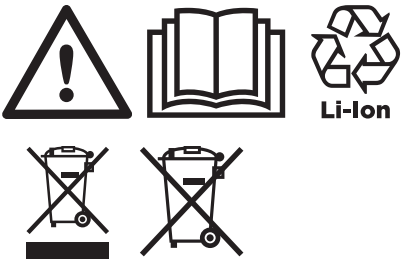
BISSELL®

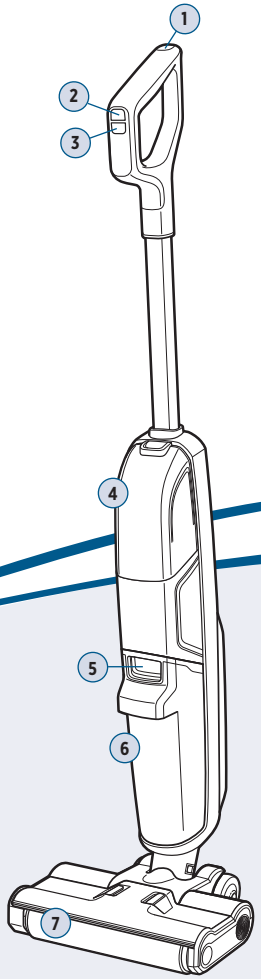
CROSSWAVE® HF3 CORDLESS

WET & VACUUM HARD FLOOR CLEANER

3639 SERIES

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Product Overview

1. Clean-Out Cycle Button
2. Mode Button
3. Power Button
4. Clean Water Tank
5. Dirty Water Tank Release Button
6. Dirty Water Tank
7. Brush Roll Window

SYMBOL	EXPLANATION
	Caution.
	Read operator's manual.
	Risk of fire.
	Risk of electric shock.
	Disconnect power before servicing.
	For indoor use only.
	Do not overwet carpet. Use only on carpet moistened by the cleaning process.
	Do not freeze.

SYMBOL	EXPLANATION
	Use only BISSELL® cleaning formulas intended for use with this machine.
	Protection against moving parts.
	Risk of automatic start-up.
	Always turn unit off prior to charging.
	Detachable power supply unit.
	Allow parts to dry.
	Use warm water, temperature up to 60°C.
	Check the manufacturer's tag before cleaning textile. "W" on the tag as shown means you can use your cleaner.

SYMBOL	EXPLANATION
	Recycle Li-Ion battery.
	This symbol on the product and/or accompanying documents means that used electrical and electronic products should not be mixed with general household waste. For proper treatment, recovery and recycling, please take this product to designated collection points. Please contact your local authority for further details of your nearest designated collection point.
	This symbol means to recycle. Do not mix batteries with general household waste. Recycle used batteries at your nearest recycling center.

IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USING YOUR APPLIANCE.
When using an electrical appliance, basic precautions should be observed, including the following:

WARNING

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Cleaning and user maintenance shall not be made by children without supervision.
- Children should be supervised to ensure that they do not play with the appliance.
- Do not immerse in water or liquid.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts of the appliance and its accessories.
- If the charger supply cable is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified person in order to avoid a hazard.
- Do not incinerate the appliance even if it is severely damaged. The batteries can explode in a fire.
- The battery is to be disposed of safely.
- This appliance contains batteries that are only replaceable by skilled persons.
- Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact accidentally occurs, flush with water. If liquid contacts eyes, additionally seek medical help. Liquid ejected from the battery may cause irritation or burns.
- Do not run appliance over cable.
- This appliance must only be supplied at safety extra low voltage corresponding to the marking on the appliance.
- Liquid must not be directed towards equipment containing electrical components.
- Unplug charger from electrical socket when not in use, before cleaning, maintaining or servicing the appliance, and if your appliance has an accessory tool with a moving brush, before connecting or disconnecting the tool.
- Do not use with damaged cable or charger. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.
- The appliance must be disconnected from the supply mains when removing the battery.
- Use only the type and amount of liquids specified under the operations section of this guide.
- Turn OFF all controls before unplugging.
- Do not pull or carry charger by cable, use cable as a handle, close door on cable, or pull cable around sharp edges or corners.
- Keep charger cable away from heated surfaces.
- To unplug, grasp the charger plug, not the cable.
- Do not handle charger plug or appliance with wet hands.
- Battery pack and charger base output terminals are not to be short-circuited.
- Do not charge the unit outdoors.
- Do not recharge, disassemble, heat above 60°C, or incinerate.
- Keep batteries out of reach of children.
- Dispose of used batteries promptly.
- Never put batteries in mouth. If swallowed, contact your physician or local poison control.
- Prevent unintentional starting. Ensure the switch is in the OFF-position before picking up or carrying the appliance. Carrying the appliance with your finger on the switch or energising appliance that have the switch on invites accidents.
- Do not use appliance that is damaged or modified. Damaged or modified batteries may exhibit unpredictable behavior resulting in fire, explosion or risk of injury.
- Do not expose appliance to fire or excessive temperature. Exposure to fire or temperature above 130°C may cause explosion.
- Follow all charging instructions and do not charge the appliance outside of the temperature range specified in the instructions. Charging improperly or at temperatures outside of the specified range may damage the battery and increase the risk of fire.
- The appliance is only to be used with the power supply unit provided with the appliance.
- This appliance contains lithium ion type batteries that are non-replaceable.
- CAUTION: Only allow children at least 8 years old to use the battery charger. Give sufficient instruction so that the child is able to use the battery charger in a safe way and explain that it is not a toy and must not be played with. Instruct the child not to try and recharge non-rechargeable batteries because of the danger of eruption.
- Examine the battery charger regularly for damage, especially the cord, plug and enclosure.
- If the battery charger is damaged, it must not be used until it has been repaired.
- Have servicing performed by a qualified repair person using only identical replacement parts. This will ensure that the safety of the product is maintained.
- Do not modify or attempt to repair the appliance except as indicated in the instructions for use and care.
- Keep the temperature range of between 4-30°C when charging battery, storing unit or during use.
- Plastic film can be dangerous. To avoid danger of suffocation, keep away from children.
- Use only as described in this user guide.
- Use only manufacturer's recommended attachments.
- If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water; do not attempt to operate it and have it repaired at an authorised service center.

- Do not put any object into openings.
- Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- Use extra care when cleaning on stairs.
- Use indoors only.
- Do not use to pick up flammable or combustible liquids, such as petroleum, or use in areas where they may be present.
- Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
- Do not use appliance in an enclosed space filled with vapours given off by oil-based paint, paint thinner, some moth-proofing substances, flammable dust, or other explosive or toxic vapours.
- Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches or hot ashes.
- Do not use without filters in place.
- Floor slippery when wet.
- WARNING: Only use with the following charger models: SAW15A-260-0500BD and YLJXA-U260050

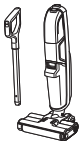
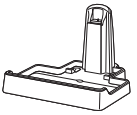
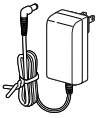
SAVE THESE INSTRUCTIONS

ORIGINAL INSTRUCTIONS.
FOR OPERATION ON A 220-240 VOLT A.C. 50-60 HZ POWER SUPPLY ONLY.
THIS MODEL IS FOR HOUSEHOLD USE ONLY.

IMPORTANT INFORMATION

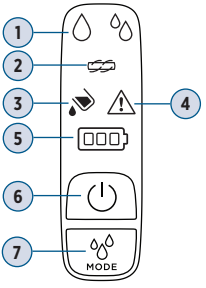
- Keep appliance on a level surface.
- If your appliance has a motorised brush roll, do not leave machine running in the same spot without the handle fully upright.
- To reduce the risk of a leaking condition, do not store unit where freezing may occur. Damage to internal components may result.
- Plastic tanks are not dishwasher safe. Do not put tanks in dishwasher.

What's in the Box?

				
Handle & Body	Brush Roll	Trial Formula	Docking Station	Charging Adapter

User Interface

1. Water Spray Rate Indicator
2. Brush Roll Obstruction Indicator
3. Dirty Water Tank Full/Missing Indicator
4. Error Indicator
5. Battery Level Indicator
6. Power Activation Switch (machine must be reclined)
7. Water Spray Rate Selection Button
8. Self-Cleaning Cycle Activation Switch

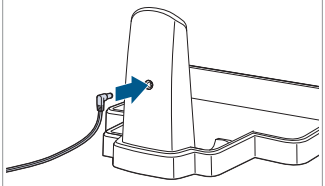




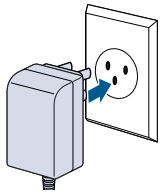
Assembly & Charging the Battery



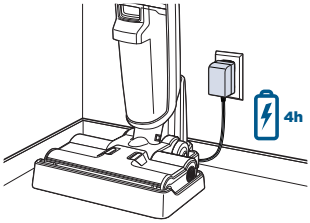
1. Firmly insert handle into body until it clicks into place.



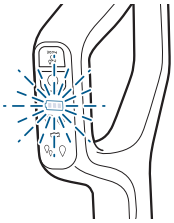
2. Plug charging adapter into dock.



3. Plug adapter into wall outlet.



4. Charge fully (for approx. 4 hours) before first use.



Low Battery: One battery segment will flash blue.

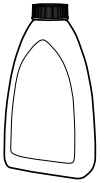
Charging Mode: Blue light will flash according to battery status.

Charging Complete: All three segments will be solid blue.

5. Battery icon lights will indicate charge.

Filling the Clean Water Tank

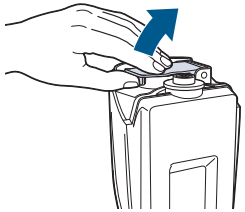
Keep plenty of BISSELL® CrossWave® formulas on hand so you can clean whenever it fits your schedule. Only use BISSELL CrossWave formulas in your machine. Other formulas or household cleaners may harm the machine.



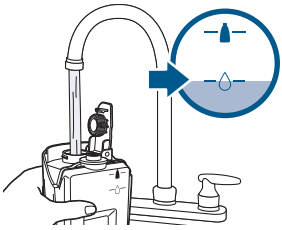
1. Choose your formula.*



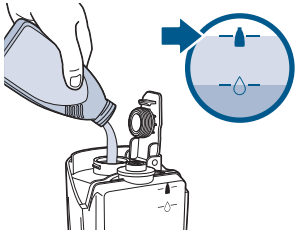
2. Push down on clean water tank release button and pull forward to remove tank.



3. Lift flap and hold open.



4. Add warm (60°C max) tap water to fill line on tank. Do not use boiling water. Do not heat water or tank in microwave.



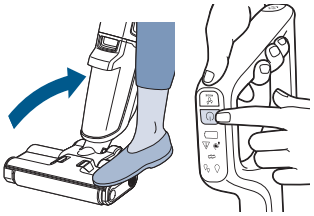
5. Add BISSELL formula as indicated by fill lines on tank and close flap.



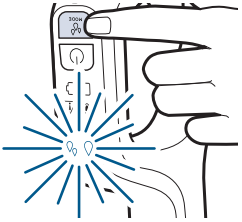
6. Insert tank by lining up bottom edge and push top in until tank clicks into place.

***Specified approved BISSELL formulas include:** Natural Multi-Surface Cleaning Solution, Natural Multi-Surface Pet Cleaning Solution, Multi-Surface Cleaning Solution, Multi-Surface Pet Cleaning Solution, Wood Floor Cleaning Solution

Cleaning Your Floors



1. Recline machine. Press power button ON. Machine must be reclined before power button will activate.

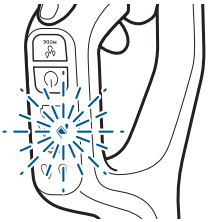


2. Press MODE button to switch between LO and HI.

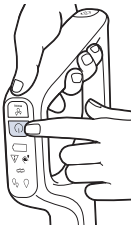
LO Mode: Blue light solid
HI Mode: Blue light solid



3. Solution will dispense automatically. Make forward and backward passes to clean your floors.

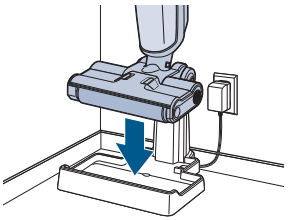


4. Dirty water tank indicator will flash red when tank is full or removed.

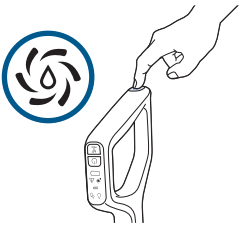


5. Turn machine OFF by pressing power button. Return machine to upright position.

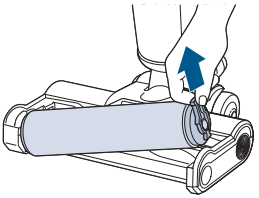
Using the Self-Cleaning Cycle



1. Place machine on docking station. Make sure clean water tank has cleaning formula and dirty water tank is empty.



2. Press self-cleaning button to start cycle. Button light will pulse while cycle is running.

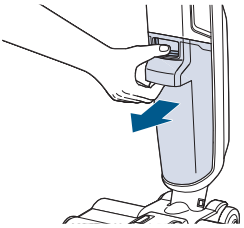


3. Once complete, remove brush roll to dry. See “After-Cleaning Care” for instructions.

ATTENTION

- This machine is designed to be used on sealed hard floors.
- Do not overwet hardwood floors. Be careful not to run over loose objects or edges of area rugs. Stalling the brush may result in premature belt failure.

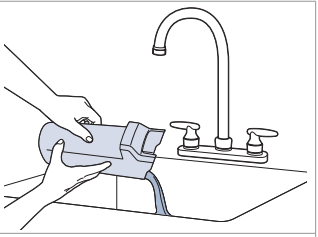
After-Cleaning Care



1. Press button on top of dirty water tank, grab front handle and pull tank out.



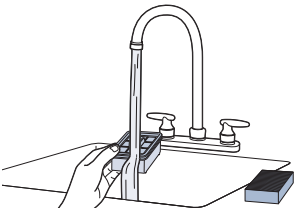
2. Hold top of tank near sides of filter and pull up to remove.



3. Empty tank into a utility sink or similar waste water receptacle. Rinse the tank.

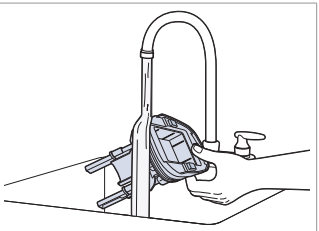


4. Remove pleated filter from top of tank by pulling up.

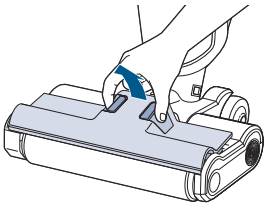


5. Wash filter with warm water and mild detergent.

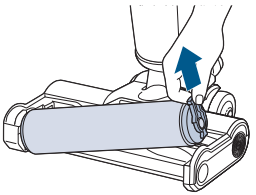
Note: Filter must be completely dry before reinstalling.



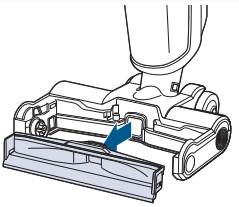
6. Rinse bottom of tank cover.



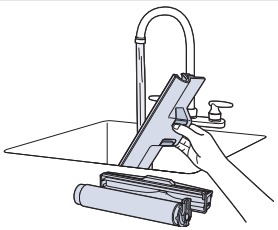
7. Remove brush roll cover.



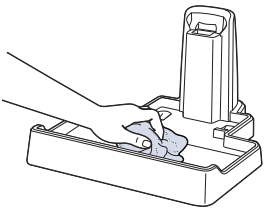
8. Pull brush roll tab to remove.



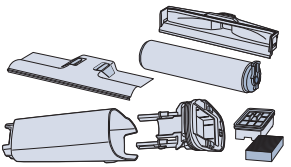
9. Pull up on black tab to remove brush roll filter.



10. The brush roll, window and brush roll filter can be hand washed.

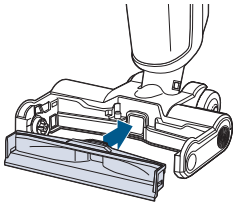
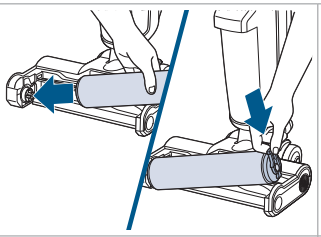
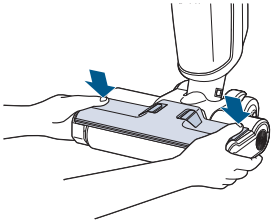


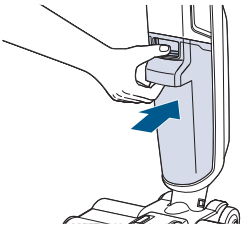
11. Remove machine from dock and wipe out tray.



12. Leave all parts out to dry for 24 hours before reassembling.

CONTINUED ON NEXT PAGE

		
13. Reinstall brush roll filter.	**14.** Place end of brush into left side of foot. Press tab of brush down so it locks into place.	**15.** Reinstall brush roll window by aligning with foot. Press window down until it clicks into place.

		
16. Reassemble the filter. **Note:** Filter must be completely dry before reinstalling.	**17.** Reassemble the dirty water tank.	**18.** Insert the bottom of the tank first. Pivot the top toward the machine until it clicks into place.

Note: Any other servicing should be performed by an authorized service representative.

Storing Your Machine

Store your machine in a protected, dry area. Since this product uses water, it must not be stored where there is danger of freezing. Freezing will damage internal components and may void the warranty.

NOTICE To reduce the risk of a leaking condition, do not store machine where freezing may occur. Damage to internal components may result.

⚠WARNING To reduce the risk of fire, electric shock or injury, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting on the dock.

Troubleshooting

Below are some of the issues you may run into. If you don't see the issue you're experiencing below, visit **support.BISSELL.co.uk** or contact BISSELL Consumer Care.

Problem	Possible Cause	Remedies
Machine is not working	Dirty water tank full or not seated properly.	Empty and reseat tank.
	Brush roll window is not latched in place.	Reinstall brush roll window.
	Machine is not reclined.	Recline machine before pressing power button.
Reduced or no suction	The suction path is blocked.	Clean the suction path.
	The brush roll is entangled by hair and other objects.	Clean the brush roll.
Abnormal noise in motor operation	The suction path is blocked.	Clean the suction path.
Machine is not charging	Adapter not connected to charging station.	Check adapter connection to charging base.
Dirty water tank icon is flashing	Tank is full or not installed correctly.	Remove, empty and reinstall tank.
Brush roll icon is flashing	The brush roll is entangled by hair and other objects.	Clean the brush roll.
Self-cleaning cycle button is flashing	The cleaning cycle was cut off due to full dirty water tank.	Remove, empty and reinstall tank.
Can't complete self-cleaning cycle	The battery needs to be charged.	Fully charge before use.
	Clean water tank is empty.	Refill tank.
	Dirty water tank is full.	Empty tank.

The battery is to be disposed of safely. See global.BISSELL.com/batteryrecycling for battery removal instructions.

⚠WARNING To reduce the risk of fire, electric shock or injury, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting on the dock.

NOTICE Disconnecting the battery will destroy the appliance and invalidate the warranty.

Limited Warranty

This limited warranty only applies outside of the USA, Canada, Australia, New Zealand, and mainland China. It is provided by BISSELL International Trading Company B.V. ("BISSELL") and gives you specific rights. It is offered as an additional benefit to your other rights under your local laws, which may vary from country to country. You can find out about your legal rights and remedies by contacting your local consumer advice service. Nothing in this warranty will replace or lessen any of your legal rights or remedies. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Care or contact your local distributor.

This warranty is given to the current owner of the product with the original sales receipt. The original sales receipt must include the product(s) purchased, the date purchased, and which country it was purchased from new. You must be able to evidence the date of purchase and the country where the product was purchased to submit a claim under this warranty. You will receive the warranty that is applicable to the country where your product was originally purchased, as shown on the original sales receipt. If you use the product outside of the country where it was purchased, your warranty may be void in BISSELL's sole discretion. It may be necessary to obtain some of your personal information, such as a mailing address, to fulfill the terms of this warranty. Any personal data will be handled pursuant to BISSELL's Privacy Policy, which can be found at global.BISSELL.com/privacy-policy.

Limited Two-Year Warranty

For two years from the date of purchase by the original purchaser, subject to the EXCEPTIONS AND EXCLUSIONS* identified below, BISSELL will repair or replace (with new, refurbished, lightly used, or remanufactured components or products), at BISSELL's option, free of charge, any defective or malfunctioning part or product.

BISSELL recommends that the original packaging and original proof of purchase with the date of purchase and country where purchased be kept for the duration of the warranty period in case you want to redeem the warranty during the warranty period. Keeping the original packaging will assist with any necessary re-packaging and transportation but is not a condition of the warranty.

If your product is replaced by BISSELL under this warranty, then the new item will benefit from the remainder of the term of this warranty (calculated from the date of the original purchase). The period of this warranty shall not be extended whether or not your product is repaired or replaced.

*Exceptions and Exclusions from the Terms of the Warranty

This warranty applies to products used for personal domestic use and not commercial or hire purposes. Consumable components and attachments such as filters, belts, shells, water tanks, scraping strips, brushes, and mop pads, which must be replaced or serviced by the user from time to time, are not covered by this warranty. This warranty does not apply to any defect arising from fair wear and tear, including but not limited to the battery discharging time shortening due to the aging or use. Damage or malfunction caused by the user or any third party whether as a result of accident, negligence, abuse, neglect, or any other use not in accordance with the user guide is not covered by this warranty. An unauthorised repair (or attempted repair) may void this warranty whether or not damage has been caused by that repair/attempt. Removing or tampering with the Product Rating Label on the product or rendering it illegible will void this warranty.

Except as set out below, BISSELL and its distributors are not liable for any loss or damage that is not foreseeable or for incidental or consequential damages of any nature associated with the use of this product including without limitation loss of profit, loss of business, business interruption, loss of opportunity, distress, inconvenience, or disappointment. Except as set out below, BISSELL's liability will not exceed the purchase price of the product.

BISSELL does not exclude or limit in any way its liability for (a) death or personal injury caused by our negligence or the negligence of our employees, agents or subcontractors; (b) fraud or fraudulent misrepresentation; (c) or for any other matter which cannot be excluded or limited under law.

Important Notes

- If your BISSELL product should require service or to claim under our limited warranty, please visit support.BISSELL.co.uk.
- Please keep your original sales receipt. It provides proof of the date of purchase and where it was purchased in the event of a warranty claim. See warranty for details.
- Please note that using your BISSELL machine outside of its country of original purchase and/or use with a power converter may damage your BISSELL machine and damage caused by mismatched power voltage will not be covered by your warranty.
- Please note that putting vinegar, bleach, dish soap, detergent, homemade soap, and other non-BISSELL products in your BISSELL machine may damage your BISSELL machine. Damage caused by using non-BISSELL products in your machine will not be covered by your warranty.

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