helps to remove dried on dirt and stains without changing tools.



Flat Surface Steam Pad Designed for above floor cleaning on surfaces such as tiles, worktops, sinks, cupboards, tables, doors, shelves and much more.



Heavy Duty Flat Surface Steam Pad*

A textured surface to tackle stuck-on dirt, ideal for those grimier jobs. Use on glass oven doors, hobs, tiles, baths, child highchairs, work surfaces and much more. IMPORTANT: Allow the steamer to fully cool down before performing any maintenance or troubleshooting checks. Always allow the steamer to fully cool down before removing the microfibre cleaning pad.

Don't leave water or solution in the tanks between uses, as this can effect the steamer's performance, the water/solution tanks need to be emptied and rinsed after each use.

Emptying the water/solution tanks



Press the water tank release buttons and pull the tank to remove.



Pull the tab on the water tank cap to open.



Empty the water into a sink.

Emptying the solution tanks



Press the solution tank release buttons and pull the tank to remove.

Removing cleaning pads



Twist the solution tank cap anti-clockwise and lift to remove.



Empty the water and solution into a sink.



Rinse the solution tank, take the cap and turn to tighten. Attach the tank back onto the steamer.



Using your foot, hold the corner of the microfibre cleaning pad down, lift steamer to peel away.



The microfibre pad is machine washable (Max 40°C). Do not use bleach or fabric softener. Allow to fully dry before use.

Cleaning and maintenance

IMPORTANT: The condition of the filter affects the performance of your steamer, check and change the filter periodically. Depending on water hardness and frequency of use, the filter should be replaced every 3 to 6 months. For hard water areas use filtered water and replace the filter every 2-4 months. Don't operate the steamer without the hard water filter in place.

Replacing the hard water filter



Press the water tank release buttons and pull the tank to remove.



Pull to remove the hard water filter.



Replace every 3-6 months. For hard water areas, replace every 2-4 months.

Removing blockages



If there is an obstruction to the steam flow through the machine, steam may be released through the bleed valve located on the side of the handheld.



Press the floorhead release button and pull the floorhead away from the machine.



Using a thin object such as a paper-clip, insert to remove the blockage.



With the pad removed from the floorhead, insert a small thin object such as a paper-clip into the steam holes to remove a blockage.





WARNING: Always unplug the steamer before performing maintenance/troubleshooting checks.

There is an accessory missing

• Check the contents on the box to make sure the part is definitely included with your machine.

Why does the steamer have no power?

- The plug may not be fully pushed into the electrical socket.
- The fuse in the plug needs replacing. Always replace with a British 13amp fuse.
- Check the ON/OFF power button is in the ON position.
- The steamer is equipped with a thermostat and a thermal cut-out. If for any reason the steamer overheats it will switch off. If this happens, switch off and unplug the steamer, allow to cool for at least 2 to 4 hours and retry.

Why is the steamer not producing steam?

- There may be no or little water in the water tank. See Filling the water tank page 8.
- The water may not yet be at temperature. The green indicator light will be illuminated when the steamer is ready to use. See Using the steamer page 9.
- Make sure the steam dial is turned to Max. See Using the steamer page 9.
- Check the water tank is securely fitted and the hard water filter is in place. See Filling the water tank page 8 and Replacing the hard water filter page 16.
- Make sure the handheld is fitted securely in the steamer. See Using the handheld steamer page 11.
- The hard water filter may be blocked and need replacing. See Replacing the hard water filter page 15.
- The steam path may be blocked. See Removing blockages page 16.

Why is the steamer not delivering solution?

- There may be no or little water and solution in the solution tank. See Filling the solution tank page 8.
- Check correct setting has been selected on the solution dial. Turn the dial to ON. See Using the steamer page 9.
- Check the solution has been correctly diluted. See Filling the solution tank page 8.

Why won't the microfibre pad pick up dirt?

• The microfibre pad may be saturated or dirty. Wash the microfibre cleaning pad. See Remove cleaning pads page 14.

Why is steam coming from the side of steamer?

• Steam coming from the side of the steamer indicates a blockage. See Removing blockages page 16.

Warranty

If a Vax machine is used in the way it is intended and it breaks down within the guarantee period, it's our responsibility to repair or replace it.

Here's what isn't covered:

- Functional parts, tools and accessories after 12 months that may suffer premature failure due to every day wear and tear.
- Consumables after 3 months such as belts, filters, brushbars, fuses etc.
- Accidental damage.
- Cosmetic damage that does not affect the functioning of the product.
- Damage as a result of use not in accordance with the user guide.
- Damage caused by not carrying out regular maintenance.
- Damage to the power cord.
- Blockages; please refer to the user guide.
- Poor product performance caused by:
 - Negligent use, misuse or careless operation of the machine.
 - Failure to clean or maintain the product in accordance with the user guide.
 - Use of the machine which is not in accordance with the user guide.
 - Use of a Vax product for anything other than normal domestic household purposes in the country in which it was purchased.
 - Use of parts, accessories and consumables, which are not genuine VAX components.
 - Faulty installation or repairs unless carried out by a qualified electrician or engineer.

Technical

Statement of Compliance: Manufacturer/EU importer: Vax Limited, hereby on our own responsibility, declare that the **VAX Steam Fresh Home Series** is manufactured in compliance with the following Legislation:

Safety: 2014/35/EU Low Voltage Directives/Electrical Equipment (Safety) Regulations 2016. EMC: 2014/30/EU Electromagnetic Compatibility Directive/ Electromagnetic Compatibility Regulations 2016.



Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.

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REGISTER YOUR PRODUCT TO RECEIVE 12 MONTHS FREE ADDITIONAL WARRANTY*

Bought your product direct from vax.co.uk?

Sit back and relax - your free additional 12 months warranty is already sorted. Check your email for your warranty' - contact us if you haven't received this and we'll be happy to help.

Bought elsewhere?

To claim your free additional 12 months warranty*, registering is quick and easy, just follow the steps below:



If you need help registering, please visit www.vax.co.uk/contact

*All Vax products come with a standard 1 year warranty. Registration is required to claim the free additional 1 year warranty. Warranty must be registered within 3 months from date of purchase.