

vax[®]

**PLATINUM
POWERMAX**

PET-DESIGN

**PROVEN TO CLEAN BETTER
THAN THE LEADING RENTAL**



LET'S GET STARTED.

CDCW-PMXP

Let's talk safety

Basic safety precautions

This carpet washer is intended for household use only and NOT for commercial or industrial use.

- Only use the carpet washer indoors and keep the area you're cleaning well lit.
- Keep fingers, hair and loose clothing away from moving parts and openings whilst using the carpet washer.
- Before using the carpet washer test your carpets/rugs/upholstery for colourfastness and pile distortion.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- Only Vax recommended tools and solution should be used with this carpet washer. Using other solutions may invalidate the guarantee.

Dont's

- Don't leave the carpet washer plugged in when unattended.
- Don't use the carpet washer if it has been dropped, damaged or left outdoors.
- Don't run over the power cord or use the carpet washer if the power cord or plug is damaged. If the supply cord is damaged, it must be replaced by a qualified person in order to avoid a hazard.
- Don't use the carpet washer to pick up any flammable or combustible materials (lighter fluid, petrol, kerosene etc.) or use the carpet washer in an area with explosive vapours or liquid.
- Don't handle the plug or use the carpet washer with wet hands.
- Don't pull or carry the carpet washer by the power cord.
- Don't use the carpet washer to pick up hot coals, cigarette butts, matches or smoking hot burning items or use in an area where there may be harmful fluids (chlorine, bleach and ammonia drain cleaner).
- Don't use the power cord as a handle, pull the power cord around corners or sharp edges, or close a door over the power cord.
- Don't unplug the carpet washer by pulling on the power cord.
- Don't carry the carpet washer while it's switched on.
- Don't attempt to remove blockages with sharp objects as this may cause damage to the carpet washer.
- Don't use the carpet washer with incorrect voltage as this may result in damage or injury to the user. The correct voltage is listed on the ratings label.

Do's

- Check with the manufacturer of your flooring prior to using the carpet washer.
- The clean water tank should be filled with warm water (max 40°C) only. Filling the clean water tank with hot or boiling water will damage the machine and invalidate the guarantee.
- Always vacuum your flooring thoroughly before using the carpet washer.
- Test all carpets/rugs/upholstery before full usage. Run the carpet washer over a small hidden area. If no damage or pile distortion occurs continue cleaning.
- Always replace the fuse in the plug with a British 13amp fuse.
- Always unplug the carpet washer before carrying out any maintenance and before connecting or disconnecting the hose/accessories.
- Always check tools and accessories are free from damage, dirt and debris before using.
- Take extra care when cleaning on the stairs.
- Always protect the power cable from heated surfaces or near open flames.
- Turn off all controls on the carpet washer before disconnecting or connecting the power cord. After use always wrap the power cord around the cord clips provided.
- Always keep the power cord away from the brushes whilst using the carpet washer.
- Use only CE/UKCA approved 13amp extension cords, non-approved extension cords may overheat. Care should be taken to arrange the extension cord as it can be a trip hazard.
- Always use the carpet washer with all water/solution tanks and filters in place.
- Keep all openings clear and free from debris as this may affect the airflow/suction.
- Always use the carpet washer in an upright position. To prevent motor damage from dirty water, never hold the carpet washer upside down or on its side.
- Store the carpet washer in a cool, dry area. Before storing the carpet washer please ensure all water/solutions tanks and filters are thoroughly clean and dry.

PLEASE KEEP INSTRUCTIONS FOR FUTURE USE AND USE ONLY AS INSTRUCTED IN THIS GUIDE.

Thank you for buying this Platinum Power Max Pet-Design.

Taking care of your carpets

The Platinum Power Max Pet-Design is designed to make washing carpets regularly, as effective and efficient as possible and this user guide will help you get the most out of your machine.

Maintaining your carpets will ensure they keep their appearance for longer and smell fresh and clean. You've chosen carpets for your home for a reason and Vax will help you take good care of them.

Taking care of your Platinum Power Max Pet-Design

Also inside this guide are instructions on maintaining your new machine, so that it's always ready when you are to tackle your carpets.

We're here if you need us

Instead of taking your machine back to the shop, simply visit our online support:

support.vax.co.uk



Still need to get in touch?

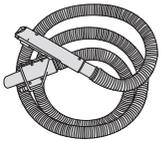
Our UK based Customer Care Team are here to support you. For help with assembly, operational or performance problems, or buying and fitting new accessories, you can find all our contact details at [vax.co.uk/contact](https://support.vax.co.uk/contact)

This user guide can be found online at: support.vax.co.uk

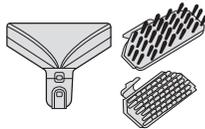
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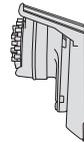
Included with your machine



2.5m Hose



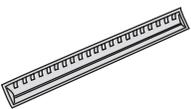
2-in-1 Antimicrobial Tool
(multi-purpose & hard floor attachments)



SpinScrub tool



Pre-treatment wand



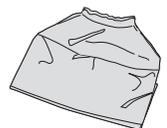
Hard floor squeegee



500ml Platinum
Antibacterial solution



250ml Pet Stain & Odour
Remover solution



Accessory bag

Getting to know your machine

Handle

Boost trigger

Clean water/solution tank release button

Clean water/solution tank caps

Clean water/solution tank

Rinse/Wash dial

Dirty water release latch

Dirty water tank

Hose and solution connection port (hidden)

Nozzle release clip

Quick Clean function

Nozzle

SpinScrub brushes and brushbars

Solution trigger (hidden)

Quick cord release hook

Handle lock dial

Recline pedal

On/Off pedal

Technical Specification

Name **Vax Platinum Power Max Pet-Design**

Code **CDCW-PMXP**

Cord length **9m**

Weight **9.47kg**

Wattage: **See rating label on machine for details.**

Voltage: **See rating label on machine for details.**

Accessories & Consumables

SpinScrub Tool
1-9-133245-00

2-in-1 Antimicrobial Tool
1-9-142215

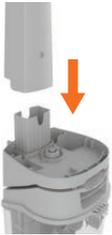
*To purchase consumables and accessories, please visit vax.co.uk

PLEASE READ 'LET'S TALK SAFETY' AT THE BEGINNING BEFORE USE

IMPORTANT: Carpets should be dry vacuumed thoroughly before washing.

- Test for colourfastness - Wet a white absorbent cloth with the solution. In a small hidden area of your carpet/rugs/upholstery, gently rub with the dampened cloth. Wait ten minutes and check for colour removal or bleed with white paper towel or cloth. Check all carpets/rugs/upholstery material before first use and if your carpet has more than one colour, check all colours.
- Test all carpets/rugs/upholstery before full usage. Run the carpet washer over a small hidden area. If no damage or pile distortion occurs continue cleaning.
- When cleaning an entire room, move furniture out of the area to be cleaned. If the furniture cannot be moved, place aluminium foil or wax paper under the legs. This will prevent wood finishes from staining your carpet. Pin up furniture skirts and curtains.
- When using the carpet washer, basic safety precautions should always be observed and don't over saturate your carpets.
- Only use Vax carpet solution. Using other solutions may cause excess foaming and will invalidate your guarantee.
- The clean water tank should only be filled with warm water (max 40 °C). Filling the clean water tank with hot/boiling water will damage your machine and invalidate the guarantee. This is a powerful carpet washer, before plugging in make sure all controls are turned off also hold carpet washer firmly when starting and during use.

Assembling your carpet washer



Stand the base of the carpet washer on the floor in the upright position. Line up the handle with the main body and push into place.



Turn handle lock dial clockwise to lock in position.



Fit the nozzle; align the tabs at the top of the nozzle with the machine. Push the nozzle backwards until it clicks into place.



Assemble the tanks by tilting and lining up the front of the tank to the washer and pushing the tank back until it clicks into place.

Using your machine

NOTE: Carpets should be dry vacuumed thoroughly before washing. For heavily soiled areas, it may be necessary to repeat the cleaning process. Make criss-crossing strokes across the original pattern and overlap with each pass.

Filling the water/solution tank and cleaning modes



Press the clean water/solution tank release button, pull and lift to remove the tank.



Twist the water/solution tank cap anti-clockwise and remove.



Pour the required amount of carpet cleaning solution into the tank. Tighten the cap before returning the tank to the washer.



Fill the clean water tank with warm water (max 40°C). Fill to max fill line for a Deep Clean, and fill to the Quick Clean fill line for a quick surface clean.



Tilt and line up the front of the tank to the washer and push the tank back until it clicks into place.



Turn the wash/rinse dial to 'wash'. The SpinScrub brushes and brushbar deep clean your carpets with water and solution removing dirt and stains.



Plug into the mains, press the On/Off button to switch on.



Choose the cleaning mode by turning the dial on the base.

Quick Clean Mode:

Best for a quick, surface clean - carpets dry in as little as 1 hour.*

Deep Clean Mode:

Best overall results for a thorough, deep clean.

This machine has an auto mix tank so any solution not used can be poured back into the bottle.



*Tested in Quick Clean mode. Results may vary.

Using your machine

IMPORTANT: Your dirty water tank is fitted with a float. When the dirty water tank is full, or the floorhead is not in contact with the carpet, the float will shut off the suction on the carpet washer. You will be able to hear if this has happened as the motor noise on the machine will increase. Once the float is activated, empty the dirty water tank if full. If the dirty water tank is not full then turn off your machine at the power switch and wait for the float to settle.



Press the recline pedal and pull handle backwards.



Squeeze the trigger to release the solution and water mix.



For best results apply water/solution on the forward stroke and release the trigger on the backward stroke to pick up water/solution. For a dryer finish, follow with an additional dry stroke with no trigger pressed.



For tough stains press the boost trigger together with the solution trigger to release more water/solution mix.



Turn the wash/rinse dial to 'rinse'. Only water is released to remove solution residue.

For best cleaning results use slow straight parallel strokes. Intermittent dry forward strokes will increase water pick up. The 'rinse' mode will also work when using the hose.



Using your machine

Using the hose and tools

NOTE: The carpet washer should be in the upright position when using the hose and tools; this will de-activate the SpinScrub brushes and brushbar.



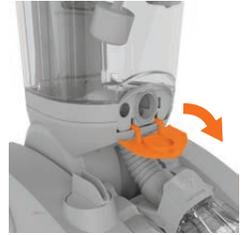
Pour the required amount of carpet cleaning solution into the tank.



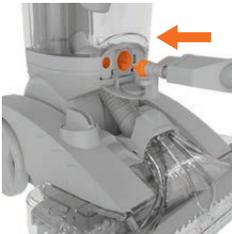
Fill the clean water tank with warm water (max 40°C).



Turn the wash/rinse dial to 'wash'.



Pull down the accessory hose connector cover.



Push the hose end and hose solution connector into the hose and solution connection port.



Select the SpinScrub or 2-in-1 Antimicrobial tool. Slide the tool over the tab at end of the hose until it clicks into place.



Plug into the mains and press the On/Off button to switch on.



Press the trigger on the hose to release solution/water.



Squeeze the trigger on the forward stroke and release the trigger on the backward stroke to pick up water/solution. For a dryer finish, follow with an additional dry stroke with no trigger pressed.

Use the carpet washer or hose to pick up spills before washing and cleaning the area.



Using your machine

Using the pre-treatment wand

Pre-treating your carpet before washing will help to remove stubborn stains. Do not saturate your carpet.



Pour the required amount of pre-treatment solution into the tank.



Fill the clean water tank with warm water (max 40°C).



Turn the wash/rinse dial to 'wash'.



Pull down the accessory hose connector cover.



Push the wand connector into the solution tube port.



Plug into the mains and press the On/Off button to switch on.



Press and hold the trigger on the pre-treatment wand, spraying evenly over stubborn stains



Leave the solution for 10-15 minutes before washing carpet.

Using your machine

CAUTION: To prevent damage to wood floors and other hard floors, follow the flooring manufacturer's cleaning recommendations. Inspect the floor surface for a worn finish, bare wood or separated joints. It is not recommended to use the carpet washer on floors if any of these conditions exist. Test on an inconspicuous area first.

Washing hard floors

IMPORTANT: Hard floors should be dry vacuumed thoroughly before washing.

Before attaching the hard floor squeegee onto the carpet washer, either remove the tanks or make sure the tanks are empty before lying the carpet washer on its back.



Pour the required amount of solution into the tank.



Fill the clean water tank with warm water (max 40°C).



Lie the carpet washer on its back and line up the squeegee with the nozzle.



Hold the front of the squeegee onto the edge of the nozzle and push the squeegee under the nozzle until it clicks into place.

For best results, clean hard floors in Quick Clean Mode



Using your machine

CAUTION: Always unplug the carpet washer before performing any maintenance/troubleshooting checks.

Emptying and cleaning the dirty water tank

IMPORTANT: Empty and rinse out clean and dirty water tanks and leave to air dry before replacing. Do not leave solution stored in the tanks between uses.



Press the dirty water tank release latch and pull the tank to remove.



Pull and lift the dirty water tank clip to release the lid. Lift the tank lid to remove.



Empty the dirty water over the sink. Rinse the dirty water tank and lid under water (max 40°C) to remove dirt/debris.



Clean the filter screen located at the back of the dirty water tank.



To re-fit, tilt the dirty water tank and line the front of the tank up onto carpet washer. Push back until it clicks into place.

Taking care of your machine

CAUTION: Always unplug the carpet washer before performing any maintenance/troubleshooting checks.

Removing and cleaning the nozzle



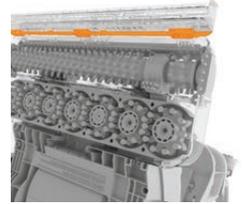
Remove both tanks and tilt the carpet washer back.



Lift the nozzle release clip and pull the nozzle forward, separating the tabs on the nozzle and carpet washer.



Rinse the nozzle under water to remove dirt/debris.



To replace the nozzle, line up the tabs on the nozzle with the tabs underneath the front of the carpet washer. Push the nozzle down until it clicks into place.

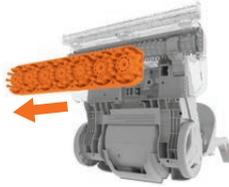
IMPORTANT: If the nozzle is fitted incorrectly, this will cause poor dirty water pick up.

Taking care of your machine

Removing and cleaning the SpinScrub brushes



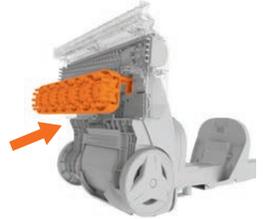
Lie the carpet washer on its back exposing the SpinScrub brushes and brushbar.



Firmly pull the sides of the SpinScrub cover and remove the SpinScrub brushes.



Using a pair of scissors, remove any threads or hair caught around the brushes. Rinse under water to remove debris.



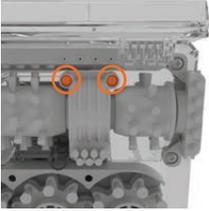
Line up spindle and tabs on side of spin scrub cover into carpet washer, push firmly until it clicks into place.

Carpets and hard floors should be dry vacuumed thoroughly before washing. This will help prevent excessive build up of dirt/debris in the nozzle.

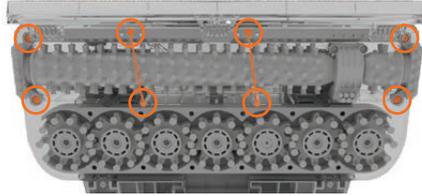


Taking care of your machine

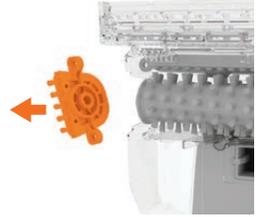
Removing and cleaning the brushbar



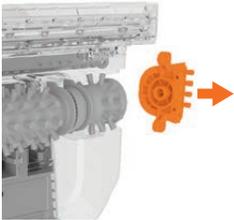
Using a crosshead screwdriver, undo the 2 screws and remove the belt guard.



Using a crosshead screwdriver remove the 4 screws on the side brushes and the top and bottom screws from each of the rug guards (metal pins) to get access to the brushbar.



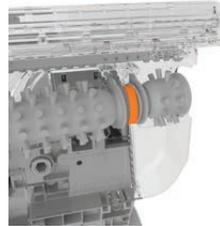
Pull and slide the left side brushes and remove the side cap from the brushbar.



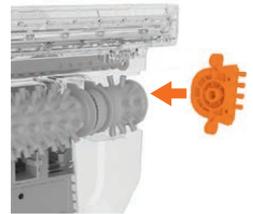
Pull and slide the right side brushes together with the brushbar. Remove the side cap from the brushbar and unloop the brushbar from the belt.



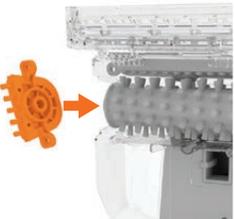
Using a pair of scissors, remove any threads or hair caught around the brushes. Rinse under water to remove debris.



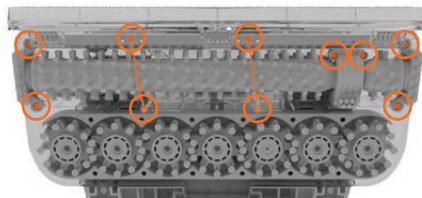
To refit, loop the brushbar through the belt and onto the belt grip.



Line up the 'right' side brushes with base and slide into place. Attach brushbar to side brushes.



Attach the other side of the brushbar to the side brushes. Slide onto the side of the base and into place.



Refit the belt guard and tighten the 2 screws. Replace and tighten the 4 screws on the side brushes and refit the rug guards tightening the 4 screws to secure.

Don't forget your solution!

Order at: www.vax.co.uk/spares-and-solutions

Platinum Antibacterial (1.5l)

1-9-142404

Platinum Antibacterial Carpet Cleaning Solution deep cleans carpets and removes stubborn stains. Safe to use on wool carpets - Woosafe approved.



What to do if it goes wrong

IMPORTANT: Always unplug the carpet washer before performing any maintenance/troubleshooting checks.

Problem

Solution

There is an accessory missing

- Check the contents on the box to make sure the part is definitely included with your washer.

Why won't the carpet washer turn on?

- The plug may not be fully pushed into the electrical socket.
- Check if the fuse in the plug needs replacing. Always replace with a British 13amp fuse.

Why won't the solution/clean water dispense?

- Make sure the clean water tank is fitted securely. Go to 'using your machine'.
- Wash/Rinse dial has been set to Rinse, set dial to Wash to dispense solution.
- The clean water tank valve may be stuck, hold the clean water tank over the sink and press the valve underneath to release.
- Squeeze the trigger on the handle to release solution and water mix.
- The water/solution tank is empty. Refill the tank. Go to 'Using your machine'.

Why won't the carpet washer pick up?

- The float in the dirty water tank may have been activated. Empty the dirty water tank wait for the float to settle before re-starting your carpet washer.
- Check the SpinScrub and brushbar for blockages and clear.
- The dirty water tank may not be fitted correctly, also make sure the lid is pushed down securely.
- Check the nozzle for blockages and clear.
- Check the nozzle is correctly fitted. Go to 'Taking care of your machine'.
- Check the filter screen located in the dirty water tank for dirt and debris. Go to 'Emptying and cleaning the dirty water tank'.

Why won't the brushes spin?

- The brushes will only spin when the carpet washer is reclined.
- Check the SpinScrub and brushbar for blockages and clear. Go to 'Removing and cleaning the brushbar / SpinScrub brushes'.
- Check for damage to the brushbar and the spindle on the back of the SpinScrub brush.

It's quick and easy to
register for your **FREE**

**6 year
guarantee[†]**

Online at: **vax.co.uk/registration**

Please retain your original receipt for proof of purchase.

we're here if you need us
support.vax.co.uk

[†] Registration required. Terms and conditions apply, see vax.co.uk for details.

www.vax.co.uk

Statement of Compliance: Manufacturer/EU importer: Vax Limited, hereby on our own responsibility, declare that the CDCW-PMXP is manufactured in compliance with the following Legislation:

Safety: 2014/35/EU Low Voltage Directive/Electrical Equipment (Safety) Regulations 2016. EMC: 2014/30/EU Electromagnetic Compatibility Directive/ Electromagnetic Compatibility Regulations 2016.



Waste electrical products should not be disposed of with household waste.

Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.

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