1. About Your RoboVac
1.1 What's in the Box

Robotic Vacuum Cleaner (X8 Pro):

	Mopping Module	Cleaning Tool	Documents
RoboVac	Charging Base	Power Adapter	Waterproof Pad

Robotic Vacuum Cleaner with Self–Empty Station (X8 Pro SES):

	Charging Base	Power Adapter	Waterproof Pad
RoboVac	Self-Empty Station	Power Cord	Waterproof Pad

1.2 RoboVac Anatomy

A. Front

Start / Pause button

Spot cleaning button

Recharge button

Laser distance
sensor (LDS)
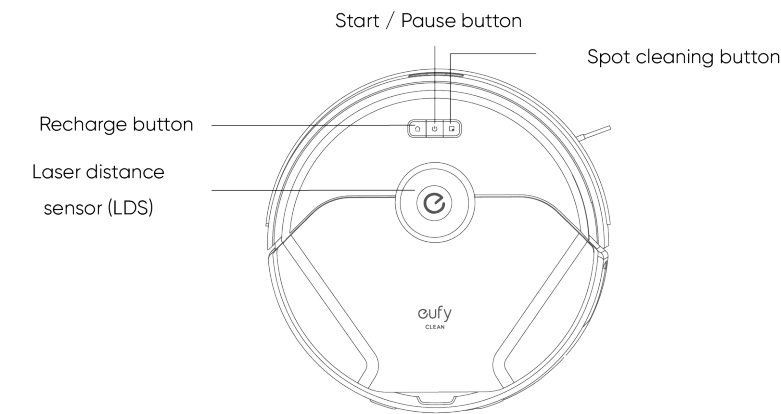
Button	Action
⌂	Press to return RoboVac to the Self–Empty Station / Charging Base; press to pause / finish the current task when working
⏻	Press and hold for 3 seconds to power on or off (when not in Charging status) Press to start Auto cleaning Press to pause / finish the current task when working
▢	Press to start Spot cleaning; press to pause / finish the current task when working
⌂ ▢	Press and hold simultaneously for 5 seconds to reset the Wi–Fi connection.

Dust box

Top cover

Wi-Fi indicator

Filter assembly
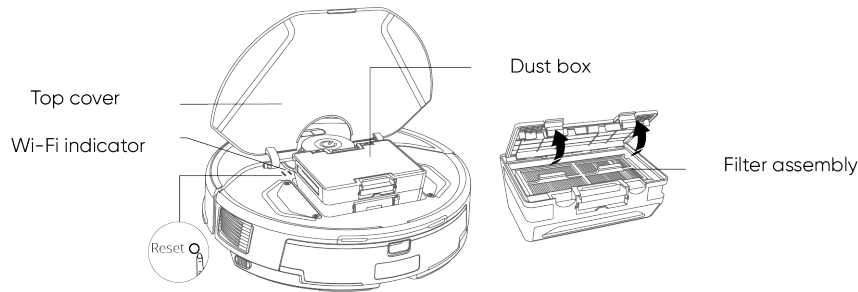
Reset

• To restart RoboVac, open the top cover and press the Reset button with sharp-pointed objects.

B. Side

Charging contact pins (×2)

Water tank release button

Water inlet

Mopping module
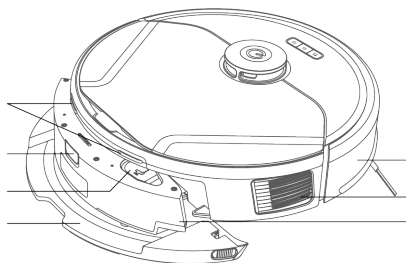
Bumper

Ventilation holes

Water tank

C. Bottom

Rolling brush

Swivel wheel

Charging contact pins (×2)

Brush guard

Side brush

Anti-drop sensors (×4)

Wheels (×2)
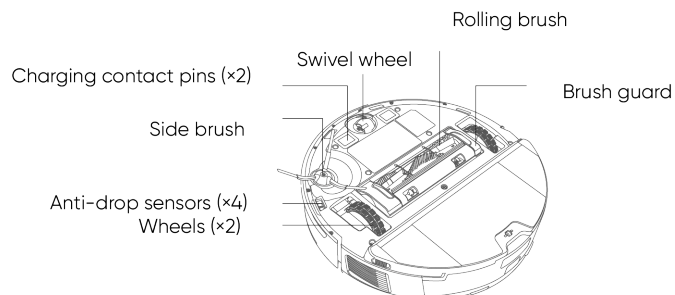
D. Charging Base (X8 Pro only)

Status light

Wire slot exit

Power socket

Power cord storage compartment

Slot winding

Charging contact pins

E. Self–Empty Station (X8 Pro SES only)

Disposable dust bag

Power socket

LED indicator

Infrared sensor (helps RoboVac return to Self-Empty Station)

Charging contact pins (×2)

F. Mopping Module

Washable cleaning cloth

Cloth attachment area
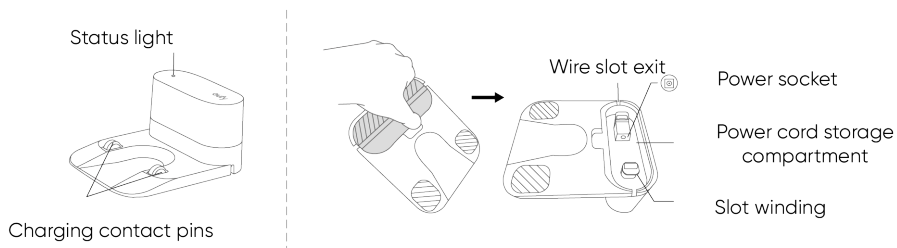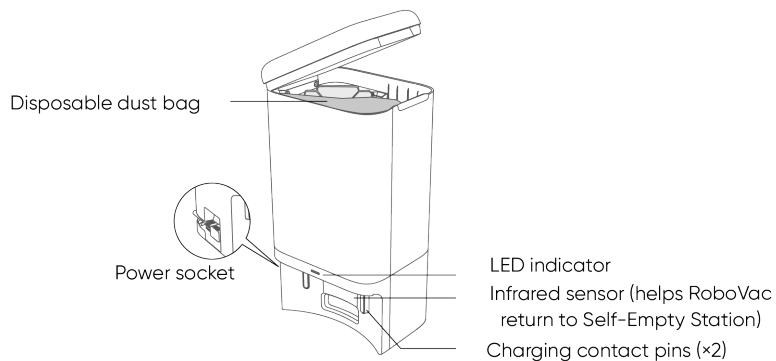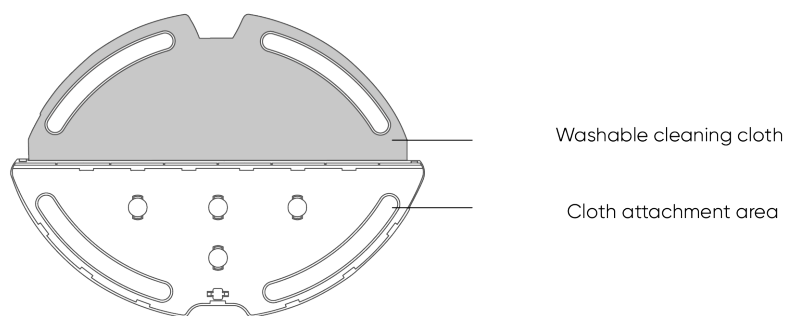
1.3 LED Indication

You can see the status of RoboVac from the LED indicators.

Button	LED Behavior	Description
⏻	Solid white	Working normally
	Pulsing white (when attached to Self–Empty	Charging

Button	LED Behavior	Description
Station / Charging Base)		
	Flashing red	RoboVac Error
⌂	Solid white	Returning to Self–Empty Station / Charging Base
▢	Solid white	Spot cleaning mode
⌂ ⏻ ▢	Solid white	RoboVac is powered on
	Off	RoboVac sleeping mode

Self-Empty Station / Charging Base		
	Solid white	Standby
	Pulsing white	Emptying the dust box
	Solid red	Error Check if the dust box is full. Check if there is any air leakage or dust blockage.

2. Using Your RoboVac
2.1 Important Tips Before Use
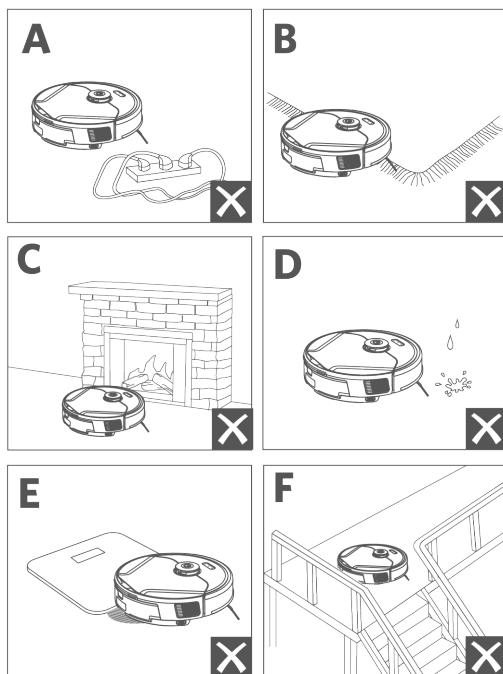
ⓐ Remove power cords and small objects from the floor that may entangle RoboVac.

ⓑ Fold tasseled edges of rugs underneath to prevent tangling RoboVac. Avoid cleaning high-pile rugs or rugs thicker than 1.02 in / 26 mm as they may cause RoboVac to malfunction.

ⓒ It is strongly recommended to place physical barriers or set a "No-Go" zone via the eufy Clean app in front of fireplaces and certain areas (i.e. air vents) that may cause damage to RoboVac if entered.

ⓓ Avoid vacuuming large amounts of water as it may damage the device.

ⓔ RoboVac may climb on top of objects less than 0.75 in / 19 mm in height. Remove these objects if possible.

ⓕ Anti-drop sensors will prevent RoboVac from tumbling down stairs and steep drops in most cases. Sensors are less effective if dirty or used on carpeted / reflective floors. Place physical barriers or set a "No-Go" zone to block off areas where RoboVac may fall.

Preparation

❶ Remove the foam blocks beside the bumper before use.

❷ Install the Self–Empty Station / Charging Base in a location that RoboVac can easily access. It is recommended to place it against a wall and on a hard, level surface.
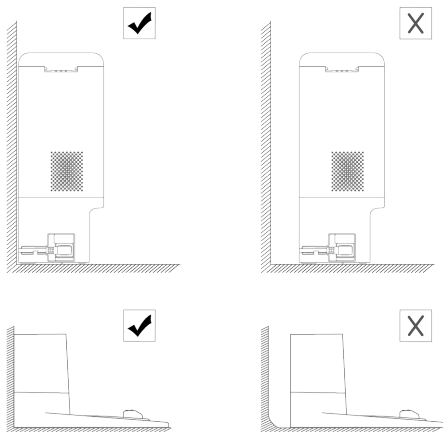
• Do not place the Self-Empty Station / Charging Base on carpets as RoboVac may fail to return to it.

3 It is recommended to remove objects within 1.6 ft / 0.5 m to the left and right sides and within 4.9 ft / 1.5 m of the front of the Self–Empty Station / Charging Base. If you cannot remove the objects, move RoboVac to a new place and check whether RoboVac can return to the Self–Empty Station / Charging Base normally; if not, contact us at support@eufy.com for suggestions.
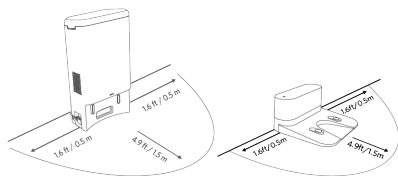
4 Connect the power cord to the Self–Empty Station / Charging Base and a wall outlet.

➡ When the Self–Empty Station / Charging Base connects to AC power, the LED indicator on it will be solid white.
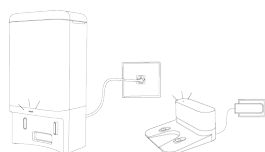
• Always keep the Self-Empty Station / Charging Base plugged in, otherwise RoboVac will not automatically return to it.

2.2 Charge Your RoboVac

💡
- Make sure the power cord is connected to a power outlet.
- To preserve the battery's lifespan, recharge at least once every 6 months.
- RoboVac will return to the Self-Empty Station / Charging Base at the end of a cleaning cycle or when its battery is running low.
- For X8 Pro SES only: If RoboVac has finished a round of cleaning (more than 15 minutes), it will empty the dust box automatically by default when it returns to the Self-Empty Station. Make sure the dust bag is properly installed.

Method 1: Attach RoboVac to the Self-Empty Station / Charging Base by aligning its charging pins.
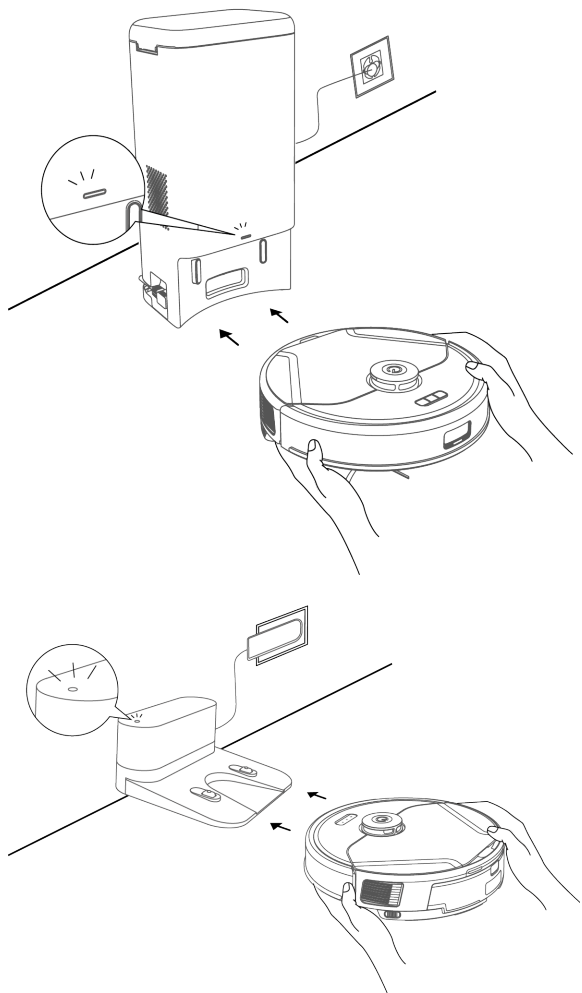
Method 2: Press ⌂ on the main unit or tap the ⌂ icon in the eufy Clean app to send RoboVac to the Self–Empty Station / Charging Base.

Auto Recharge and Resume

- RoboVac returns to the Self–Empty Station / Charging Base automatically to recharge when:
- RoboVac has finished cleaning;
- Cleaning is not complete and the battery level becomes low; once recharged to 80% battery capacity, RoboVac will resume and finish the remaining cleaning.

💡
- Do not move the Self-Empty Station / Charging Base during cleaning, otherwise RoboVac may fail to return for recharge. If failed, you have to manually attach it to the Self-Empty Station / Charging Base. If the Self-Empty Station / Charging Base is moved, start cleaning from the new location. RoboVac will automatically return when it has finished cleaning.

2.3 Power On / Off

Press and hold ⏻ for 3 seconds to power RoboVac on or off.
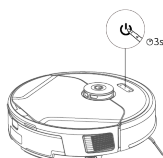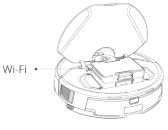
2.4 Use Your RoboVac with the eufy Clean App

To enjoy all the available features, it is recommended to control your RoboVac via the eufy Clean app.
Before you start, make sure:

• Your smartphone or tablet is running iOS 11 (or above) or Android 8.0 (or above).

• The 2.4GHz band wireless signal is enabled on your wireless router.
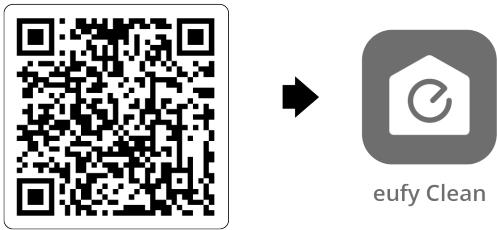
eufy Clean

❶ Download the eufy Clean app from the App Store (iOS devices) or Google Play (Android devices), or by scanning the QR code.

❷ Open the app and create a user account.

❸ Tap the "+" icon to add RoboVac to your eufy Clean account.

❹ Follow the instructions in the app to set up the Wi–Fi connection.

➡ After connecting successfully, you can control RoboVac via the app.

➡ With the app, you can select cleaning at your desired suction level, schedule cleaning, view the cleaning map, set up "No–Go" zones, check the network connection status, and access additional features.

Wi–Fi indicator	Slowly flashing blue	Waiting for connection
	Rapidly flashing blue	Connecting with your wireless router
	Solid blue	Connected with your wireless router

• If RoboVac gets stuck in any space, tap Find My Robot in the app to find the device.

Reset the Wi-Fi Connection

To reset the Wi-Fi connection, press and hold the two buttons ⌂ and ▭ simultaneously for 5 seconds until you hear a voice prompt.
You will hear a voice prompt when the Wi-Fi connection has been reset, and the Wi-Fi status light will slowly flash blue. Now you can follow the Wi-Fi instructions in the app to set up the Wi-Fi connection.

Schedule Cleaning

With the eufy Clean app, you can schedule RoboVac to start cleaning at a particular time.

• You can set the time and customize cleaning schedules from Sunday to Saturday on the eufy Clean app. This function is only available on the app.

2.5 Select a Cleaning Mode

• You can press ⏻ at any time to pause the current cleaning cycle.
• You can also start / pause cleaning or select a cleaning mode via the eufy Clean app.

Auto-Cleaning Mode

After startup, RoboVac moves from the Self-Empty Station / Charging Base and automatically determines its cleaning route, cleaning the edges first and following a Z-shaped cleaning path. When cleaning is finished, RoboVac automatically returns to the Self-Empty Station / Charging Base.
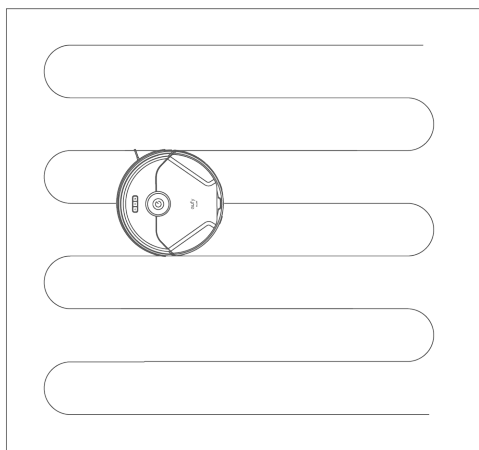
Press ⏻ to start cleaning in Auto cleaning mode by default.

To pause cleaning, press ⏻ again.

Spot Cleaning Mode

RoboVac intensively cleans a specific area with a size of 4.9 ft × 4.9 ft / 1.5 m × 1.5 m, useful if there is a concentrated area of dust or debris. When the cleaning of a certain zone is finished, it automatically returns to the Self–Empty Station / Charging Base.

• Press ⬚ on RoboVac to start cleaning in Spot cleaning mode.
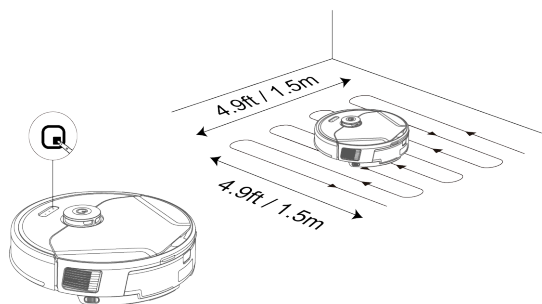
Room Cleaning Mode (available via the eufy Clean app only)

In this mode, your house is automatically divided into several rooms for cleaning in the eufy Clean app. You can also customize your room settings in the app. RoboVac will clean the selected rooms only and return to the Self–Empty Station / Charging Base after cleaning.

> • Start Room cleaning only after RoboVac has created the map.
> • It is recommended that RoboVac moves from the Self-Empty Station / Charging Base to start Room cleaning.

2.6 Select a Suction Power Level

In the eufy Clean app, select a suction power level according to your needs: Quiet, Standard (Default), Turbo, and Max.

> • When RoboVac starts cleaning next time, it will clean according to the suction power level you previously selected.

Select BoostIQ™ Feature

In the eufy Clean app, select the BoostIQ™ feature according to your needs. RoboVac will automatically increase suction power if it detects that stronger power is needed to ensure the best clean. BoostIQ™ is ideal for cleaning thicker carpets and hard–to–sweep messes, which will reduce the total cleaning time but increase the noise level. If the vacuuming noise caused by BoostIQ™ disturbs you, you can disable this feature.

2.7 Use the Mopping System

❶ Before mopping, peel off the stickers on the waterproof pad and install it under the Self–Empty Station / Charging Base. Make sure the waterproof pad is firmly attached to the floor.
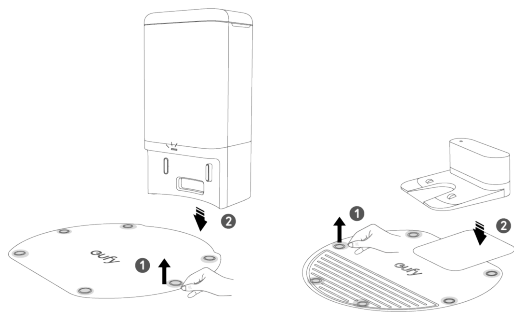
2 Remove the water tank from the main unit. Open the water inlet cover to fill the water, then close the cover.
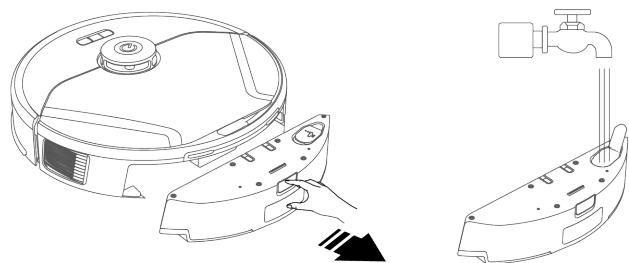
💡 • Only use the cleaning solution designated by eufy, otherwise it may affect the cleaning effect and damage the device.

3 Install the water tank back into RoboVac.

Click
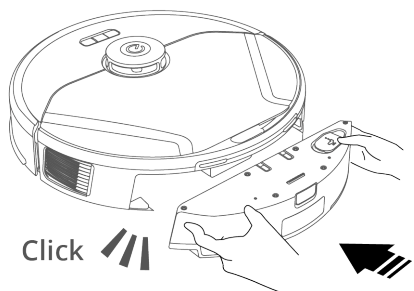
4 Remove the mopping cloth from the mopping module.
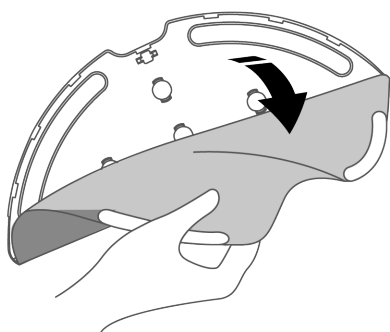
5 Wet the mopping cloth and wring out excess water. Slide the mopping cloth all the way back onto the slot of the mopping module and stick it firmly.
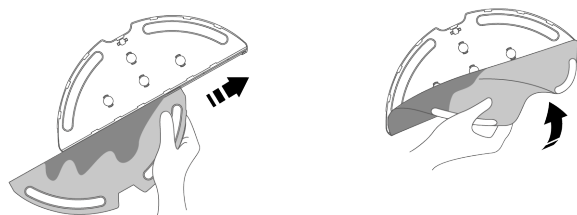
6 Install the mopping module at the bottom of RoboVac until a click is heard.

Click
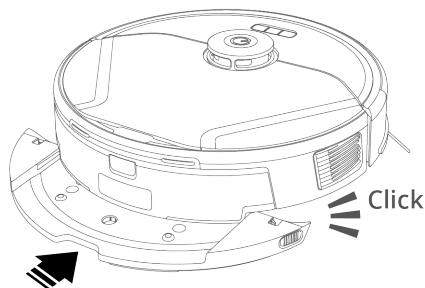
❼ Start cleaning. RoboVac will automatically vacuum and mop. During mopping, you can choose among three water levels via the eufy Clean app.

❽ When RoboVac finishes cleaning, remove the water tank, empty any remaining water, and clean the mopping cloth to prevent mildew or unpleasant smells. For how to clean and maintain the water tank, refer to the "Cleaning and Maintenance" section in this manual.

> • When cleaning rugs or upholsteries with RoboVac, please do not install the mopping module, otherwise the device may get stuck, dampen the fabrics, or end up in abnormal routing.

2.8 Use RoboVac with Amazon Alexa / The Google Assistant

Amazon Alexa or the Google Assistant are smart voice control devices that enable you to control RoboVac with your voice.

Before you start, make sure:
• RoboVac is attached to the Self–Empty Station / Charging Base to ensure there is enough power.
• RoboVac is connected with the eufy Clean app.
• You have an Amazon Alexa–enabled device (i.e. Amazon Echo, Echo Dot, Amazon Tap, Echo Show, or Echo Spot) or a device enabled with the Google Assistant (i.e. Google Home, Google Home Mini). These devices are sold separately.
• The Amazon Alexa app or Google Home app is already installed on your smart device, and you have created an account.
To control RoboVac with Amazon Alexa or the Google Assistant:
• Open the eufy Clean app and find "Smart Integrations" in the top left.
• Follow the on–screen instructions to complete the setup.

2.9 Set Up Virtual Wall (Available on the App Only)

With the eufy Clean app, you can set up a "No–Go Zone", "No–Mop Zone", or "Virtual Wall" as a restricted area. This eliminates the need to use physical barriers, including boundary strips. This feature is only designed for dividing the cleaning zones, not for isolating hazardous areas.
• No–Go Zone: RoboVac will not enter the zone to vacuum.
• Virtual Wall: RoboVac will not cross the virtual wall.
• No–Mop Zone: RoboVac will not enter the zone to mop.

> • To set a virtual wall, RoboVac must initially perform a cleaning run to create a floor plan.
> • Although a virtual wall is set, RoboVac may still enter the restricted zone due to repositioning failure or abnormal sensors.
> • Moving the device or changing the environment may lose the virtual wall and cause the mapping to fail and rebuild.

3. Cleaning and Maintenance

Prior to cleaning and maintaining, power off the device and unplug the power cord. Any other servicing should be performed by an authorized service representative.
For optimal performance, follow the instructions below to clean and maintain RoboVac regularly. The cleaning and replacement frequency will depend on your RoboVac usage habits
Recommended Cleaning and Replacement Frequency

* Information stated in the following table is for reference only. The actual cleaning and replacement frequency depends on the environment of your home and your cleaning needs.

RoboVac Part	Cleaning Frequency	Replacement Frequency
Dust Box	Once a week (X8 Pro SES only) After each use (X8 Pro only) *To reduce the dust box cleaning frequency of X8 Pro, it is recommended to purchase the Self–Empty Station.	–
Dust Bag (X8 Pro SES only)	Timely check and empty the dust bag if you have a pet	Every 60 days
Water Tank	After each use	–
Mopping Cloth	After each use	–
Filter	Once a week	Every 3 months
Filter of Self–Empty Station	Every 2 months	–
Side Brush	Once a month	Every 3–6 months (or when visibly worn)
Brush Guard	Once a month	Every 3–6 months (or when visibly worn)
Rolling Brush	Once a month	Every 6–12 months

RoboVac Part	Cleaning Frequency	Replacement Frequency
Sensors	Once a month	–
Charging Pins	Once a month	–
Swivel Wheel	Once a month	–

3.1 Clean the Dust Box and Filter
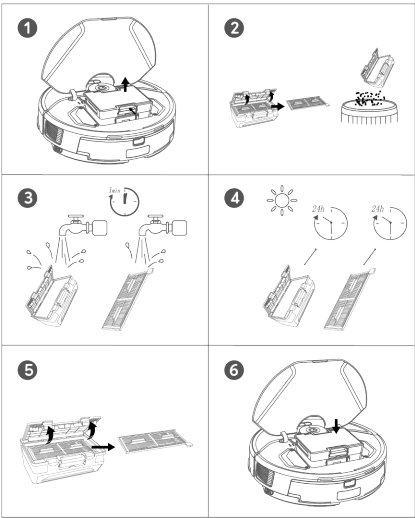
1. Open the top cover and remove the dust box.

2. Press the release button to open and empty the dust box with the cleaning tool.

3. Remove the filter assembly.

4. Rinse the dust box and filter thoroughly with water.

   - Do not use a brush, hot water, or any detergent to clean the filter.

5. Air-dry the dust box and filter assembly completely before next use.

   - Do not use the filter if it is not completely dry, otherwise it may affect cleaning performance.

6. Place the filter assembly back into the dust box.

7. Push the dust box back into the main unit.

3.2 Clean the Rolling Brush

*For your convenience, it is recommended to use the Self Cleaning feature of the rolling Brush.

1. Pull on the release tabs to unlock the brush guard, as shown.

2. Lift the rolling brush to remove. Clean the rolling brush with a cleaning tool.

3. Reinstall the rolling brush by inserting the fixed protruding end first.

4. Press down to snap the brush guard into place.
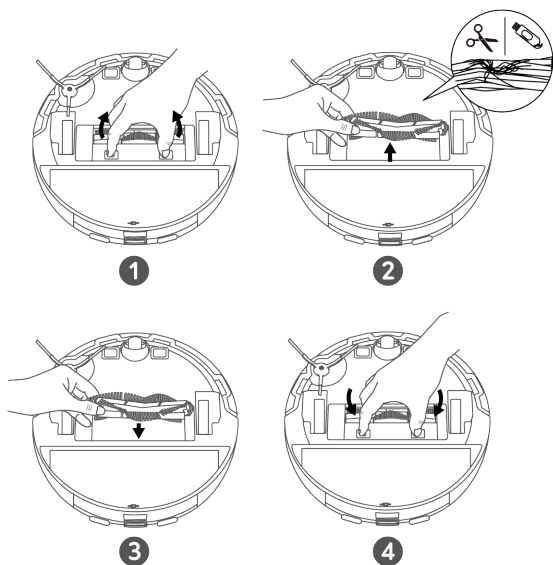
3.3 Clean the Side Brush

Foreign substances, such as hair, can easily get tangled in the side brush, so it is best to clean it regularly.

1. Remove the side brush.

2. Carefully unwind and pull off any hair or substances that are wrapped between the main unit and the side brush.

3. Clean the side brush with water.
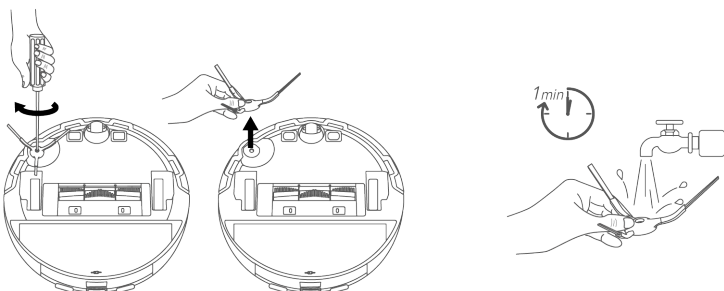
3.4 Clean the Sensors and Charging Pins

To maintain the best performance, clean the sensors and charging contact pins regularly.

• Dust off the sensors and charging contact pins using a cloth or cleaning brush.

3.5 Clean the Swivel Wheel

Hair or dust particles can easily get entangled in the swivel wheel. Be sure to clean the swivel wheel periodically and as needed.
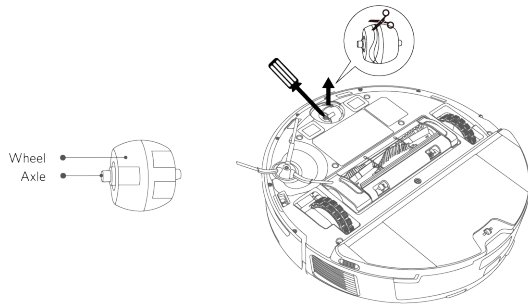
Wheel
Axle

❶ Pull out the swivel wheel with a tool (such as a screwdriver).

❷ Clean any hair or debris wrapped around the wheel or entangled inside the wheel cavity.

❸ Reinstall the wheel and push it in until it clicks into place.

• Do not clean the swivel wheel with water.

3.6 Clean the Mopping Cloth and Water Tank
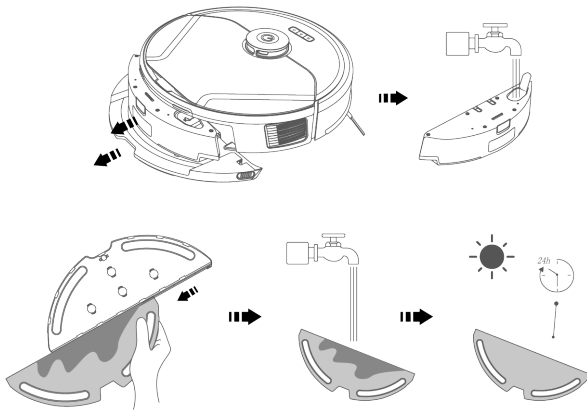
❶ After each use, remove the mopping cloth and the water tank.

❷ Rinse the mopping cloth and water tank thoroughly with water.

❸ Air-dry the mopping cloth completely to prevent mildew or unpleasant smells.

3.7 Replace the Dust Bag (X8 Pro SES Only)

1 Lift open the top cover.

2 Pull the release button to position, then pull up the handle to remove the dust bag.

3 Discard the used dust bag.

4 Properly install the new dust bag by sliding its paper board into the slot until a click is heard.

4. Troubleshooting

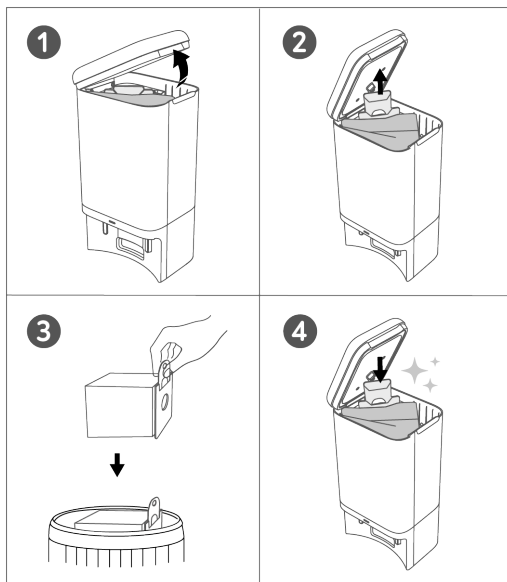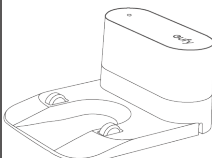Here are just a few preliminary suggestions. If your problem persists or if you need further troubleshooting information, please visit https://support.eufylife.com, go to the eufy Clean app, or contact support@eufy.com for help.

Problems	Solutions
RoboVac will not turn on.	• Press and hold ⏻ on RoboVac for 3 seconds to turn it on. • Make sure the battery is fully charged. • If it still has no response, turn RoboVac off and then turn it back on.
RoboVac suddenly stops working.	• Check if RoboVac is trapped or stuck on an obstacle. • Check if the battery level is too low. • If your problem persists, turn RoboVac off, wait for 2 seconds, and then turn it back on. • Check if RoboVac has alerted you with any voice prompts or LED indicators.
RoboVac's movements or travel paths are abnormal.	• Clean the sensors carefully with a dry cloth. • Restart RoboVac by turning RoboVac off and on. • Check if the mopping module is installed when RoboVac is cleaning rugs or climbing over objects. If so, remove the mopping module and try again.
You cannot schedule cleanings.	• Make sure the scheduled time has been set correctly. Check if the time zone in the eufy Clean app is consistent with that on your mobile device. • Make sure RoboVac is turned on and the battery is fully charged. Cleaning schedules are erased when RoboVac is powered off. If RoboVac is turned on without Internet access, cleaning schedules will not synchronize and must be reset via the app.
Suction power is weak	• Check if any obstructions are blocking the suction inlet. • Empty the dust box. • Check if the filter is wet due to water or other liquid on the floor. Air-dry the filter completely before use. • Check if the brush guard is correctly installed. • Check the suction power level previously selected in the eufy Clean app. Adjust the setting if necessary. • Check if the filter is blocked by excess dust or hair. If so, use the cleaning tool to clean the filter and wash it thoroughly with running water. Air-dry the filter completely before use.
RoboVac cannot return to the Self-Empty Station / Charging Base.	• Remove objects within 1.6 ft / 0.5 m to the left and right sides and within 4.9 ft / 1.5 m of the front of the Self-Empty Station / Charging Base. • Make sure the Self-Empty Station / Charging Base is not placed on carpets. • Check if RoboVac is stuck on any objects. • Clean the charging contact pins.
RoboVac cannot connect to a Wi-Fi network.	• Make sure you entered the Wi-Fi password correctly. • Make sure your RoboVac, router, and phone are close enough to ensure a strong signal strength. • Make sure your Wi-Fi router supports a 2.4GHz and 802.11b/g/n band; a 5GHz band is not supported. • Reboot RoboVac and your router. • Try connecting RoboVac to a Wi-Fi network with another phone.
You cannot control	• Check if there are any Internet connection problems.

Problems	Solutions
RoboVac with Amazon Alexa.	• Check whether you have installed the Amazon Alexa app onto your smart device and enabled "eufy Clean – RoboVac" Skill in the Amazon Alexa app. For details, refer to the "Smart Integrations" page in the eufy Clean App. • Make sure you have a eufy Clean account and have connected to RoboVac. • Make sure you are using the correct Alexa voice commands.
RoboVac cannot be charged.	If the indicator on the Self–Empty Station / Charging Base lights up: • Dust off the charging contact pins with a dry cloth. • Check if there is any physical damage on RoboVac or the charging pins of the Self–Empty Station / Charging Base. • Check if you can hear the "Charging" voice prompt when RoboVac is attached to the Self–Empty Station / Charging Base. • If the indicator on the Self–Empty Station / Charging Base does not light up: • Reconnect the power cord with the Self–Empty Station / Charging Base and try a new power outlet. If the problem persists, replace the Self–Empty Station / Charging Base.
You cannot control RoboVac with the Google Assistant.	• Check if there are any Internet connection problems. • Check if you have installed the Google Home app onto your smart device and initiated the "eufy Clean" action in the Google Home app. For details, refer to the "Smart Integrations" page in the eufy Clean App. • Check if you are using the proper commands when talking to the Google Assistant. When making your request, start by saying the wake phrase "Ok Google". • Repeat your question. Speak clearly to the Google Assistant.

5. Specifications

	Input	20V ⎓ 1.2A
	Battery	14.4V / 5,200mAh lithium battery
	Dust Box Capacity	335ml
	Water Tank Capacity	270ml
(For X8 Pro SES)	Rated Power Consumption	650W
(For X8 Pro)	Input	20V ⎓ 1.2A

6. Customer Service