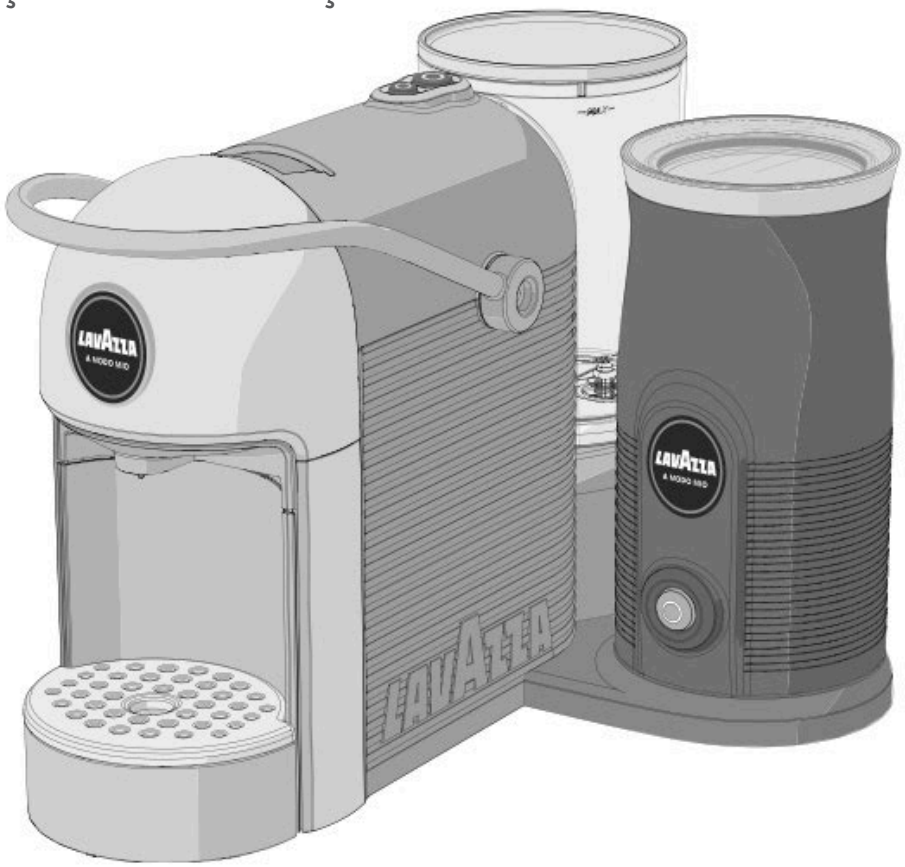
Jolie&Milk

ISTRUZIONI PER L'USO
OPERATING INSTRUCTIONS
MODE D'EMPLOI
BEDIENUNGSANLEITUNG
INSTRUCCIONES DE USO
INSTRUÇÕES DE UTILIZAÇÃO



LAVAZZA A MODO MIO

LEGGERE ATTENTAMENTE LE ISTRUZIONI

READ THE INSTRUCTIONS CAREFULLY

LIRE ATTENTIVEMENT LES INSTRUCTIONS

DIE BEDIENUNGSANLEITUNG AUFMERKSAM LESEN

LEER ATENTAMENTE LAS INSTRUCCIONES

LER ATENTAMENTE AS INSTRUÇÕES

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Congratulazioni!

Gentile Cliente ci congratuliamo per aver scelto la macchina da caffè espresso Lavazza A MODO MIO e la ringraziamo per la fiducia accordataci.
Prima di mettere in funzione la macchina, consigliamo di leggere attentamente le istruzioni per l'uso che spiegano come utilizzarla, pulirla e mantenerla in perfetta efficienza. Non ci resta che augurarle la preparazione di tanti ottimi caffè grazie a Lavazza!

Welcome!

Dear Customer thank you for purchasing the Lavazza A MODO MIO espresso coffee machine and for choosing our company.
Before operating the machine, we recommend you carefully read the operating instructions that explain how to use, clean and maintain it in perfect working order. We hope you enjoy brewing authentic Italian coffee, thanks to Lavazza!

Félicitations!

Cher Client, vous avez choisi le système espresso Lavazza A MODO MIO et nous vous remercions de votre confiance.
Avant de mettre votre machine en marche, nous vous recommandons de lire attentivement ce mode d'emploi. Il vous explique comment utiliser, nettoyer et conserver votre machine en parfait état de fonctionnement. Nous vous souhaitons d'intenses moments de dégustations.

Herzlichen Glückwunsch!

Sehr geehrter Kunde, wir gratulieren Ihnen zum Kauf dieser Espresso-Maschine Lavazza A MODO MIO und wir danken Ihnen für das Vertrauen, das Sie uns entgegenbringen. Bevor Sie die Maschine in Betrieb nehmen, empfehlen wir Ihnen, die Gebrauchsanweisung aufmerksam zu lesen, in der der Gebrauch, die Reinigung und die Pflege beschrieben werden.
Nun wünschen wir Ihnen viel Spaß bei der Zubereitung von vielen köstlichen Kaffees mit Lavazza!

¡Enhorabuena!

Estimado cliente, enhorabuena por haber elegido la máquina de café espresso Lavazza A MODO MIO y gracias por confiar en Lavazza. Antes de poner la cafetera en marcha, le aconsejamos que lea atentamente las instrucciones de uso, donde se explica cómo utilizarla, limpiarla y mantenerla en condiciones óptimas.
¡Le deseamos que disfrute preparando infinidad de cafés excepcionales gracias a Lavazza!

Parabéns!

Estimado cliente, felicitamo-lo por ter escolhido a máquina de café espresso Lavazza A MODO MIO e agradecemos a confiança que depositou em nós.
Antes de colocar a máquina em funcionamento, aconselhamos que leia atentamente as instruções de utilização que explicam como a mesma deve ser utilizada, limpa e mantida de forma perfeitamente eficiente. Só nos resta desejar-lhe a preparação de muitos óptimos cafés graças à Lavazza!

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Power supply cable:
Do not operate the coffee machine if the power cord is damaged. If the power cord is damaged, it must be replaced by the manufacturer (or the latter's technical service staff) or, in any case, by a person duly qualified to do that, in order to prevent any risk. Do not pass the power cable for angles and sharp edges, over very hot objects, and protect it from oil. Do not carry or pull the coffee machine holding it by the power cord. Do not remove the plug by pulling the power cord, do not touch it with wet hands. Power cord should not hang loose from tables or shelves.

Danger of electrocution:
Live parts should never come into touch with water. Do not immerse the machine.

Protect children under 8 years of age:
Prevent children from playing with the machine. Children are not aware of the risks related to electric household appliances. Do not leave the machine packaging materials within the reach of children.

Danger of burns:
Do not touch the hot parts (cartridge holder group) of the machine immediately after use. While dispensing the drink, pay attention to any possible splashes of hot liquid.

Cleaning:
Before cleaning, unplug the machine and let it cool down. Do not immerse the machine in water! It is strictly forbidden to tamper with the internal parts of the machine. Change the water in the tank if not used for 3 days. To prevent damage to the appliance do not use alkaline cleaning agents when cleaning, use a soft cloth and a mild detergent.

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Storing the machine:
If the machine remains inactive for a long time, unplug it and store it in a dry place out of reach of children. Keep it protected from dust and dirt.

Servicing / Maintenance:
In case of failure, problems or a suspected fault resulting from falling of the machine, immediately unplug the machine. Do not attempt to operate a faulty machine. Servicing and repairs can only be performed by Authorized Service Centres. All liability for damages resulting from work not carried out by professionals is declined.

Water tank:
Fill the tank only with fresh, non-sparkling, drinking water. Do not operate the machine if the water is not at least above the minimum level indicated on the tank.

Capsule compartment:
This machine can only be used with compatible capsules; do not put your fingers or any other object in the capsule compartment. The capsules can be used only once.

Machine disposal at the end of its operational life:
INFORMATION FOR THE USER: the symbol of the crossed-out wheeled bin on the appliance or its packaging indicates that the product must be disposed of separately from other waste at the end of its operational life.
The user must therefore take the appliance to be disposed of to an appropriate separate collection centre for electrical and electronic equipment.
Appropriate separate collection for the dismantled appliance being subsequently sent out for recycling, treatment and for environmentally friendly disposal, contribute to the prevention of possible negative effects on the environment and on human health, and encourage recycling of the materials the appliance is made of.
Specific administrative sanctions provided for by current regulations will be applied for illicit disposal of the product by the user.

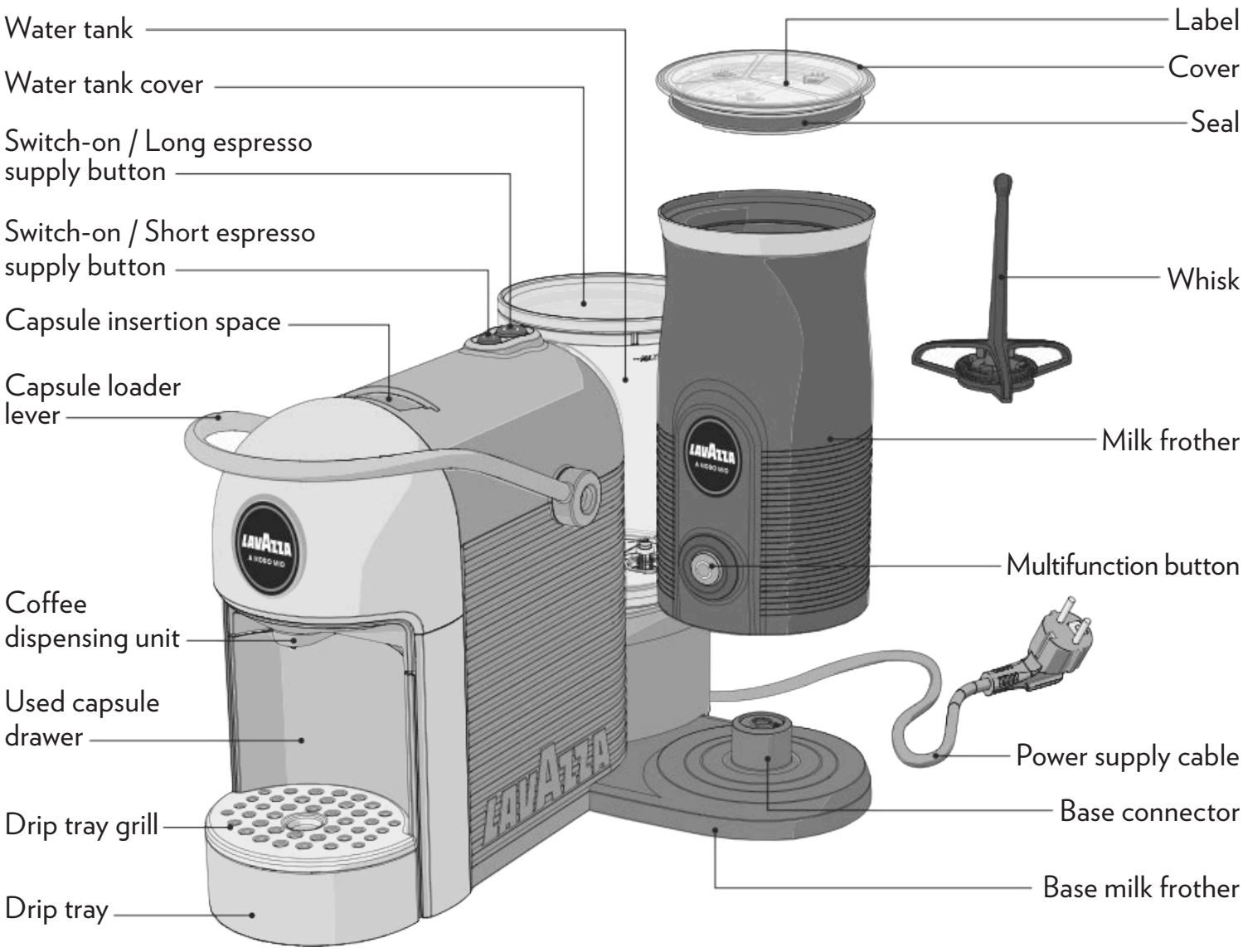
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EN

MACHINE COMPONENTS

PACKAGE CONTENT *

- Machine *Jolie&Milk*
- Welcome kit consisting of 9 assorted Lavazza **A MODO MIO** e brochure Lavazza **A MODO MIO**
- Instruction booklet
- Quick guide
- Warranty sheet



* The characteristics and the package content can vary according to the target market.

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No liability is held for damage caused by:
- **incorrect use not in accordance with the intended purposes;**
- **repairs not carried out by authorized service centres;**
- **tampering with the power supply cable;**
- **tampering with any parts of the machine;**
- **the use of non-original spare parts and accessories;**
- **failure to descale;**
- **storage at temperatures below 4°C (39,2°F);**
- **use in places with temperature below 10°C (50°F) or above 40°C (104°F);**
- **use in places with relative humidity above 95%;**
- **use of capsules others than indicated.**

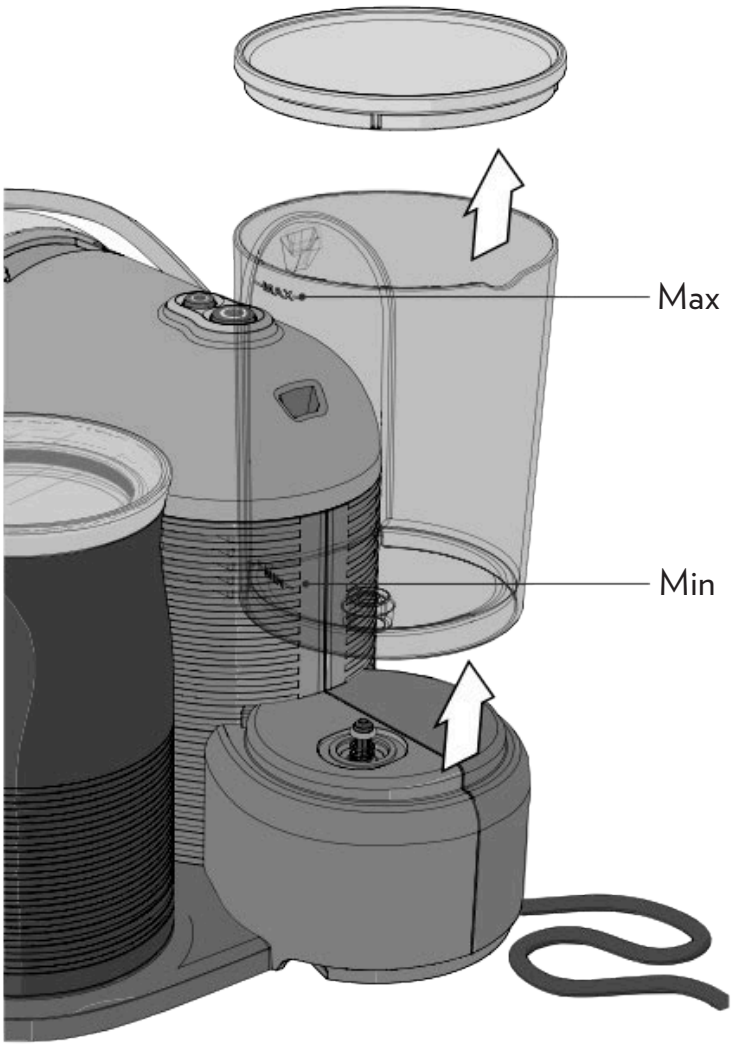
In these cases, the warranty is not valid.

STARTING THE MACHINE

Place the coffee machine on a flat and stable surface, far from water and heat sources. Machine damages due to non-observance of these indications are not covered by warranty.

Remove any packaging materials and check that all components are present.

1. Lift and remove the cover, then the water tank itself.
2. Rinse the tank before using it.
3. Fill the water tank up to the MAX level indicated, using only fresh drinking water. Fit the tank back into place, then close by using the cover.

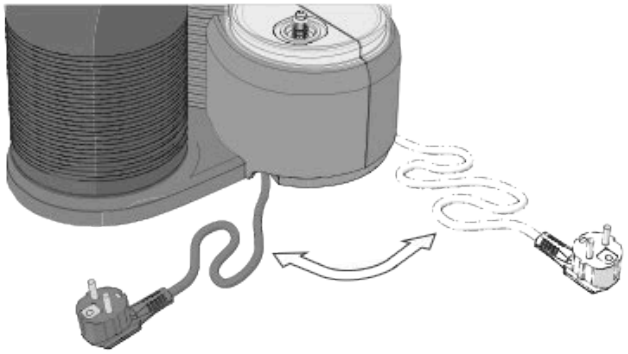


Hot water and other liquids can damage the tank and the machine. Do not operate the machine without water: make sure that there is enough water in the tank.

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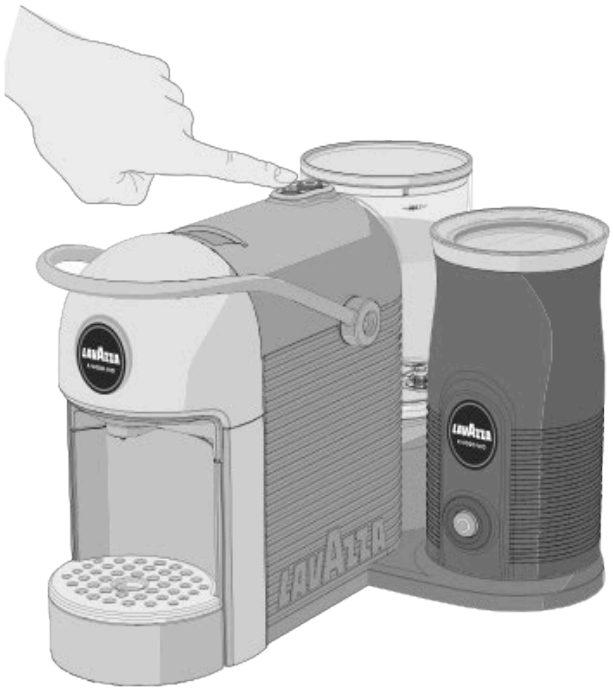
MACHINE SETTING

4 The machine rear features two outlets that can be used for the power cord. You should use the most suitable outlet for your needs.



5 Fit the supply plug into the power outlet.

6 Press one of the switch-on/supply buttons to switch the macchine on.



7 The coffee machine starts the heating cycle. The switch-on/supply buttons will start blinking to a light white.

During the heating cycle, you can book the drink, pressing one of the switch-on /supply buttons. The drink will be released after the end of the heating cycle.

8 The machine will be ready for use when the switch-on/ supply buttons light up to a steady white light white light.

9 At first power-on, supply at least 0.5 litres of water without capsule placing a container under the coffee spout.

STAND-BY FUNCTION

To ensure the energy conservation the machine automatically passes to the stand-by mode after 9 minutes of not being used. The machine can be set to the stand-by mode manually, first of the 9 minutes' time, by keeping both buttons pressed down for at least 3 seconds. This mode is indicated by the switching off of the buttons. The machine can be reactivated by pressing the buttons again.



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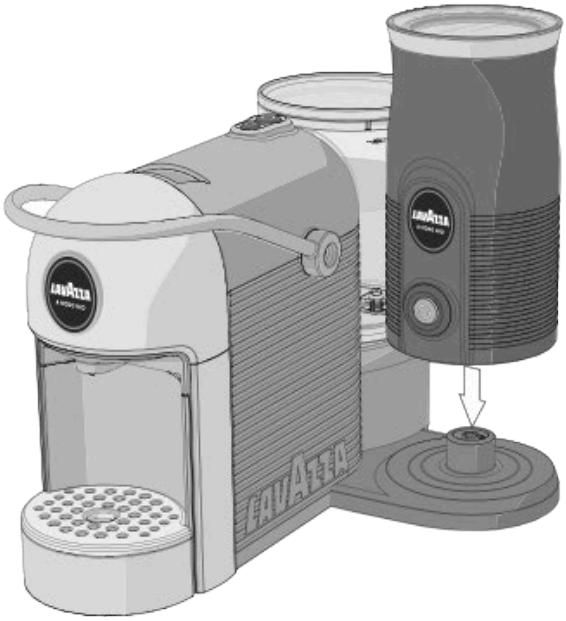
STARTING THE MILK FROTHER

*Before the appliance is used for the first time, or after extended periods of non-use, it should be thoroughly cleaned as described in the section "***MAINTENANCE AND CLEANING***".*

This appliance can only be operated with original accessories provided by the manufacturer. No liability will be assumed for any damage caused by misuse of the milk frother or non-compliance with the instructions contained in this manual.

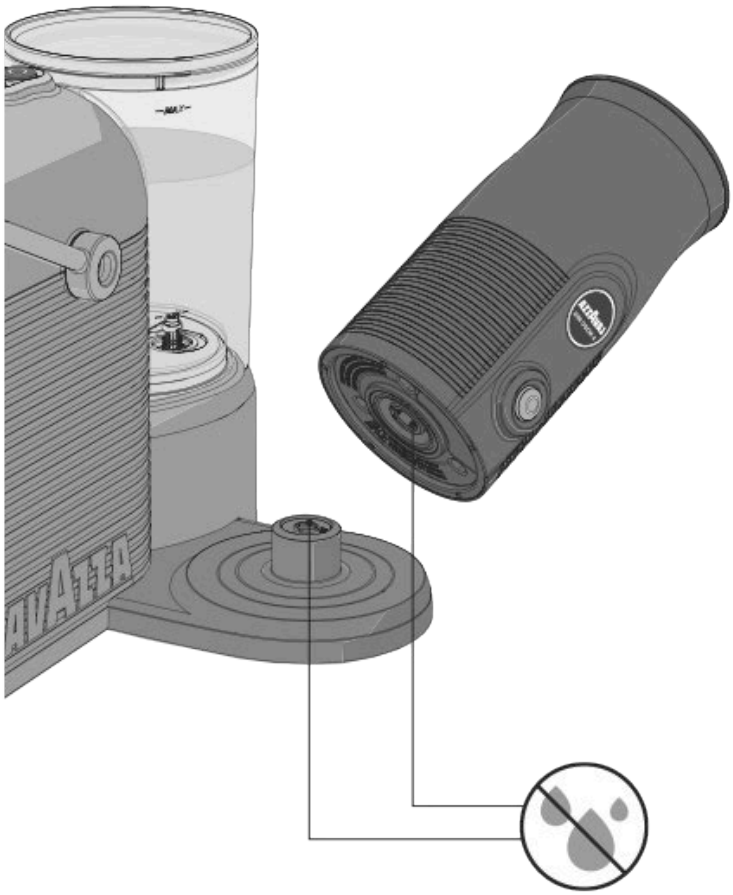
The first time you use the milk frother, remove all cardboard and plastic packaging. Insert the milk frother on the power base, make sure to position it correctly.

When inserting the milk frother on the power base, the appliance will sound a long acoustic signal.



This appliance has only been designed to heat and froth milk. Do not put any other types of liquid or solid substances in the container, other than those indicated by Lavazza. Do not leave the milk frother unguarded when operating. Do not leave the milk frother unattended when in use.

Make sure the base contact area is clean and dry.



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MACHINE SETTING

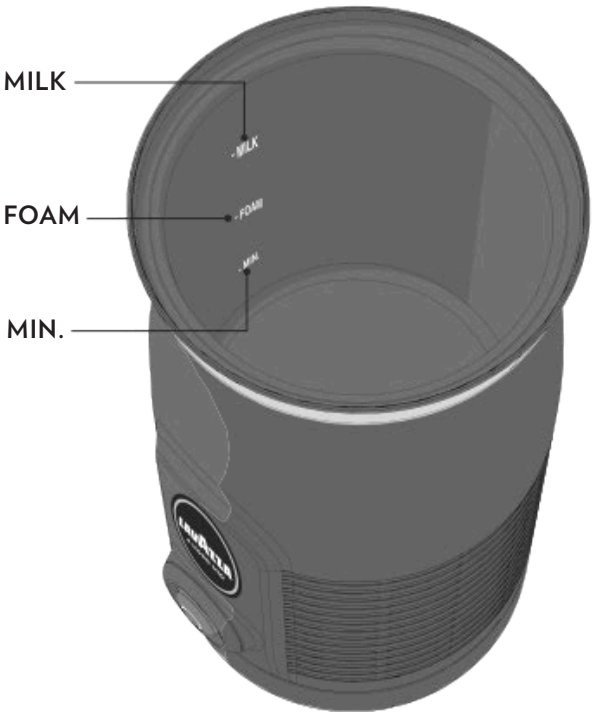
FILLING AMOUNT

Always respect the level marked inside the container.

Do not operate the milk frother with an empty container or with a quantity of milk below the MIN level (60 ml). This can cause the appliance to overheat. In case of overheating, the appliance will automatically turn off. Do not fill the milk frother over the MILK level, it may cause hot milk to splash.

To warm and whisk milk, fill the milk frother to max. 120 ml (**FOAM** level).

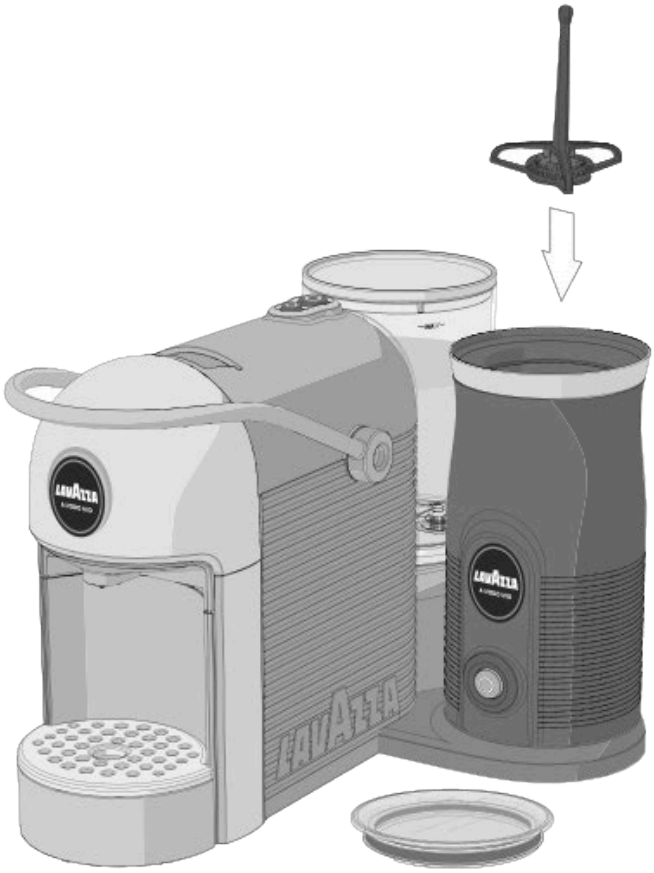
To warm and blend milk, fill the milk frother to max. 180 ml (**MILK** level).



INSERT ACCESSORIES

Do not use the milk frother without inserting the whisk.

1. Remove the milk frother cover.
2. Insert the whisk inside the milk frother.



3. Put the cover on the milk frother.

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CLEAN CYCLE FIRST USE

Before using the appliance carry out a preliminary cleaning cycle.

1 Remove the cover and fill the milk frother with fresh, non-aerated drinking water up to the **MILK** level mark (120 ml).



2 Put the cover on the milk frother.

3 Press the multifunction button to start the cleaning cycle.



4 The appliance sounds a double acoustic signal to indicate the end of the cleaning cycle.

5 Remove the milk frother from the base, empty it and clean all the components.

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PREPARING THE COFFEE

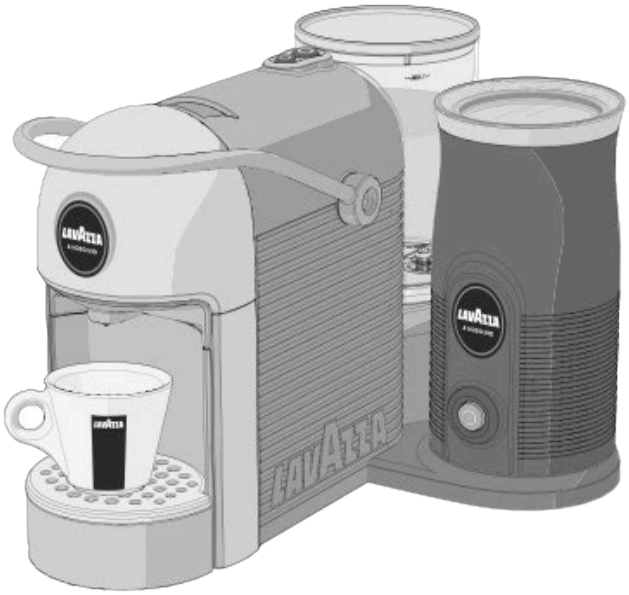
ESPRESSO DELIVERY

Make sure that the switch-on/supply buttons lights up to a steady white light.

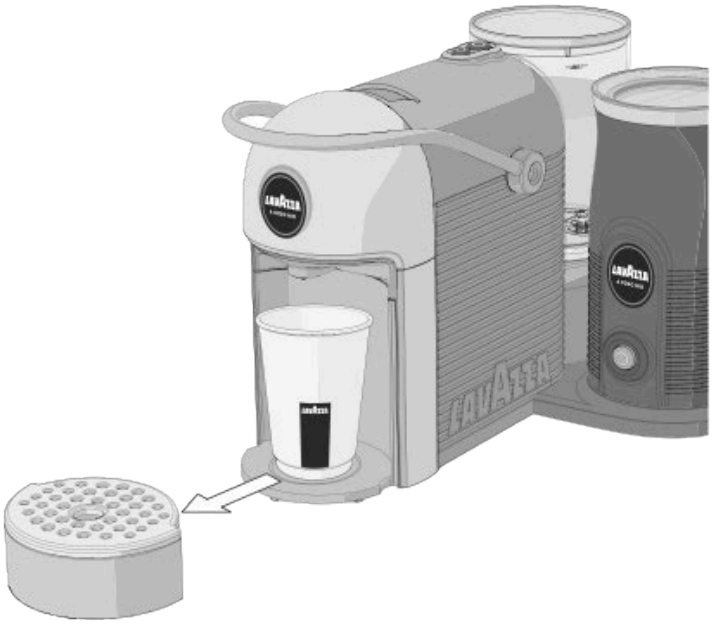
Never put fingers or objects in the capsule-holder. Only Lavazza A MODO MIO or compatible capsules must be introduced in the capsule-holder.

Single-dose capsules are prepared to dispense one coffee/product. DO NOT use the capsules more than once. Inserting two or more capsules can cause the machine to malfunction.

1 Place the cup under the coffee dispenser for a classic espresso.



2 Remove the drip tray to use cups of different sizes for a long coffee.



If power supply is interrupted during the coffee supply cycle, restore power supply and restart the coffee supply procedure.

If during the supply cycle, water lacks in the tank, water lack will be indicated by white steady LED on the selected button, while the LED on the other button will start flashing, then proceed as follows:

- Fill the water tank up to the MAX level indicated.

- Press the power-on/supply button previously selected. The button will start flashing and the coffee supply procedure will restart.

After 5 supplies the switch-on/supply buttons start blinking fast with white light to indicate that the capsules drawer is filled. Empty the capsules drawer and press one of the buttons to reset the machine. Now the machine is ready for a new supply.

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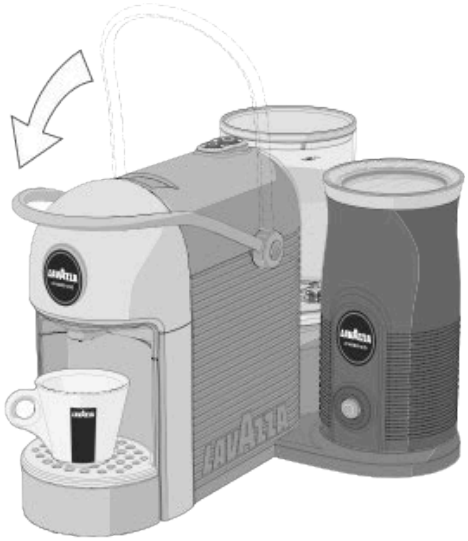
3 Lift the pod loading lever until it locks into position to open the pod fitting compartment.



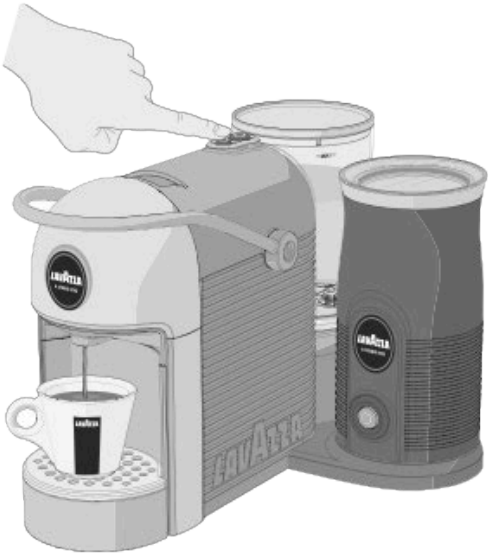
4 Put a Lavazza **A MODO MIO** capsule into the capsule fitting compartment.



5 Lower the pod loading lever to close the pod fitting compartment.



6 Press the short espresso (30 cc) or long espresso button (60 cc) to start delivery. The machine will stop delivery automatically when the programmed measure is reached.



The switch-on/supply button will light up to a blinking white light when the product is being supplied. To supply the product again, wait for the switch-on/supply button to light up to a steady white light.

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PROGRAMMING THE MACCHINE

COFFEE DOSE PROGRAMMING

Measures are always programmed using the same button; any other buttons are ignored. The programmed amount of brewed coffee can be changed by repeating the programming.

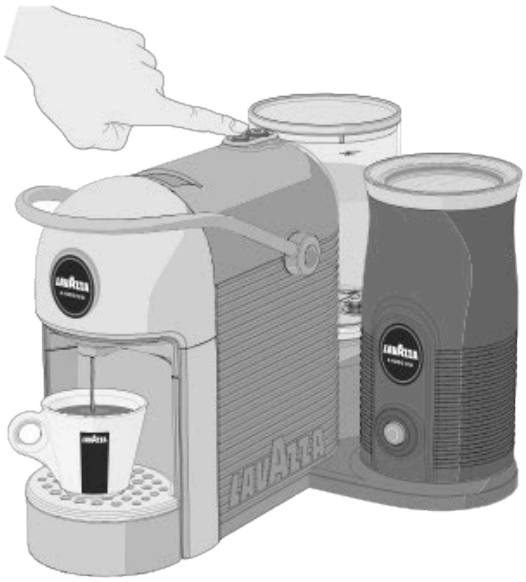
1 Lift the pod loading lever until it locks into position to open the pod fitting compartment.

2 Put a Lavazza **A MODO MIO** capsule into the capsule fitting compartment.



3 Lower the pod loading lever to close the pod fitting compartment.

4 Press and hold one of the two coffee delivery buttons for at least 3 seconds. The selected key will flash and the coffee machine will enter the programming mode.



5 Once the desired amount of coffee has been obtained, stop supply by releasing the button.

If the programmed measure exceeds the maximum allowed (250 cc) the machine will automatically stop delivery, the delivery button will blink and the last programmed measure will be saved in the memory. If there is a power failure during programming, the last programmed value remains in the memory. If during a dose programming, water lack is indicated, the machine stops the supply and the dose being programmed won't be saved. Once filled the water tank, repeat the dose programming procedure.

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HEAT AND FROTH MILK

1 Remove the milk frother cover and insert the whisk inside the milk frother.

2 Pour milk into the milk frother in an amount between the **MIN** level mark and the **FOAM** level mark.

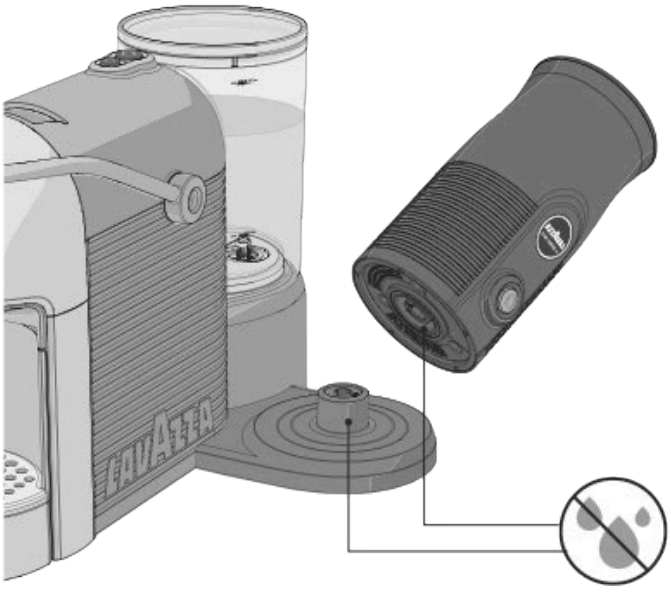
To get the best results, use cold milk from the fridge.

Do not fill the milk frother beyond the FOAM level (120 ml), otherwise milk may come out.

For optimal warm milk foam, we recommend using unskimmed milk (pasteurized or UHT), refrigerated (4-8°C). Do not use milk at room temperature.

3 Put the cover on the milk frother and position the milk frother on the base.

Make sure the lower side of the milk frother and the base are dry.



4 Press the multifunction button once briefly.

The lid must always be inserted during operation.



Do not remove the milk frother from the base before completing the cycle.

5 After about 1-2 seconds, the appliance sounds a brief acoustic signal.

6 The multifunction button comes on with white light flashing.

7 The appliance starts the preparation.

8 The whisk process stops automatically when milk is warm enough.

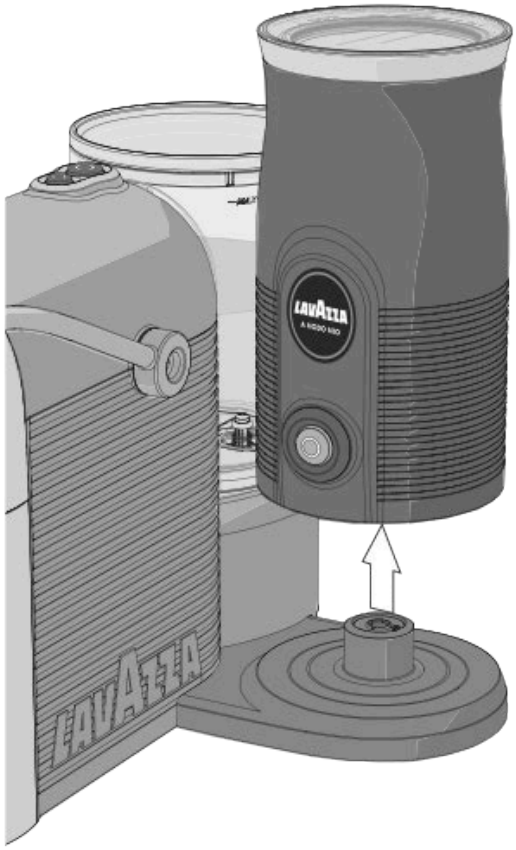
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PREPARATION OF MILK-BASED RECIPES

9 The appliance emits a double beep to indicate the end of the frothing cycle.

10 The multifunction button turns off.

11 Remove the milk frother from the base.



12 Open the lid and pour the frothed milk into the cup.



Make sure the whisk is in the milk frother while milk is poured into the cup.

Ensure the appliance is disconnected from the power outlet and that it has cooled down before cleaning. For more detailed information, refer to "MAINTENANCE AND CLEANING".

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HEAT MILK

1. Remove the milk frother cover and insert the whisk inside the milk frother.
2. Pour milk into the milk frother in an amount between the **MIN** level mark and the **MILK** level mark.

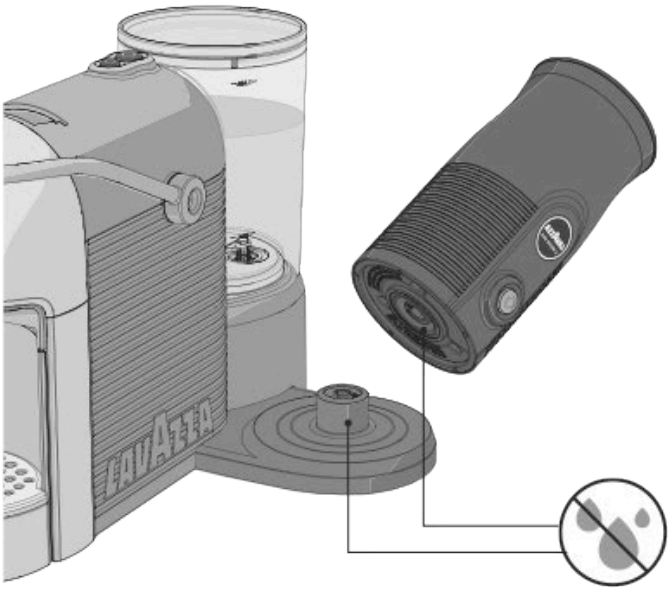
To get the best results, use cold milk from the fridge.

Do not fill the milk frother beyond the MILK level (180 ml), otherwise milk may come out.

For optimal result, we recommend using unskimmed milk (pasteurized or UHT), refrigerated (4-8°C). Do not use milk at room temperature.

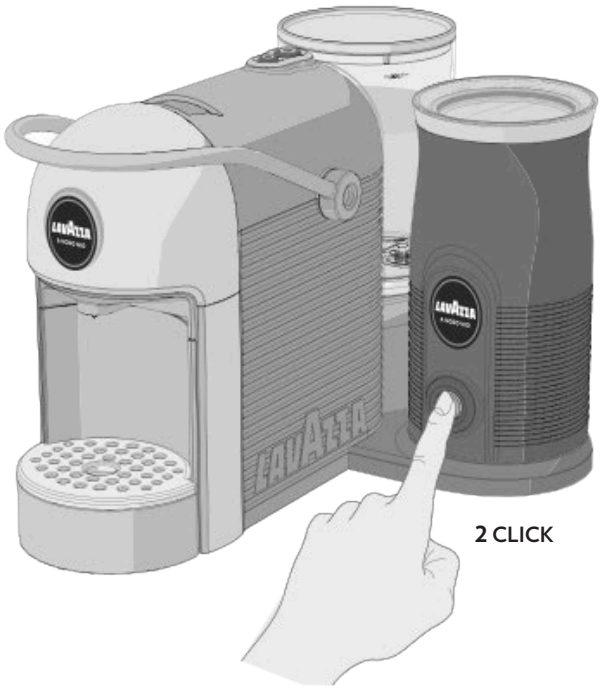
3. Put the cover on the milk frother and position the milk frother on the base.

Make sure the lower side of the milk frother and the base are dry.



4. Press the multifunction button twice quickly.

The cover must always be inserted during operation.



Press the multifunction button twice quickly. The second click must be within one second from the first one.

Do not remove the milk frother from the base before completing the cycle.

5. The appliance emits a double beep.
6. The multifunction button comes on with white light flashing slowly.
7. The appliance starts the preparation.

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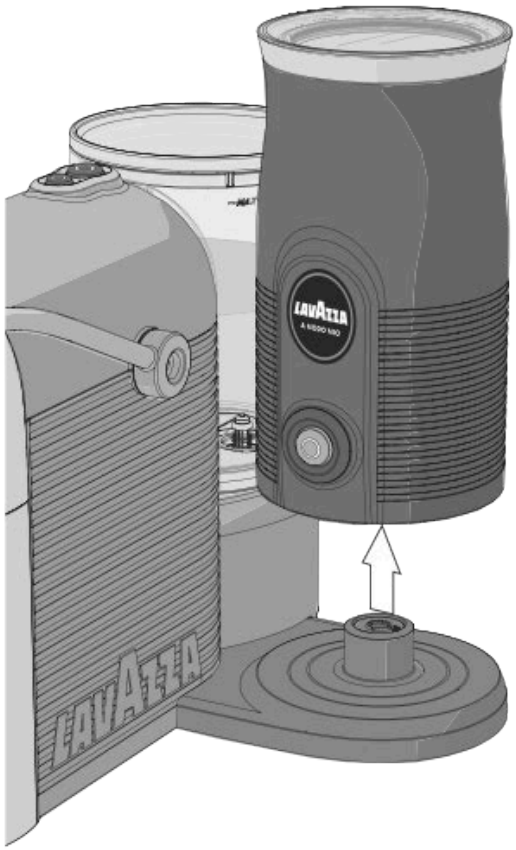
PREPARATION OF MILK-BASED RECIPES

8 The heating process ends automatically when the milk is sufficiently hot.

9 The appliance emits a double beep to indicate the end of the heating process.

10 The multifunction button turns off.

11 Remove the milk frother from the base.



12 Open the cover and pour the warm milk into the glass.



⚠ **Make sure the whisk is in the milk frother while milk is poured into the cup.**

⚠ **Ensure the appliance is disconnected from the power outlet and that it has cooled down before cleaning. For more detailed information, refer to "MAINTENANCE AND CLEANING".**

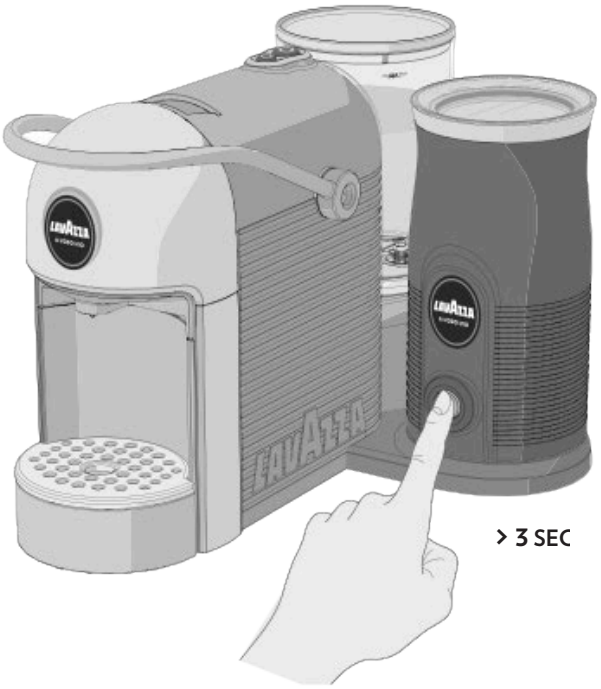
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FROTHING COLD MILK

It is possible to froth milk without having to heat it up. Proceed as shown in points 1 to 3 in section "**HEAT AND FROTH MILK**".

For optimal cold milk foam, we recommend using skimmed milk (pasteurized or UHT), refrigerated (4-8°C). Do not use milk at room temperature.

4 Press and hold the multifunction button for at least 3 seconds.



5 The appliance emits a long sound.

6 The multifunction button turns on with a quick white flashing light.

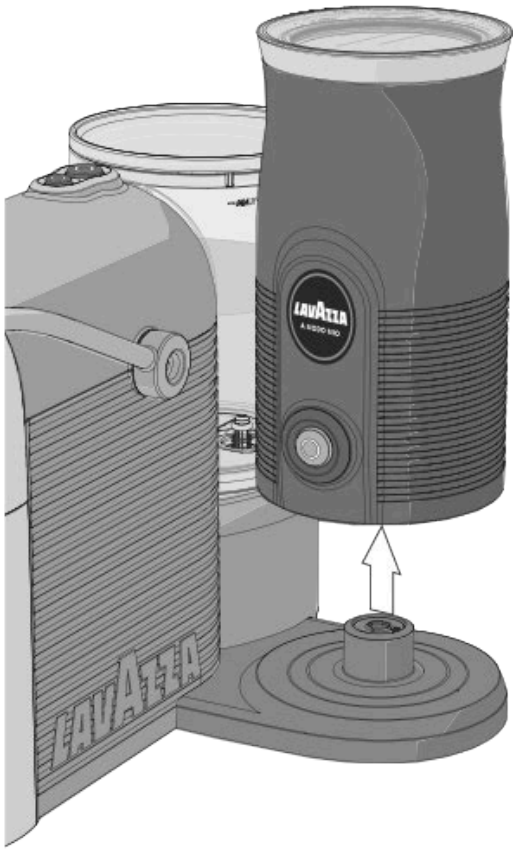
7 The appliance starts the preparation.

8 After a minute the frothing process ends automatically.

9 The appliance emits a double beep to indicate the end of the frothing cycle.

10 The multifunction button turns off.

11 Remove the milk frother from the base.



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PREPARATION OF MILK-BASED RECIPES

12 Open the lid and pour the frothed milk into the cup.



Make sure the whisk is in the milk frother while milk is poured into the cup.

TEMPORARY OR FINAL INTERRUPTION OF THE CYCLE

To stop preparation, press the multifunction button again.

To resume preparation, press the multifunction button again.

If the milk is sufficiently hot at the moment of the interruption of the process, the appliance will not be able to be restarted.

The multifunction button will come on with red light flashing.

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CLEANING THE MACHINE

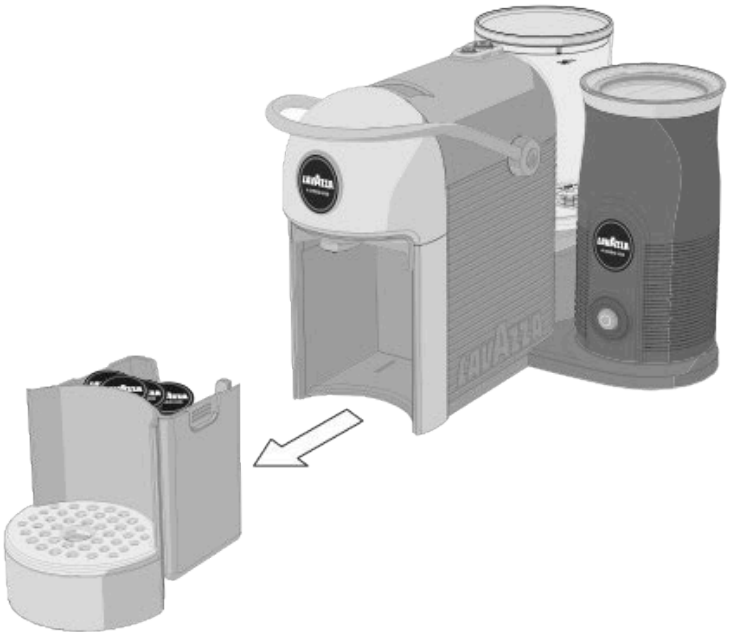
Never use solvents, alcohol or other aggressive substances or ovens for drying the coffee machine components. Wash machine components (electric components excluded) with cold/lukewarm water and non-abrasive clothes/sponges. All removable components can be cleaned by using a dishwasher. Do not leave water in the tank and water circuit for more than 3 days. If this is the case, drain the tank and circuit, rinse it and refill it with fresh water, then carry out a delivery without capsule before making any coffee or other beverage.

COFFEE DISPENSER CLEANING

To clean the dispenser, perform a weekly **COFFEE BREWING** procedure without inserting the capsule.

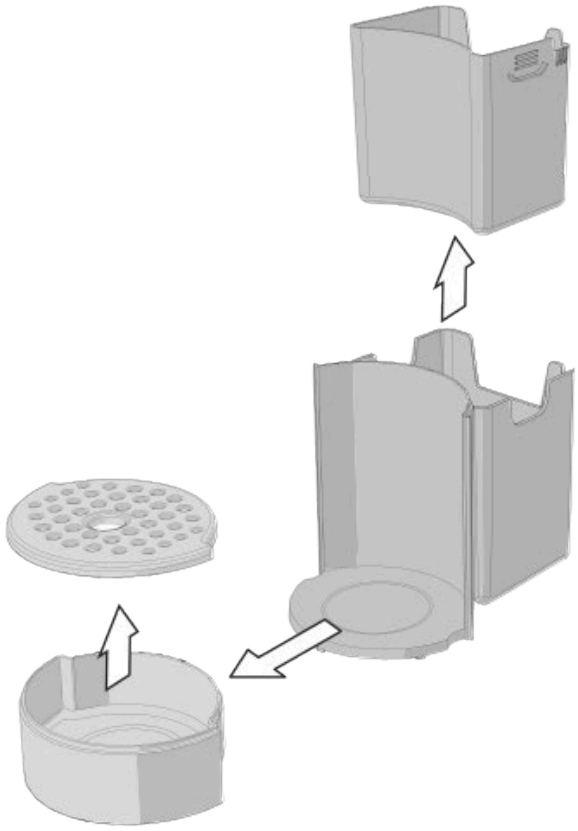
CLEANING THE POD COLLECTING DRAWER AND THE DROP COLLECTING

1 Take off the drip tray and remove the drip tray grill.



The used pod collecting drawer and the drop collecting drawer should be emptied and cleaned after making coffee 4/5 times or every two/three days.

2 Remove and empty the used pod collecting drawer. Clean and dry all parts before putting them back.



Regularly verify that the used pod collecting drawer and the drop collecting drawer will not be full, to avoid machine malfunctions and damage.

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MAINTENANCE AND CLEANING

DESCALING

Limescale normally builds up with extended use of the appliance; the machine needs descaling every 2 months and/or whenever a reduction in water flow is noticed.

In the event of any operational conflict, this use and maintenance manual shall prevail on any indication specified on accessories and/or components sold separately.

Check there is no capsule inside the capsule containing compartment.

1 Remove and empty the water tank.

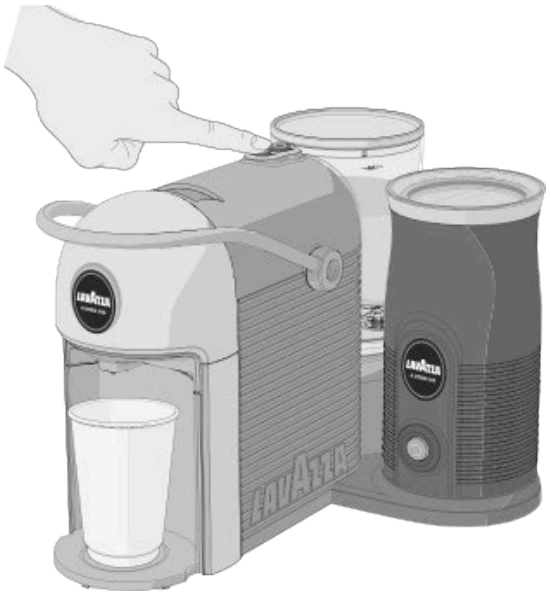
2 Refill the tank with a descaling solution and water as specified on the package of the descaling product.

Do not drink the descaling solution and products dispensed until the completion of the cycle. Never use vinegar as a descaling solution.



3 Fit the water tank (with the decalcifying solution in it) back onto the machine.

4 Power the machine ON and place a suitable container under the spout.



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5 Press one of the switch-on/ supply buttons, and then supply two cups (approximately 150 ml each) of water.



6 Allow the descaling solution to work for about 15-20 minute.

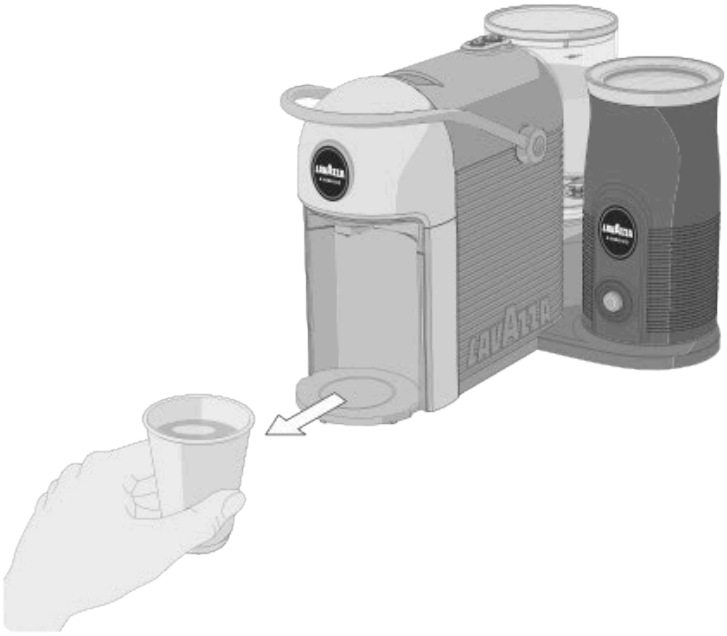
7 Switch-on the machine pressing one of the switch-on/ supply buttons, then proceed as described in steps 5 and 6 .

8 Repeat the steps described in point 7 until the water tank is completely empty.

9 Remove the tank and rinse it with fresh drinking water. Fill it completely.

10 Switch the machine on by pressing one of the switch-on/supply buttons. Place a suitable container under the dispenser. Press one of the switch-on/supply buttons, then supply the full content of the tank.

11 When the water is finished, refill the tank and repeat the steps described in point 10. When finished, the end of the descaling cycle is completed.



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CLEANING THE MILK FROTHER

Disconnect the power plug from the outlet before cleaning the milk frother and its accessories. To avoid the risk of electric shock, do not clean or immerse in water the power cord or the base of the appliance.

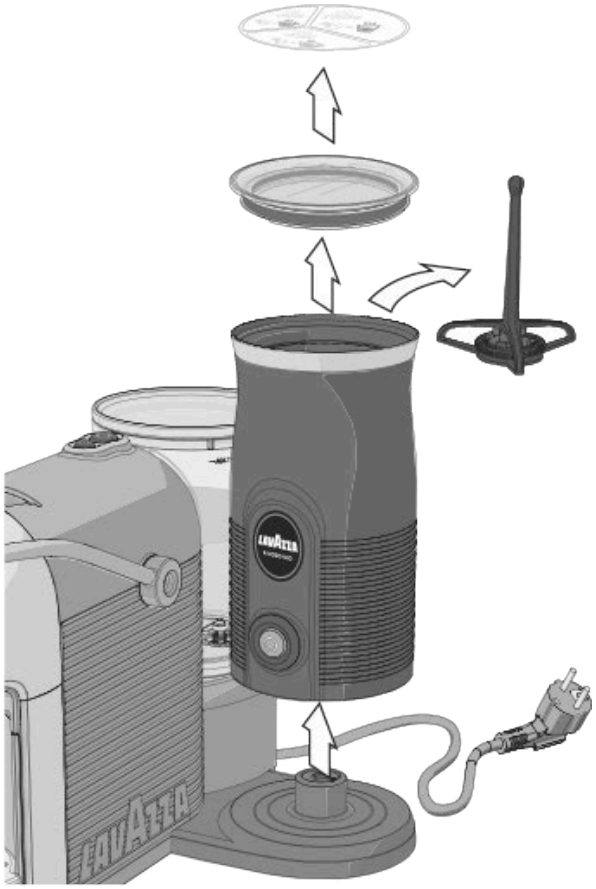
- The milk frother, the whisk and the cover must be washed after each cycle of use.
- For washing the various components follow the instructions given in the table below.

Do not wash the milk frother and the base in the dishwasher.

- Do not use abrasive detergent solutions or solvents.

Make sure the milk frother base is always dry.

We recommend that you should take the label off the cover, before you wash it in a dishwasher.



	✗	✗	✓	✓	✓
	✓	✓	✓	✓	✓
	✗	✗	✗	✓	✓

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TROUBLESHOOTING

EN

Problem encountered	Possible causes	Solution
Machine does not turn on. Power lights ○ are off after having pressed the switch-on/ supply buttons.	» Machine is not connected to the power source. » The machine is connect to power strip not working. » Power supply not present.	» Connected the machine to the power source. » Connected the machine directly to the power source. » Connect another device to check the power supply. » If the problem remain please contact Lavazza Customer Service.
The machine requires a lot of time to heat up.	» Machine storage at low temperatures (e.g.: cellar/garage). » The machine has limescale build-up.	» Store the coffee machine in a proper environment and run 2 supplies without capsules. » Descale the machine. » If the problem remain please contact Lavazza Customer Service.
The machine is very noisy.	» Machine not is on a flat and stable surface. » Power supply cable incorrectly positioned. » Movable parts not fitted properly. » No water in the tank. » Capsule not present.	» Check the surface. » Check the correct position of the cable into the base of the machine. » Fit the movable parts properly. » Top up the tank with fresh drinking water. » Insert Lavazza capsule or compatible. » If the problem remain please contact Lavazza Customer Service.
No supply.	» Electrical failure: buttons not working. » No water in the tank. » Tank not inserted correctly. » Power-on failed.	» Press one of the buttons and check the operation of the pilot light (ON with white blinking light) and the machine power-on. » Top up the tank with fresh drinking water. » Insert the tank correctly. » Repeat the coffee machine power-on procedure. » If the problem remain please contact Lavazza Customer Service.

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TROUBLESHOOTING

Problem encountered	Possible causes	Solution
Water leaks at the rear side of the coffee machine.	» Tank not inserted correctly. » Tank damaged.	» Insert the tank correctly. » Check for leaks in the tank keeping it separate from the machine. » If the problem remain please contact Lavazza Customer Service.
Water leaks at the front side of the coffee machine.	» Spent capsule drawer not inserted correctly. » Spent capsule drawer filled. » Capsule stuck. » Capsule not compatible.	» Insert the spent capsule drawer correctly. » Empty the spent capsule drawer and the drip tray. » Lift and lower the capsule loading lever. If this is not enough, disconnect the machine from power mains and operate manually to remove the capsule from the duct. » Use Lavazza capsules or compatibles. » If the problem remain please contact Lavazza Customer Service.
The loading lever does not reach the supply position or requires an excessive closing effort.	» Spent capsule drawer filled. » Capsule fitted incorrectly.	» Empty the spent capsule drawer. » Repeat the sequence, lever in the off position, lever in the brewing position; if this is not enough, operate manually to remove the capsule from the duct with the machine disconnected from power mains.
Red flashing lights ○.	» Machine broken.	» Contact Lavazza Customer Service.
Pilot lights ON ○ with white light and blinking fast.	» Spent capsule drawer filled.	» Empty the spent capsule drawer and press one of the power on/supply buttons to reset the machine.
The coffee flows out too fast and no creamy froth forms on the surface.	» Capsule not compatible. » Capsule already used.	» Use Lavazza capsules or compatibles. » Bring the lever back to rest position and load a new capsule. » If the problem remain please contact Lavazza Customer Service.

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TROUBLESHOOTING

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Problem encountered	Possible causes	Solution
The coffee is cold.	» Coffee pours out in drops, water circuit clogged. » The machine has limescale build-up.	» Run the machine washing cycle. » Descale the machine. » If the problem remain please contact Lavazza Customer Service.
Dispensed coffee is insufficient or excessive.	» Incorrect dose programming.	» Program the coffee dose properly. » If the problem remain please contact Lavazza Customer Service.
Coffee not supplied and steam coming out of the capsule compartment.	» The loading lever was not set to the brewing position.	» Set the loading lever to the brewing position. » If the problem remain please contact Lavazza Customer Service.
Coffee pours out in drops.	» Faulty capsule. » Pump working improperly. » Spout/water circuit clogged. » The machine has limescale build-up.	» Replace the capsule. » Check for abnormal noise of the machine. » Clean the coffee dispensing spout (see MAINTENANCE AND CLEANING). » Descale the machine. » If the problem remain please contact Lavazza Customer Service.
One of the two buttons is not working and the relevant LED is off.	» Mechanical blocking	» Try to power the machine off by disconnecting the power plug for 10 seconds then reconnect it. Power the machine on and check the correct operation of both buttons. » If the problem persists, the machine can continue to be used with the other button; in this case, the button working regularly will no longer have the automatic dosing but will be free dosing, and the user will decide when stopping the dose. » If the problem remain please contact Lavazza Customer Service.

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TROUBLESHOOTING

Problem encountered	Possible causes	Solution
The milk frother does not switch on. Power light off ○ after having pressed the multifunction button.	» Appliance not connected to the electricity grid.	» Make sure the power cord is properly plugged into the current outlet.
	» The device is connected to multiple outlets or power bar.	» Connect the device directly to the current outlet.
	» No current at the current outlet.	» Connect another device to check the power supply.
	» Milk frother inserted incorrectly.	» Make sure to have inserted the milk frother correctly on the base and that there are no foreign bodies between the base and the milk frother that prevent proper operation.
	» Electrical circuit failure.	» Contact Lavazza's Customer Service.
The milk frother does not froth the milk.	» Whisk not present in the milk frother or not assembled/ inserted correctly.	» Make sure the whisk is present, assembled and inserted correctly in the milk frother.
	» Multifunction button pressed incorrectly.	» Make sure not to press the multifunction button twice.
	» Milk frother damaged.	» Contact Lavazza's Customer Service.
Poor quality milk froth.	» Whisk not present in the milk frother or not assembled/ inserted correctly.	» Make sure the whisk is present, assembled and inserted correctly in the milk frother.
	» Milk frother or whisk dirty.	» Make sure the milk frother and the whisk are clean.
	» Incorrect quantity of milk.	» Make sure that the correct quantity of milk has been used, respecting the levels shown.
	» Unsuitable milk.	» For optimal warm milk foam, we recommend using unskimmed milk (pasteurized or UHT), refrigerated (4-8°C). For optimal cold milk foam, we recommend using skimmed milk (pasteurized or UHT), refrigerated (4-8°C).
	» Time to wait too long betwen end of preparation and taking of the selected beverage.	» Pour the preparation obtained in the cup directly after the end of the preparation and drink it immediately.

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TROUBLESHOOTING

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Problem encountered	Possible causes	Solution
Red flashing light ○.	» Appliance overheated.	» Wait a few minutes and try again. » Make sure the milk you are using has not been heated yet. » Empty milk from container, rinse under cold water and repeat the cycle.
	» Electrical circuit failure.	» Contact Lavazza's Customer Service.
Milk leaking from the milk frother.	» Excessive milk amount.	» Observe the levels indicated for the type of preparation.
The milk has not been heated, it remained cold.	» Multifunction button pressed incorrectly.	» Make sure you have not used an amount of milk below the MIN level.
	» Milk frother damaged.	» Contact Lavazza's Customer Service.
Too hot or burnt milk.	» Incorrect quantity of milk.	» Make sure you have not used an amount of milk below the MIN level.
	» Milk frother damaged.	» Contact Lavazza's Customer Service.
The milk frother is noisy.	» Components installed incorrectly.	» Make sure to have inserted the whisk correctly. » Make sure that the lid is properly fitted into place. » Make sure the appliance is positioned on a stable surface.
	» Presence of foreign bodies.	» Make sure no foreign body is present inside the milk frother. » Make sure there are no foreign bodies between the base and the milk frother that prevent proper operation.
Cold beverage preparation failed.	» Multifunction button operated incorrectly.	» Make sure to press and holed pressed the multifunction button for 3 seconds.
	» Milk frother damaged.	» Contact Lavazza's Customer Service.

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TROUBLESHOOTING

Problem encountered	Possible causes	Solution
Preparation stops shortly after starting.	» Too hot milk frother.	» Rinse the glass with cold water and pour cold milk.
	» Warm milk used.	» Do not reuse with milk already heated. Use cold milk.
	» Milk frother damaged.	» Contact Lavazza's Customer Service.

Contact Lavazza Customer Service for any problem or failure not included in the above list.

TECHNICAL SPECIFICATIONS

- Nominal Voltage - Power Rating - Power Supply: See label on the appliance
- Measurements:

Height	Width	Depth
217 mm	222 mm	331 mm
8.54 in	8,74 in	13,03 in

- Weight: approx. 3.5 kg (7,71 lb)
- Water tank: 0,6 L (20.28 oz) - Removable type
- Housing materials: Thermoplastic
- Cable Length: 0,8 m (31.49 in)
- Thermo fuses

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