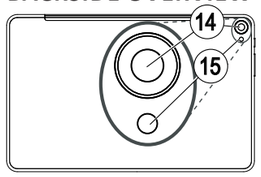
Doro Tablet
Quick Start Guide
English

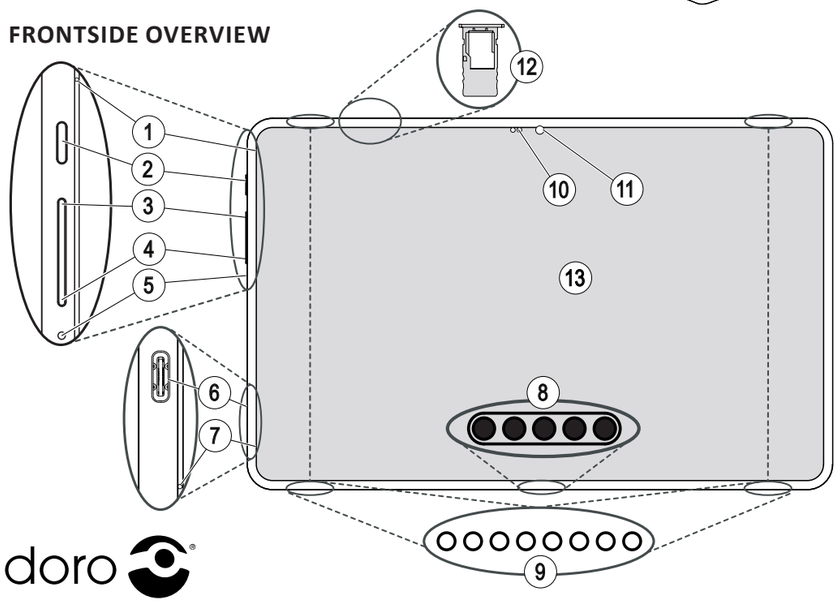
BACKSIDE OVERVIEW



DESK STAND



FRONTSIDE OVERVIEW



1. **First microphone**
2. **Power button**, press and hold to turn tablet on/off
3. **Volume UP button**
4. **Volume DOWN button**
5. **Reset pinhole**, press with a paper clip or similar to reboot the hardware.
6. **USB Type-C**, for battery charging or connection to other devices like a computer or headset
7. **Second microphone**
8. **Keyboard connector** (for the compatible keyboard accessory)
9. **4 x loudspeaker**
10. **Proximity/light sensors**, adjusts the display based on the ambient light and turns off the display when covered.
11. **Front camera**, selfie camera
12. **Memory card tray**
13. **Touch screen**
14. **Rear camera**
15. **Flash**
16. **Desk stand**
    Thin slot: Tablet only
    Wide slot: Tablet with protection cover accessory

1. UNBOX YOUR TABLET

The first step is to unbox the tablet and assess the items and equipment included in the delivery. Make sure to read through the manual so you can familiarise yourself with the equipment and the basic functions.

For the full manual please visit www.doro.com/support/ or contact our Helpline. The items supplied with the device and any available accessories may vary depending on the region or service provider.

- The supplied items are designed for this device and may not be compatible with other devices.
- Appearances and specifications are subject to change without prior notice.
- You can purchase additional accessories from your local Doro retailer. Make sure they are compatible with the device before purchase.

2. GETTING STARTED

Before you start using your tablet you may need:

- **Wi-Fi access**. You need to have a Wi-Fi access point available to establish Internet access. You will be guided through a Wi-Fi setup when starting the tablet for the first time.
  See also "7. Connect to the Internet".
- **Memory card** (optional). You can use a memory card (MicroSD) to increase the storage space of your tablet to be able to store more files, pictures, videos etc. Insert a memory card and follow the instruction to select how to use your memory card. We suggest you to use a high speed memory card.
- **Google™ account**: To be able to fully use your tablet you need a Google account. If you don't have one yet, no worries, as you will be guided through an account setup when starting the tablet for the first time. It can however be a good idea to think of a Username and Password as these will be used for many services, such as *Gmail™, Google Drive™, Google Photos™* and other Google products.

3. INSERT MEMORY CARD (OPTIONAL AND NOT INCLUDED)



1. Use the supplied ejection pin tool to eject the card tray by carefully pressing the thin side into the hole. Make sure that the pin is perpendicular to the hole to not damage the device or pin.
2. Gently pull out the tray from the tray slot.
3. Place the memory card in the tray. Make sure that the memory card's gold-coloured contacts are facing downwards, as shown. Compatible card type: MicroSD, MicroSDHC, MicroSDXC.
4. Gently insert the card tray back into its slot.

***Note**! You might need to restart the tablet in order for the memory card to be detected.*

4. CHARGE YOUR TABLET

Your tablet may already come with enough charge to be powered on right out of the box, but we recommended to give it a full charge before first using it.

⚠ CAUTION
Only use batteries, charger and accessories that have been approved for use with this particular model. Connecting other accessories may be dangerous and may invalidate the tablet's type approval and guarantee.

Insert the small end of the included USB cable into the charging port (USB Type-C) on the tablet and other end into the wall charger that you plug into to a wall socket.

5. TURN ON THE TABLET

Note! *When turning on your tablet, the installed applications may need to be updated. Application updates requires Internet connection and can take a few minutes. The tablet may appear a bit slow during the update.*

- Press and hold the power button until the display lights up.
- Wait for the tablet to start.
- Follow the startup guide to get on the Internet and start personalising your tablet.
- Sign in with an existing Google account or setup a new account.

6. STARTUP GUIDE

The first time you turn on your tablet, a Startup guide is launched. Follow the instructions to start personalising your tablet.

7. CONNECT TO THE INTERNET

With this tablet you can access the Internet, send and receive emails, install apps and games, and check your social networking sites, like Facebook and Twitter, for this you need to be connected to Internet. You may already have Wi-Fi in your home and it's often available at workplaces. Take advantage of free networks in coffee shops, hotels, trains and libraries. Connecting to the Internet with Wi-Fi doesn't incur additional data traffic costs, unless you have to pay to get on the wireless network. Unless you didn't configured an internet access in the startup wizard, when first starting your tablet, here are the instructions on how to do it.

1. From the Home screen, tap **Set** ➔ **My internet connection** ➔ **Wi-Fi**.
2. Switch to enable. Available networks are displayed in a list. The networks can be open or secured (🔒).
3. Tap the wanted network and tap **Connect**.
4. If secured, enter the password. Tap **Show password** to see the password in clear text.

***Tip**: is shown in the status bar when connected.*

You can easily turn on and off Wi-Fi from the quick settings in the notification panel. To open the notification panel, swipe the status bar down.

***Note**! Keep in mind that your tablet remembers Wi-Fi networks you connect to. If Wi-Fi is turned on, the tablet automatically connects to the network next time you are within reach. Some open networks require you to log in to a webpage before gaining access to the network.*

8. HARDWARE REBOOT

Should you need to reboot the hardware, if your device becomes frozen and unresponsive, press and hold the **Power button** for more than 8 seconds to reboot it. After the device is rebooted, it will restart automatically.

Alternatively, gently press with a paper clip or similar into the reset pinhole to reboot the hardware.

9. HELP AND MORE SUPPORT

Press **Help** to find step by step tutorials for you to discover more features of your tablet.

You can find help regarding Android on https://support.google.com/android/.

Doro Tablet comes with the best Google apps pre-installed, so it's ready to use right out of the box. Google Search, Google Maps, Chrome, YouTube, Gmail, Google Drive, and so much more — ready for you to enjoy on your device. And with Google Play Store you can access your favorite digital entertainment. Choose from millions of apps, books, songs, movies, and games.

You can find help regarding the Google apps on:
https://support.google.com/
Select the app you need help with.

Remote help

With QuickSupport from Teamviewer you can receive tech support from a relative. They can with a computer or other smart device together with the Teamviewer app remotely access, control and view your tablet, if you need assistance.

10. SAFETY INSTRUCTIONS

⚠ CAUTION

The unit and the accessories can contain small parts. Keep all of the equipment out of the reach of small children. The mains adapter is the disconnect device between the product and mains power. The mains socket outlet must be close to the equipment and easily accessible.

Network services

Your device is approved for use on the WLAN IEEE 802.11 a/b/g/n/ac networks.

Operating environment

Follow the rules and laws that apply wherever you are, and always turn off the unit whenever its use is prohibited or can cause interference or hazards. Only use the unit in its normal user position.

Parts of the unit are magnetic. The unit can attract metal objects. Do not keep credit cards or other magnetic media near the unit. There is a risk that information stored on them can be erased.

Wi-Fi (WLAN)

This equipment may be operated in all European countries.

The 5150 - 5350 MHz band is restricted to indoor use only in the following countries.

	AT	BE	BG	CH	CY	CZ	DE	DK	EE
	EL	FI	FR	HR	HU	IE	IS	IT	LI
	LT	LU	LV	ME	MK	MT	NL	NO	PL
	PT	RO	RS	SE	SI	SK	TR	UK(NI)	

Medical units

The use of equipment that transmits radio signals, for example, tablets, can interfere with insufficiently protected medical equipment. Consult a doctor or the manufacturer of the equipment to determine if it has adequate protection against external radio signals, or if you have any questions. If notices have been put up at health care facilities instructing you to turn off the unit while you are there, you should comply. Hospitals and other health care facilities sometimes use equipment that can be sensitive to external radio signals.

Implanted medical devices

To avoid potential interference, manufacturers of implanted medical devices recommend a minimum separation of 15 cm between a wireless device and the medical device.

Persons who have such devices should always keep the wireless device more than 15 cm from the medical device.

If you have any reason to suspect that interference is taking place, turn the device off immediately If you have any questions about using your wireless device with an implanted medical device, consult your health care provider.

Areas with explosion risk

Always turn off the unit when you are in an area where there is a risk of explosion. Follow all signs and instructions. There is a risk of explosion in places that include areas where you are normally requested to turn off your car engine. In these areas, sparks can cause explosion or fire which can lead to personal injury or even death.

Turn off the unit at filling stations, and any other place that has fuel pumps and auto repair facilities.

Follow the restrictions that apply to the use of radio equipment near places where fuel is stored and sold, chemical factories and places where blasting is in progress.

Areas with risk for explosion are often – but not always – clearly marked. This also applies to below decks on ships; the transport or storage of chemicals; vehicles that use liquid fuel (such as propane or butane); areas where the air contains chemicals or particles, such as grain, dust or metal powder.

Li-Polymer battery

This product contains a Li-Polymer battery. There is a risk of fire and burns if the battery pack is handled improperly.

⚠ WARNING

Danger of explosion if battery is incorrectly replaced. To reduce risk of fire or burns, do not disassemble, crush, puncture, short external contacts, expose to temperature above 60° C (140° F), or dispose of in fire or water. Do not charge the battery unattended. Recycle or dispose of used batteries according to the local regulations or reference guide supplied with your product.

Removing/replacing the battery

- To remove/replace the battery, contact an authorised service centre. Please find latest information at www.doro.com.
- For your safety, you must not attempt to remove the battery. If the battery is not properly removed, it may lead to damage to the battery and device, cause personal injury, and/or result in the device being unsafe.
- Doro does not accept liability for any damage or loss if these warnings and instructions are not followed.

Protect your hearing

This device has been tested to comply with the Sound Pressure Level requirement laid down in the applicable EN 50332-1 and/or EN 50332-2 standards.

⚠ WARNING

Excessive exposure to loud sounds can cause hearing damage. Exposure to loud sounds while driving may distract your attention and cause an accident. Listen to a headset at a moderate level, and do not hold the device near your ear when the loudspeaker is in use.

GPS/Location based functions

Some products provide GPS/Location based functions. Location determining functionality is provided “As is”. No representation or warranty are made as to the accuracy of such location information. Use of location-based information by the device may not be uninterrupted or error free and may additionally be dependent on network service availability.

Please note that functionality may be reduced or prevented in certain environments such as building interiors or areas adjacent to buildings.

⚠ WARNING

Do not use GPS functionality in a manner which causes distraction from driving.

Vehicles

Radio signals can affect electronic systems in motor vehicles (for example, electronic fuel injection, ABS brakes, automatic cruise control, air bag systems) that have been incorrectly installed or are inadequately protected. Contact the manufacturer or its representative for more information about your vehicle or any additional equipment.

Do not keep or transport flammable liquids, gases or explosives together with the unit or its accessories. For vehicles equipped with air bags: Remember that air bags fill with air with considerable force.

Do not place objects, including fixed or portable radio equipment in the area above the airbag or the area where it might expand. Serious injuries may be caused if the device is incorrectly installed and the airbag fills with air. It is prohibited to use the unit in flight. Turn off the unit before you board a plane. Using wireless telecom units inside a plane can pose risks to air safety and interfere with telecommunications. It may also be illegal. Follow the regulations provided by the airline and the instructions of aircraft personnel. In cases where it is allowed to use the device, always use it in flight mode.

Protect your personal data

Protect your personal data and prevent leakage or misuse of sensitive information:

- While using your device, be sure to back up important data.
- When disposing of your device, back up all data and then reset your device to prevent misuse of your personal information.
- Carefully read the permissions screen when downloading applications. Be particularly cautious with applications that have access to many functions or to a significant amount of your personal information.
- Check your accounts regularly for unapproved or suspicious use. If you find any sign of misuse of your personal information, contact your service provider to delete or change your account information.
- In the event your device is lost or stolen, change the passwords on your accounts to protect your personal information.
- Avoid using applications from unknown sources and lock your device with a pattern, password, or PIN.

Malware and viruses

To protect your device from malware and viruses, follow these usage tips. Failure to do so may result in damages or loss of data that may not be covered by the warranty service.

- Do not download unknown applications.
- Do not visit untrusted websites.
- Delete suspicious messages or email from unknown senders.
- Set a password and change it regularly.
- Deactivate wireless features, such as Bluetooth, when not in use.
- If the device behaves abnormally, run an antivirus program to check for infection.
- Run an antivirus program on your device before you launch newly-downloaded applications and files.
- Do not edit registry settings or modify the device’s operating system.

11. CARE AND MAINTENANCE

Your unit is a technically advanced product and should be treated with the greatest care. Negligence may void the warranty.

- Protect the unit from moisture. Rain, snow, humidity, and all types of liquids can contain substances that corrode the electronic circuits. If the unit gets wet, you should immediately power it off.
- Do not use or keep the unit in dusty, dirty environments. The unit’s moving parts and electronic components can be damaged.
- Do not keep the unit in warm places. High temperatures can reduce the lifespan for electronic equipment, damage batteries and distort or melt certain plastics.
- Do not keep the unit in cold places. When the unit warms up to normal temperature, condensation can form on the inside and can damage the electronic circuits.
- Do not try to open the unit in any other way than that which is indicated here.
- Do not drop or shake the unit. If it is treated roughly the circuits and precision mechanics can be broken.
- Do not use strong chemicals to clean the unit.
- Do not disassemble, open, crush, bend, deform, puncture or shred.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.
- Only use the battery for the system for which it is specified.
- Only use the battery with a charging system that has been qualified with the system. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard.
- Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.
- Promptly dispose of used batteries in accordance with local regulations.
- Battery usage by children should be supervised.
- Improper battery use may result in a fire, explosion or other hazard.

For devices that utilize a USB port as a charging source, the device’s user manual shall include a statement that the device shall only be connected to CTIA certified adapters, products that bear the USB-IF logo or products that have completed the USB-IF compliance program.

The advice applies to the unit, battery, power adapter and other accessories. If the unit is not working as it should, please contact the place of purchase for service. Don’t forget the receipt or a copy of the invoice.

12. WARRANTY

This product is guaranteed for a period of 24 months and for original accessories for a period of 12 months (such as the battery, charger, charging cradle or handsfree kit) which may be delivered with your device, from the date of purchase. In the unlikely event of a fault occurring during this period, please contact the place of purchase. Proof of purchase is required for any service or support needed during the guarantee period.

This guarantee will not apply to a fault caused by an accident or a similar incident or damage, liquid ingress, negligence, abnormal usage, non-maintenance or any other circumstances on the user’s part. Furthermore, this guarantee will not apply to any fault caused by a thunderstorm or any other voltage fluctuations. As a matter of precaution, we recommend disconnecting the charger during a thunderstorm.

Please note that this is a voluntary manufacturer’s warranty and provides rights in addition to, and does not affect statutory rights of end-users.

This guarantee does not apply if batteries other than DORO original batteries are used.

Device OS software warranty

By using the device, you accept to install any OS software updates provided by Doro, at earliest possibility after notification.

By updating your device, you help to maintain your device secure.

Doro will keep updates available for the duration of the guarantee/statutory warranty period, providing that this is possible from a commercial and technical perspective.

Your device checks for available software updates automatically. Please follow the on-screen instructions when you are notified of an OS software update.

Please note:

- In some cases, regular OS upgrades may cause delays to planned security updates.
- Doro will always do our best to deliver the security updates at earliest possible time to applicable models. Delivery time of security patches may vary depending on the regions, S/W variants and models.

⚠ CAUTION:

If you neglect to update your device after being notified, it may void your guarantee of the device. For software update planned schedule, refer to website: doro.com/softwareupdates

13. COPYRIGHT AND OTHER NOTICES

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Bluetooth® is a registered trademark of Bluetooth SIG, inc.

Wi-Fi is a registered trademark of the Wi-Fi Alliance.

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14. SPECIFIC ABSORPTION RATE (SAR)

This device meets applicable international safety requirements for exposure to radio waves. Your wireless device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields) recommended by international guidelines from the independent scientific organization ICNIRP (International Commission of Non-Ionizing Radiation Protection).

The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for wireless devices is 2 W/kg averaged over 10 grams of tissue and include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The highest SAR values under the ICNIRP guidelines for this device model are:

Body SAR: 1.19 W/kg

Limb SAR: 1.19 W/kg

During normal use, the SAR values for this device are usually well below the values stated above. This is because, for purposes of system efficiency and to minimize interference on the network, the output power of your wireless device is automatically decreased when full power is not needed. The lower the power output of the device, the lower its SAR value.

The World Health Organization (WHO) has stated that current scientific information does not indicate the need for any special precautions when using wireless devices. If you are interested in reducing your exposure, they recommend you reduce your usage or use a hands-free accessory to keep the device away from your head and body.

15. CORRECT DISPOSAL OF THIS PRODUCT

(Waste Electrical & Electronic Equipment)

(Applicable in countries with separate collection systems)

This marking on the product, accessories or manual indicates that the product and its electronic accessories (e.g. charger, headset, USB cable) should not be disposed of with other household waste. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate these items from other types of waste and recycle them responsibly to promote the sustainable reuse of material resources.

Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take these items for environmentally safe recycling. Business users should contact their supplier and check the terms and conditions of the purchase contract. This product and its electronic accessories should not be mixed with other commercial wastes for disposal. This product is RoHS compliant.

16. CORRECT DISPOSAL OF BATTERIES IN THIS PRODUCT

(Applicable in countries with separate collection systems)

The marking on the battery, manual or packaging indicates that the battery in this product should not be disposed of with other household waste. Where marked, the chemical symbols Hg, Cd or Pb indicate that the battery contains mercury, cadmium or lead above the reference levels in EC Directive 2006/66. If batteries are not properly disposed of, these substances can cause harm to human health or the environment. To protect natural resources and to promote material reuse, please separate batteries from other types of waste and recycle them through your local, free battery return system.

17. EU DECLARATION OF CONFORMITY

Hereby, Doro declares that the radio equipment type DTO-0410 (Doro Tablet) is in compliance with Directives: 2014/53/EU and 2011/65/EU including delegated Directive (EU) 2015/863 amending Annex II.

The full text of the EU declaration of conformity is available at the following internet address: www.doro.com/dofc.

18. ECODESIGN DECLARATION, ENERGY EFFICIENCY FOR EXTERNAL POWER SUPPLY

Hereby, Doro declares the external power supply for this device is in compliance with Commission Regulation (EU) 2019/1782 regarding ecodesign requirements for external power supplies pursuant to Directive 2009/125/EC.

The full information regarding the ecodesign requirements is available at the following internet address: www.doro.com/ecodesign

19. UK DECLARATION OF CONFORMITY

Hereby, Doro declares that the radio equipment type DTO-0410 (Doro Tablet) is in compliance with the relevant UK legislation. The full text of the UK declaration of conformity is available at the following internet address: www.doro.com/dofc

20. SPECIFICATIONS

Wi-Fi, band (MHz)		IEEE 802.11 a/b/g/n/ac
[maximum transmit power, dBm]:		(2 412–2 472) [17] (5150-5250) [17] (5725-5850) [14]
Bluetooth, version (MHz) [maximum transmit power, dBm]:		5.0 (2 402–2 480) [8]
GPS receiver:		A-GPS/GPS/BeiDou/Galileo
Operating system:		Android™ 12
Dimensions:		247 x 156 x 8 mm
Weight:		482 g (including battery)
Battery:		3.85 V / 6000 mAh Li-Polymer battery
Image format:		JPG / JPEG / GIF / BMP / PNG
Video format:		H.264 H.265 720p@120fps, 1080p@60fps / MPEG4 1080p 60 fps / H.263 16CIF@30fps / YUV420 1080p 60fps / VP8 VP9 1080p 60fps
Audio format:		MP3 / AAC / AAC+ / AMR-NB / PCM / A2DP / USB AUDIO
Audio recording format:		AAC / AAC+ / AMR-NB / PCM
Rear camera resolution		8 MP
Front camera resolution:		5 MP
Camera digital zoom:		4x
Display:	Size	10.4”
	Resolution	1200 x 2000
	Colour Depth	16 M
	Brightness (NITS, cd/m2)	430
RAM:		4 GB
Internal memory:		32 GB
External memory		MicroSD, microSDHC, microSDXC max. 256 GB
Sensors:		Accelerometer (G-sensor), Light sensor, Proximity sensor, Hall sensor
USB Interface:		USB Type-C
Headset connector:		USB Type-C analog/digital
Operating ambient temperature:		Min: 0 °C (32 °F) Max: 40 °C (104 °F)
Charging ambient temperature:		Min: 0 °C (32 °F) Max: 40 °C (104 °F)
Storage temperature:		Min: -20 °C (-4 °F) Max: 60 °C (140 °F)

Model: DTO-0410
Doro Tablet (1011)
English (EN)

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www.doro.com

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