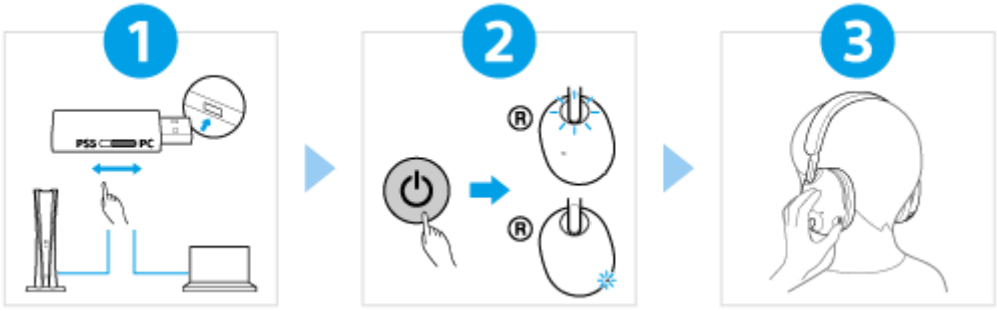
Wireless Noise Canceling Gaming Headset/Wireless Gaming Headset
INZONE H9/INZONE H7



Model: YY2959/YY2960

## Let’s start to use






### Connecting the USB transceiver properly

Set the slide switch of the USB transceiver correctly according to the connected device, and then insert the USB transceiver into the USB port.
When connected to a computer: Set the slide switch to “PC”
When connected to a PS5™: Set the slide switch to “PS5”



### Turning on the headset

Press and hold the ⏻ (power) button for about 2 seconds or more until the indicator (white) lights up. The headset is turned on.



### Operating the headset

Enjoy games and voice chat by operating the headset.
Turning the VOL (volume) –/+ dial: To adjust the volume
Raising the boom microphone: To turn off the microphone
Lowering the boom microphone: To turn on the microphone

## To use all functions and improved performances

Update the headset software and computer software “INZONE Hub” to the latest version.
For details on “INZONE Hub”, refer to the following URL.
https://www.sony.net/inzonehub-support

⚠ To prevent burning or malfunction due to getting wet
The headset is not waterproof.
If the headset is charged while it is wet with rain or sweat, etc., this can result in burnout or malfunction.

## Related information

Charging the headset

WH-G900N/WH-G700


Getting started

What you can do with the gaming headset

Supplied accessories

- Checking the package contents

Parts and controls

- Location and function of parts
- About the indicator

Wearing the headset

Power/Charging

- Charging the headset
- Available operating time
- Checking the remaining battery charge

- Turning on the headset
- Turning off the headset

Using by connecting to a game console

- Connecting the headset to a computer or PlayStation®5
- What you can do while connected to a game console
- What you can do with PlayStation®5

Using by connecting to a Bluetooth device

- How to make a wireless connection to Bluetooth devices
- Android smartphone
  - Pairing and connecting with an Android smartphone
  - Connecting to a paired Android smartphone
- iPhone (iOS devices)
  - Pairing and connecting with an iPhone
  - Connecting to a paired iPhone
- Other Bluetooth devices
  - Pairing and connecting with a Bluetooth device
  - Connecting to a paired Bluetooth device
- Making phone calls
  - Receiving a call
  - Making a call
  - Functions for a phone call
  - Disconnecting Bluetooth connection (after use)
- Listening to music
  - Listening to music from a device via Bluetooth connection
  - Controlling the audio device (Bluetooth connection)
  - Disconnecting Bluetooth connection (after use)
- Sound quality mode
  - About the sound quality mode
- Supported codecs

Customizing the headset

Using “INZONE Hub”

- What you can do with “INZONE Hub”
- Installing “INZONE Hub”
- How to keep the software up-to-date (for comfortable use of the headset)

Using the Ambient Sound Control function (INZONE H9 only)

Noise canceling function (INZONE H9 only)

- What is noise canceling? (INZONE H9 only)
- Using the noise canceling function (INZONE H9 only)

Listening to ambient sound (INZONE H9 only)

- Listening to ambient sound while playing games (Ambient Sound Mode) (INZONE H9 only)

Important information

Precautions

To prevent burning or malfunction due to getting wet

Licenses

Trademarks

Customer support websites

Troubleshooting

What can I do to solve a problem?

Power/Charging

- Unable to turn on the headset.
- Charging cannot be done.
- Charging time is too long.
- The available operating time is short (the duration of the battery is short).

Sound

- No sound, low sound level
- Sound skips frequently.
- Cannot hear a person during a call/low voice from callers, your voice does not reach the person during a call/your voice is low on the caller’s side.

Low sound quality of the device connected via Bluetooth connection.
The effect of noise canceling is not sufficient. (INZONE H9 only)
The way the audio sounds changes when the noise canceling function is on. (INZONE H9 only)

Connection

Pairing cannot be done.
Unable to make a Bluetooth connection.
The headset does not operate properly.

Resetting or initializing the headset

Resetting the headset
Initializing the headset to restore factory settings

Specifications

Specifications

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# What you can do with the gaming headset

## Enjoying a game and chat at the same time

You can enjoy a voice chat while playing a game by connecting to a computer or PS5™ via wireless 2.4 GHz connection with the USB transceiver.

## Enjoying chatting and calling on your smartphone

You can enjoy a voice chat and hands-free call while playing a game by connecting to a computer or PS5 via wireless 2.4 GHz connection with the USB transceiver and connecting to a smartphone at the same time via BLUETOOTH® connection.

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## Checking the package contents

After opening the package, check that all of the items in the list are included. If any items are missing, contact your dealer.
Numbers in ( ) indicate the item amount.

**INZONE H9:**
Wireless Noise Canceling Gaming Headset (1)

**INZONE H7:**
Wireless Gaming Headset (1)

**INZONE H9/INZONE H7:**
USB Type-C® cable (USB-A to USB-C®) (approx. 150 cm (59.06 in.)) (1)



USB transceiver (YY2965) (1)

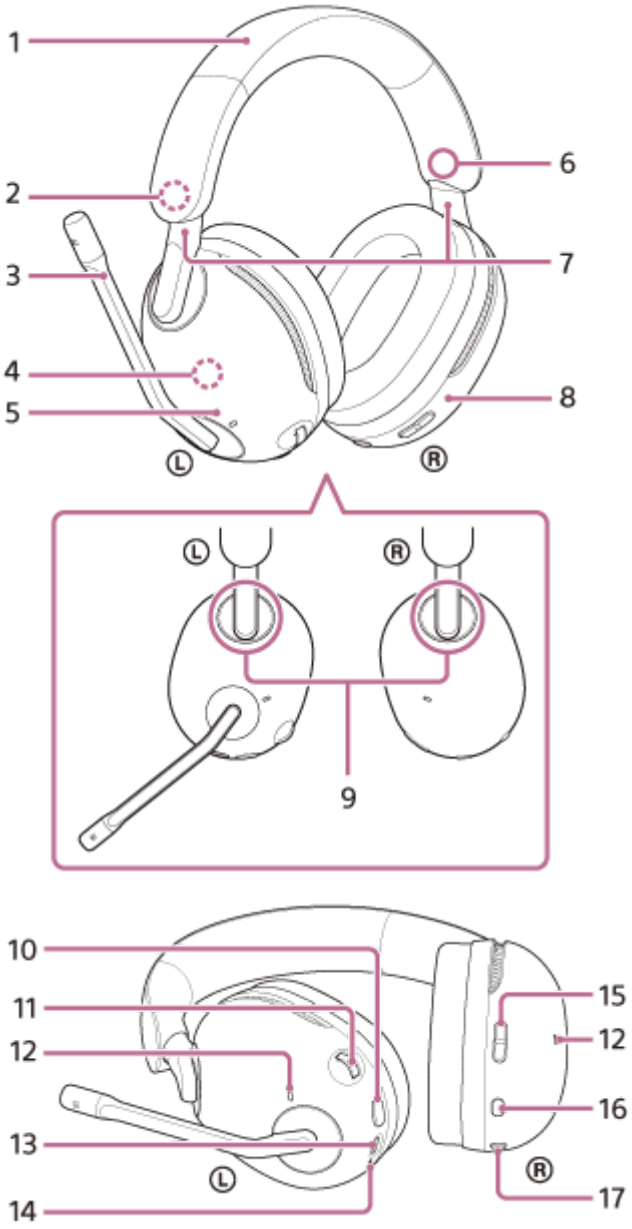



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Wireless Noise Canceling Gaming Headset/Wireless Gaming Headset
INZONE H9/INZONE H7

## Location and function of parts

### INZONE H9:




1. Headband
2. Ⓛ (left) mark
3. Boom microphone
   There is a boom microphone on the left unit.
4. Built-in antenna
   A Bluetooth antenna is built into the headset.
5. Left unit
6. Ⓡ (right) mark

7. Sliders (left, right)
   Slide to adjust the length of the headband.

8. Right unit

9. Ring indicators (left, right) (blue or white)

10. NC/AMB (noise canceling/Ambient Sound Mode) button

11. VOL (volume) –/+ dial
    There is a tactile dot on the + side.

12. Noise canceling function microphones (left, right)
    Pick up the sound of the noise when the noise canceling function is in use.

13. USB Type-C port
    Connect the headset to a computer, or to an AC outlet via a commercially available USB AC adaptor, with the supplied USB Type-C cable to charge the headset.

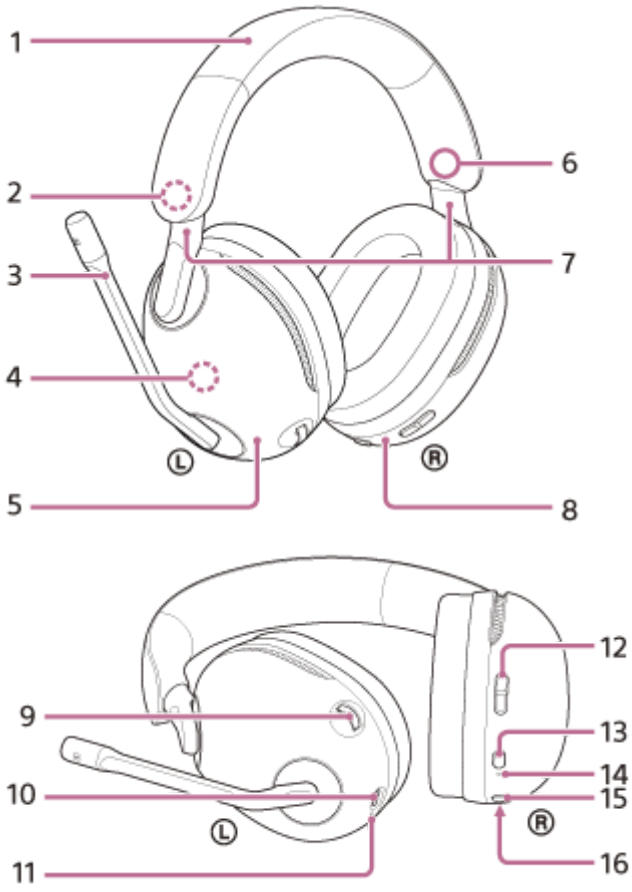
14. Charging indicator (orange)
    Lights up or flashes in orange to indicate the rechargeable battery and charging status.

15. GAME/CHAT (game/chat balance) button
    You can adjust the volume balance between the game sound and voice chat.

16. (Bluetooth) button

17. (power) button

**INZONE H7:**




1. Headband

2. Ⓛ (left) mark

3. Boom microphone
   There is a boom microphone on the left unit.

4. Built-in antenna
   A Bluetooth antenna is built into the headset.

5. Left unit

6. Ⓡ (right) mark

7. Sliders (left, right)
   Slide to adjust the length of the headband.

8. Right unit

9. VOL (volume) –/+ dial
   There is a tactile dot on the + side.

10. USB Type-C port
    Connect the headset to a computer, or to an AC outlet via a commercially available USB AC adaptor, with the supplied USB Type-C cable to charge the headset.

11. Charging indicator (orange)
    Lights up or flashes in orange to indicate the rechargeable battery and charging status.

12. GAME/CHAT (game/chat balance) button
    You can adjust the volume balance between the game sound and voice chat.

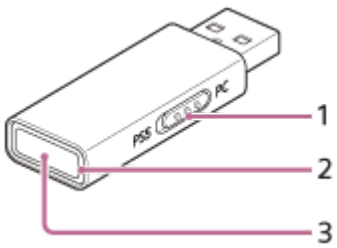
13. (Bluetooth) button

14. (Bluetooth) indicator (blue)
    Lights up or flashes in blue to indicate the status of the Bluetooth connection.

15. (power) button

16. (power) indicator (white)
    Lights up or flashes in white to indicate the power status and the connection status between the headset and the USB transceiver.

**USB transceiver:**




1. Slide switch
   Switches the headset connection to a computer or PS5™.

2. Connect indicator (white)

3. Connect button

**Related Topic**

- About the indicator
- Checking the remaining battery charge

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Wireless Noise Canceling Gaming Headset/Wireless Gaming Headset
INZONE H9/INZONE H7

# About the indicator

You can check various statuses of the headset by the indicator.

● : Turns on in blue / ○ : Turns on in white / ● : Turns on in orange / -: Turns off

## Wireless Noise Canceling Gaming Headset (INZONE H9)

### Power status

Indicates with the left and right ring indicators.

- When the headset is turned on
  - When the Bluetooth mode is on
    ▬ - - (light up in blue for about 5 seconds)
  - When the Bluetooth mode is off
    ▭ - - (light up in white for about 5 seconds)
- When the headset is turned off
  - When the Bluetooth mode is on
    ▬ - - - - (light up in blue for about 2 seconds)
  - When the Bluetooth mode is off
    ▭ - - - - (light up in white for about 2 seconds)
- Initialization completed
  ○ - ○ - ○ - ○ - (flash 4 times in white)

### Wireless 2.4 GHz connection and Bluetooth connection status

Indicates with the left and right ring indicators.
Indicates the wireless 2.4 GHz connection status in white and the Bluetooth connection status in blue.

- The wireless 2.4 GHz connection is not established (when the Bluetooth mode is off)
  ○ - - ○ - - ○ - - ○ - - (repeatedly flash in white)
- The wireless 2.4 GHz connection process is completed
  ▭ (light up in white for about 2 seconds)
- The wireless 2.4 GHz connection is established (when the Bluetooth mode is off)
  ▭ - - - - - - ▭ - (repeatedly flash slowly in white for about 30 seconds)
- When turning off the Bluetooth mode
  ▬ - - - - (light up in blue for about 2 seconds)
- Bluetooth pairing mode
  ● - ● - - - - ● - ● - - - - ● - ● (repeatedly flash twice in blue for up to 5 minutes)
- The Bluetooth connection is not established (when the Bluetooth mode is on)
  ● - - ● - - ● - - ● - - (repeatedly flash in blue)

- The Bluetooth connection process is completed
  (light up in blue for about 2 seconds)
- The Bluetooth connection is established (when the wireless 2.4 GHz connection is not established)
  - - - - - - - (repeatedly flash slowly in blue for about 30 seconds)
- Incoming call
  - - - - - - - - - - - - (repeatedly flash quickly in blue)
- Both wireless 2.4 GHz connection and Bluetooth connection are established
  - - - - - - - - (repeatedly flash slowly in white and blue alternately for about 30 seconds)

### Software update status

Indicates with the left and right ring indicators.

- Updating software
  - - - - - - (repeatedly flash slowly in white)

### Rechargeable battery and charging status

Indicates with the charging indicator.

- When the remaining battery charge of the headset is low (the headset needs to be charged)
  - - - - (repeatedly flashes slowly in orange for about 15 seconds)
- When the battery is fully charged when charging starts on the headset
  - - - - (lights up in orange for about 1 minute, and then turns off)
- While charging the headset
  (lights up in orange)
- When the battery becomes fully charged and charging is complete
  - - - - (turns off)
- Abnormal temperature of the battery of the headset
  - - - - - - - - - - - - (repeatedly flashes twice in orange)
- When an error occurs while the headset is charging and the headset is not charged
  - - - - - - - - (repeatedly flashes slowly in orange)

## Wireless Gaming Headset (INZONE H7)

### Power status and wireless 2.4 GHz connection status

Indicates with the (power) indicator.

- When the headset is turned on
  - - - - (lights up in white for about 2 seconds)
- When the headset is turned off
  - - - - (lights up in white for about 2 seconds)
- Initialization completed
  - - - - (flashes 4 times in white)
- The wireless 2.4 GHz connection is not established
  - - - - - - - - - - - - - - - (repeatedly flashes slowly in white at about 1-second intervals)
- The wireless 2.4 GHz connection process is completed

○ - ○ - ○ - ○ - ○ - ○ - ○ - (repeatedly flashes quickly in white for about 5 seconds)

- The wireless 2.4 GHz connection is established
  ○ - - - - - - - - - - - - ○ - (repeatedly flashes in white for about 30 seconds at 5-second intervals)

### Bluetooth connection status

Indicates with the (Bluetooth) indicator.

- When turning on the Bluetooth mode
  ▬ - - - - (lights up in blue for about 2 seconds)
- When turning off the Bluetooth mode
  ▬ - - - - (lights up in blue for about 2 seconds)
- Bluetooth pairing mode
  ● - ● - - - - ● - ● - - - - ● - ● (repeatedly flashes twice in blue for up to 5 minutes)
- When the Bluetooth connection is not established
  ● - - - - ● - - - - (repeatedly flashes in blue at about 1-second intervals)
- The Bluetooth connection process is completed
  ● - ● - ● - ● - ● - ● - ● - ● - ● - (repeatedly flashes quickly in blue for about 5 seconds)
- The Bluetooth connection is established
  ● - - - - - - - - - - - - ● - - (repeatedly flashes in blue for about 30 seconds at 5-second intervals)
- Incoming call
  ● - - ● - - ● - - ● - - ● - - ● - (repeatedly flashes quickly in blue)

### Software update status

Indicates with the (power) indicator.

- Updating software
  ▭ - - - ▭ - - (repeatedly flashes slowly in white)

### Rechargeable battery and charging status

Indicates with the charging indicator.

- When the remaining battery charge of the headset is low (the headset needs to be charged)
  ▬ - - ▬ - - (repeatedly flashes slowly in orange for about 15 seconds)
- When the battery is fully charged when charging starts on the headset
  ▬ - - - - (lights up in orange for about 1 minute, and then turns off)
- While charging the headset
  ▬ (lights up in orange)
- When the battery becomes fully charged and charging is complete
  - - - - (turns off)
- Abnormal temperature of the battery of the headset
  ● - ● - - - ● - ● - - - ● - ● (repeatedly flashes twice in orange)
- When an error occurs while the headset is charging and the headset is not charged
  ▬ - - ▬ - - ▬ - - ▬ (repeatedly flashes slowly in orange)

## USB transceiver

### Wireless 2.4 GHz connection and software update status

Indicates with the connect indicator.

- Pairing mode of the wireless 2.4 GHz connection
  ◯ - ◯ - - - - ◯ - ◯ - - - - ◯ - ◯ - - - - (repeatedly flashes twice in white for up to 5 minutes)
- The wireless 2.4 GHz connection is not established
  ◯ - - - - - ◯ - - - - - ◯ - - - - - (repeatedly flashes in white for about 30 seconds at 1-second intervals)
- The wireless 2.4 GHz connection is established
  ( ) (lights up in white)
- Updating software
  ( ) - - - ( ) - - (repeatedly flashes slowly in white)

**Hint**

- The display time of indicator(s) of the wireless 2.4 GHz connection status and the Bluetooth connection status can be changed with “INZONE Hub”.

**Related Topic**

- Checking the remaining battery charge
- Initializing the headset to restore factory settings

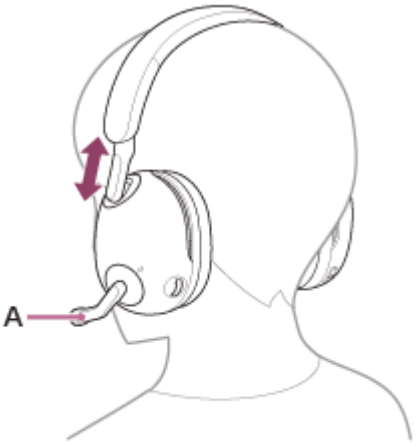
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# Wearing the headset

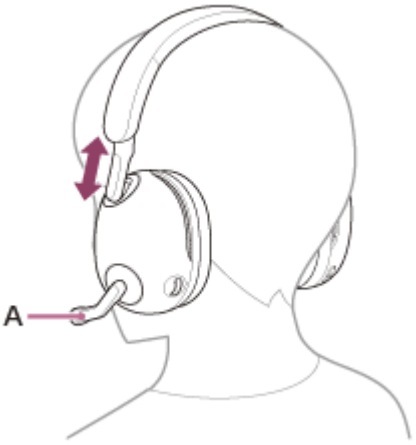
**1 Put the headset on your ears.**

Extend the slider to adjust the length of the headband.
Put the headset on your head with the Ⓛ (left) mark on your left ear and the Ⓡ (right) mark on your right ear.
There is a boom microphone on the Ⓛ (left) mark side.

**INZONE H9:**




**INZONE H7:**




**A:** Boom microphone

**2 Adjust the position of the boom microphone so that it is near your mouth.**

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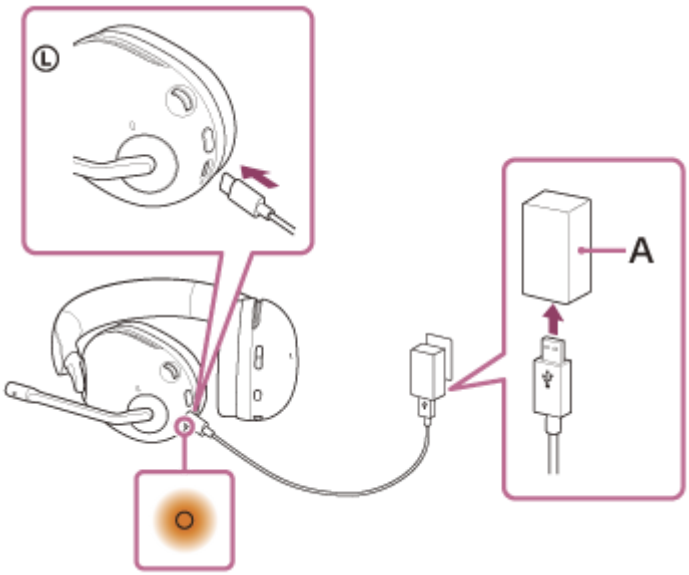
# Charging the headset

The headset can be used either connected to an AC outlet with a USB AC adaptor or with the built-in lithium-ion rechargeable battery. Use the supplied USB Type-C cable to charge.

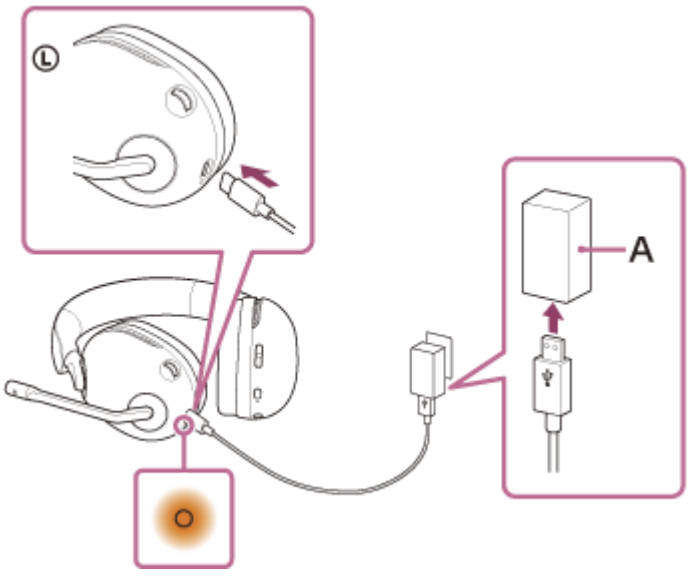
1 **Connect the headset to an AC outlet.**

Use the supplied USB Type-C cable and a commercially available USB AC adaptor.

**INZONE H9:**




**INZONE H7:**




**A:** USB AC adaptor

The charging indicator (orange) of the headset lights up.
Charging is completed in about 3.5 hours (*) and the charging indicator turns off automatically.

* Time required for charging the empty battery to its full capacity. It may differ depending on the conditions of use.

After charging is complete, disconnect the USB Type-C cable.

## System requirements for battery charge using USB

**USB AC adaptor**
A commercially available USB AC adaptor capable of supplying an output current of 0.5 A (500 mA) or more

**Personal computer**
Personal computer with a standard USB port

- We do not guarantee operation on all computers.
- Operations using a custom-built or homebuilt computer are not guaranteed.

**Recommended personal computer OS version**
Windows®: Windows 10 or later
Mac: macOS 11 or later

**PS5™**

**Hint**

- The headset can be also charged by connecting the headset to a running computer using the supplied USB Type-C cable.
- When the headset is connected to an AC outlet with a USB AC adaptor or to a computer originally equipped with a USB charging compatible port, you can charge the headset while using it.

**Note**

- Charging may not be successful with cables other than the supplied USB Type-C cable.
- Charging may not be successful depending on the type of USB AC adaptor.
- The headset cannot be charged when the computer goes into standby (sleep) or hibernation mode. In this case, change the computer settings, and start charging once again.
- The headset may not be able to charge when the PS5 is in rest mode. If this is the case, change the PS5 settings so that the USB ports on the PS5 can be used for charging even when in rest mode.
- If the headset is not used for a long time, the rechargeable battery usage hours may be reduced. However, the battery life will improve after charging and discharging several times. If you store the headset for a long time, charge the battery once every 6 months to avoid over-discharge.
- If the headset is not used for a long time, it may take longer to charge the battery.
- If the headset detects a problem while charging due to the following causes, the charging indicator (orange) flashes. In this case, pull out and insert the USB Type-C cable, then charge once again within the charging temperature range. If the problem persists, consult your nearest Sony dealer.
  - Ambient temperature exceeds the charging temperature range of 5 °C - 35 °C (41 °F - 95 °F).
  - There is a problem with the rechargeable battery.
- If the headset is not used for a long time, the charging indicator (orange) may not immediately light up when the headset starts charging. Please wait a moment until the indicator lights up.
- If the usage hours of the built-in rechargeable battery decrease significantly, the battery should be replaced. Consult your nearest Sony dealer.
- Avoid exposure to extreme temperature changes, direct sunlight, moisture, sand, dust, and electrical shock. Never leave the headset in a parked vehicle.
- When charging by connecting the headset to a computer, use only the supplied USB Type-C cable, and make sure to connect them directly. Charging will not be properly completed when the headset is connected through a USB hub.

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## Available operating time

The available operating times of the headset with the battery fully charged are as follows:

**INZONE H9:**

| Status | Bluetooth mode | Codec | Noise canceling function/Ambient Sound Mode | Available operating time |
|---|---|---|---|---|
| Game and chat | OFF | — | Noise canceling function: ON | Max. 20 hours |
| Game and chat | OFF | — | Ambient Sound Mode: ON | Max. 20 hours |
| Game and chat | OFF | — | OFF | Max. 32 hours |
| Game and chat (Phone calls via Bluetooth connection) | ON | — | Noise canceling function: ON | Max. 15 hours |
| Game and chat (Phone calls via Bluetooth connection) | ON | — | Ambient Sound Mode: ON | Max. 15 hours |
| Game and chat (Phone calls via Bluetooth connection) | ON | — | OFF | Max. 20 hours |
| Game and chat (Music playback via Bluetooth connection) | ON | AAC | Noise canceling function: ON | Max. 16 hours |
| Game and chat (Music playback via Bluetooth connection) | ON | AAC | Ambient Sound Mode: ON | Max. 16 hours |
| Game and chat (Music playback via Bluetooth connection) | ON | AAC | OFF | Max. 22 hours |
| Game and chat (Music playback via Bluetooth connection) | ON | SBC | Noise canceling function: ON | Max. 15 hours |
| Game and chat (Music playback via Bluetooth connection) | ON | SBC | Ambient Sound Mode: ON | Max. 15 hours |
| Game and chat (Music playback via Bluetooth connection) | ON | SBC | OFF | Max. 20 hours |

- The headset can be used for about 1 hour after 10 minutes of charging.

**INZONE H7:**

| Status | Bluetooth mode | Codec | Available operating time |
|---|---|---|---|
| Game and chat | OFF | — | Max. 40 hours |
| Game and chat<br>(Phone calls via Bluetooth connection) | ON | — | Max. 25 hours |
| Game and chat<br>(Music playback via Bluetooth connection) | ON | AAC | Max. 26 hours |
| Game and chat<br>(Music playback via Bluetooth connection) | ON | SBC | Max. 22 hours |

- The headset can be used for about 1 hour after 10 minutes of charging.

**Related Topic**

- Supported codecs

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# Checking the remaining battery charge

You can check the remaining battery charge of the rechargeable battery.

### INZONE H9:

If the headset has enough remaining battery charge when you turn on the headset, the left and right ring indicators (white or blue) light up for about 5 seconds.

### INZONE H7:

If the headset has enough remaining battery charge when you turn on the headset, the ⏻ (power) indicator (white) lights up for about 2 seconds.

### When the remaining battery charge of the headset is 20% or lower

A notification sound is emitted and the charging indicator (orange) flashes for about 15 seconds. Charge the headset as soon as possible.
When the battery becomes completely empty, a notification sound is emitted, and the headset automatically turns off.

### When using the headset by connecting to a computer

When the headset is connected to a computer, the icon indicating the remaining battery charge is displayed on the “INZONE Hub” screen in 4 levels: “100%”, “70%”, “50%”, and “20%”.

**Note**

- The remaining battery charge may not be properly displayed immediately after a software update or if the headset has not been used for a long time. In this case, repeatedly charge and discharge the battery multiple times to properly display the remaining battery charge.

**Related Topic**

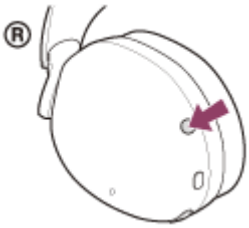
- About the indicator

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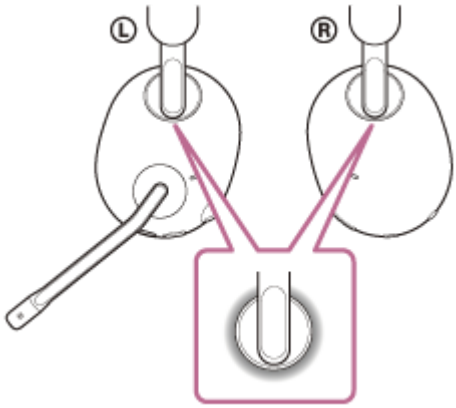
# Turning on the headset

**1 Press and hold the ⏻ (power) button for about 2 seconds or more.**

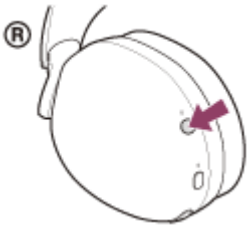
**INZONE H9:**



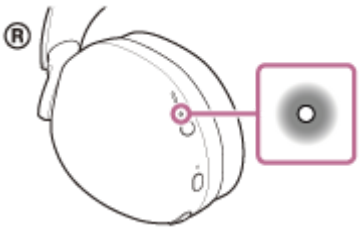

You will hear a notification sound indicating that the headset is turned on.
The left and right ring indicators (white or blue) light up for about 5 seconds.




**INZONE H7:**




You will hear a notification sound indicating that the headset is turned on.
The ⏻ (power) indicator (white) lights up for about 2 seconds.




**Related Topic**

- Turning off the headset

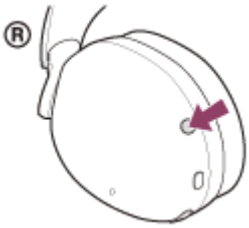
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Wireless Noise Canceling Gaming Headset/Wireless Gaming Headset
INZONE H9/INZONE H7

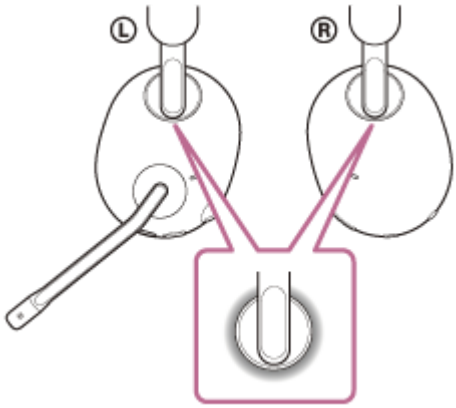
# Turning off the headset

1 **Press and hold the ⏻ (power) button for about 2 seconds or more.**

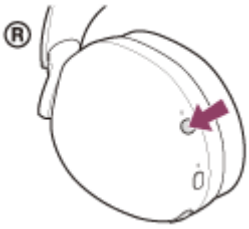
**INZONE H9:**



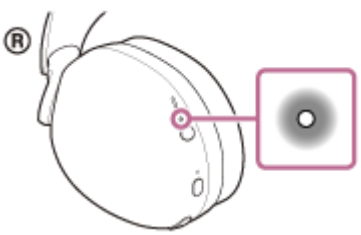

You will hear a notification sound indicating that the headset is turning off.
The left and right ring indicators (white or blue) light up for about 2 seconds, and then turn off.




**INZONE H7:**




You will hear a notification sound indicating that the headset is turning off.
The ⏻ (power) indicator (white) lights up for about 2 seconds, and then turns off.




**Note**

- In the factory settings, when the following conditions continue for about 5 minutes, the headset turns off automatically.
  - The wireless 2.4 GHz connection and Bluetooth connection are terminated.
  - The headset is not in Bluetooth pairing mode.
  - The headset is not charging.

  This setting can be changed using “INZONE Hub”.

## Related Topic

- Turning on the headset

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Wireless Noise Canceling Gaming Headset/Wireless Gaming Headset
INZONE H9/INZONE H7

# Connecting the headset to a computer or PlayStation®5

Before starting the operation, make sure of the following:

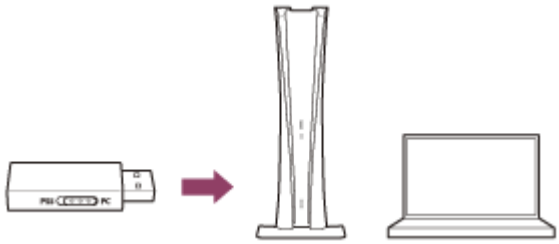
- The computer or PS5™ is placed within 1 m (3 feet) of the headset.
- The headset is charged sufficiently.
- The operating instructions of the computer or PS5 is in hand.

**1 Switch the slide switch of the USB transceiver to “PC” or “PS5” according to the connected device.**




**2 Turn on the computer or PS5.**

**3 Connect the USB transceiver to a USB port of the computer or PS5.**

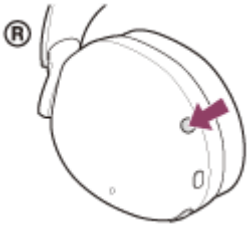


**Hint**

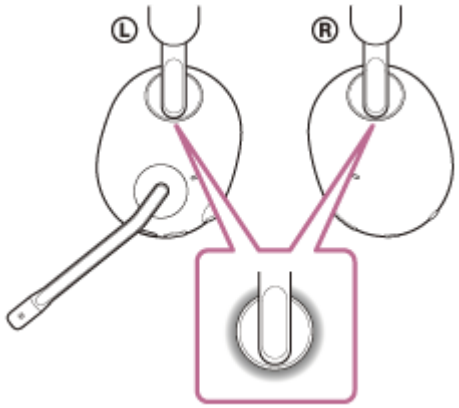
- When connecting the USB transceiver to the PS5, connect it to the USB port on the front of the PS5.

**4 Press and hold the ⏻ (power) button for about 2 seconds or more to turn on the headset.**

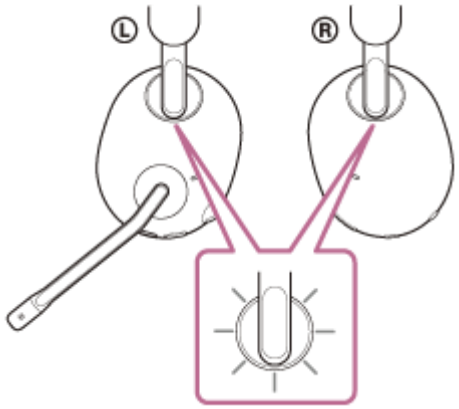
**INZONE H9:**



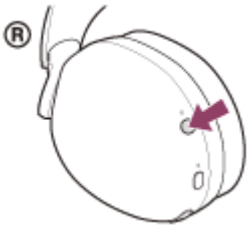

You will hear a notification sound indicating that the headset is turned on.
The left and right ring indicators (white) light up for about 5 seconds.



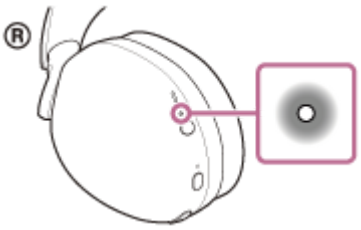

When the headset is turned on, the headset is connected to the USB transceiver automatically (wireless 2.4 GHz connection).
When connected, you will hear a notification sound indicating that the connection is established.
When the Bluetooth mode is off and a wireless 2.4 GHz connection is not established, the left and right ring indicators (white) flash quickly. When connected, this changes to a slow flashing.



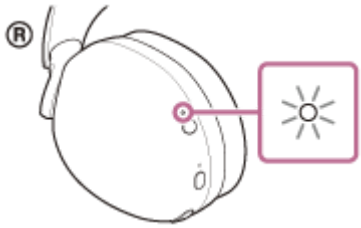

**INZONE H7:**




You will hear a notification sound indicating that the headset is turned on.
The ⏻ (power) indicator (white) lights up for about 2 seconds.




When the headset is turned on, the headset is connected to the USB transceiver automatically (wireless 2.4 GHz connection).
When connected, you will hear a notification sound indicating that the connection is established.
When wireless 2.4 GHz connection is not established, the ⏻ (power) indicator (white) flashes slowly. When connected, the ⏻ (power) indicator (white) flashes quickly for about 5 seconds, then changes to a slow flashing.




**5 When connected to a computer, select the headset as the audio device.**

- Audio output device such as games: [INZONE H9 / INZONE H7 - GAME]
- Audio input/output device such as voice chat: [INZONE H9 / INZONE H7 - CHAT]

**Note**

- If the device does not recognize the headset microphone, make sure the slide switch of the USB transceiver is set correctly.
- If the headset cannot connect to a computer or PS5 via wireless 2.4 GHz connection, press and hold the connect button on the USB transceiver for about 5 seconds or more to pair them.
- Connect the USB transceiver directly to the computer or PS5, and not via a USB hub.

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Wireless Noise Canceling Gaming Headset/Wireless Gaming Headset
INZONE H9/INZONE H7

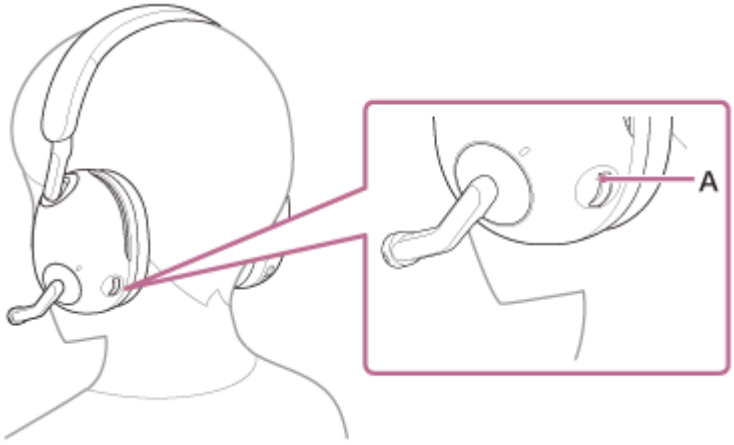
# What you can do while connected to a game console

When you connect the headset to a game console (computer or PS5™), you can do the following.

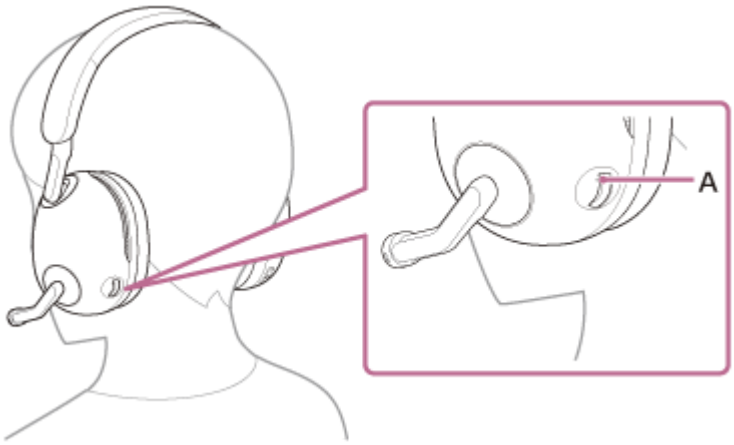
## Adjusting the volume

You can adjust the volume to the desired level with the VOL (volume) –/+ dial.
There is a tactile dot on the + side.

**INZONE H9:**



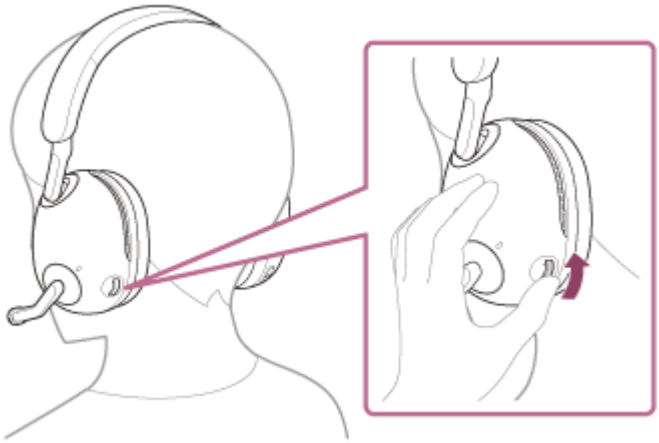

**INZONE H7:**



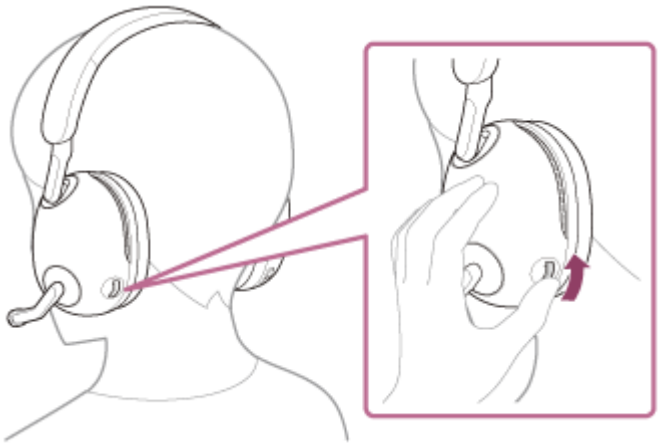

**A:** Tactile dot

- Increase the volume: Turn the VOL (volume) –/+ dial to the + side.

  **INZONE H9:**

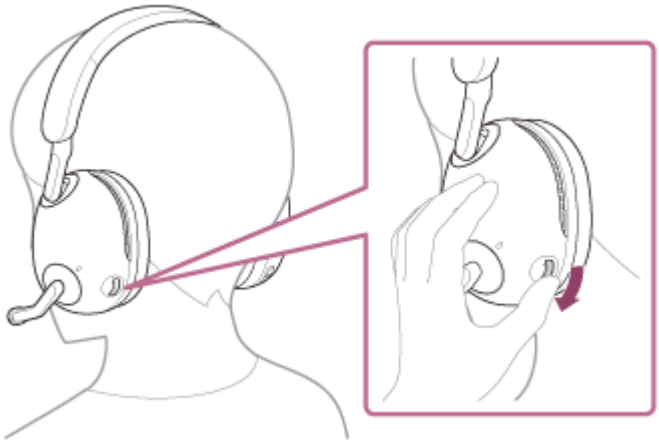


**INZONE H7:**

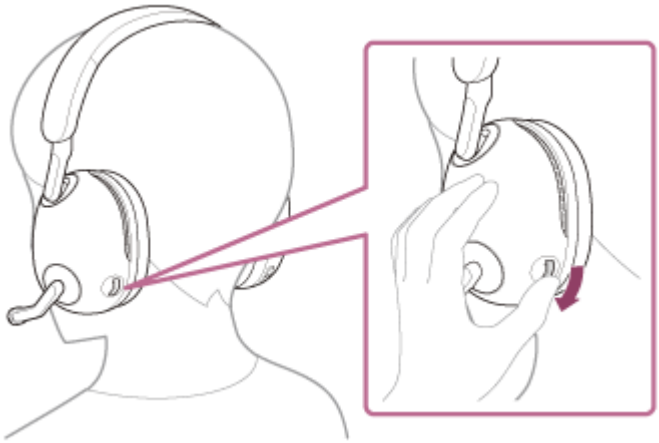


- Decrease the volume: Turn the VOL (volume) –/+ dial to the – side.

**INZONE H9:**



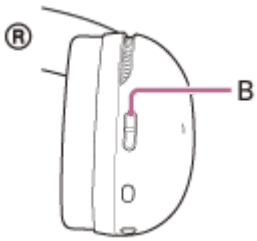
**INZONE H7:**



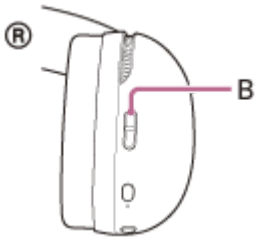
## Adjusting the volume balance between game and chat (game/chat balance)

You can adjust the volume balance between the game sound and voice chat with the GAME/CHAT (game/chat balance) button.
When you press the GAME button, the voice chat sound will be quieter and the game sound will be easier to hear.
When you press the CHAT button, the game sound will be quieter and the voice chat sound will be easier to hear.

**INZONE H9:**




**INZONE H7:**




**B:** GAME/CHAT (game/chat balance) button

**Note**

- Some games may not support the GAME/CHAT (game/chat balance) button.
- The GAME/CHAT (game/chat balance) button is only effective for adjusting the volume balance of the game console connected via the USB transceiver. The volume balance with a Bluetooth device cannot be adjusted.
- When using the game app and chat app on your computer, set the output destination of the game app to [INZONE H9 / INZONE H7 - GAME] and the output destination of the chat app to [INZONE H9 / INZONE H7 – CHAT] in the app settings.
  If the settings are incorrect, the volume balance between the game sound and voice chat is not adjusted properly.
- Be careful since when you press the CHAT button while the audio output device of the computer is set to [INZONE H9 / INZONE H7 - CHAT], the volume of games, etc. will be increased.

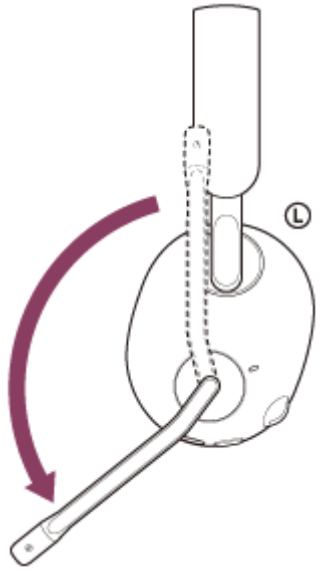
## Switching the microphone on/off

When the boom microphone is lowered, the microphone turns on. When the boom microphone is raised, the microphone turns off.

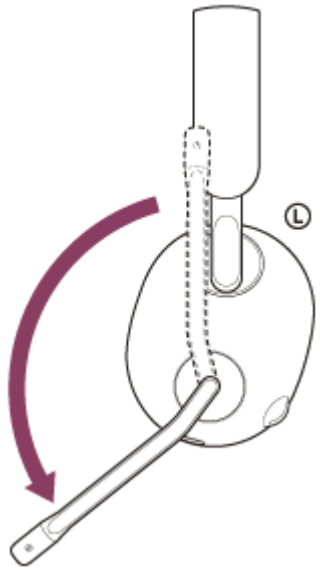
The boom microphone clicks when it switches on and off.

- Turning on the microphone

  **INZONE H9:**

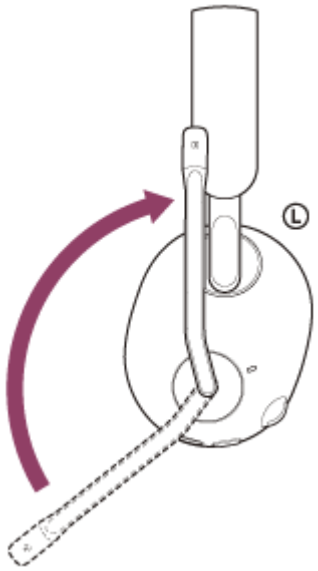


  **INZONE H7:**

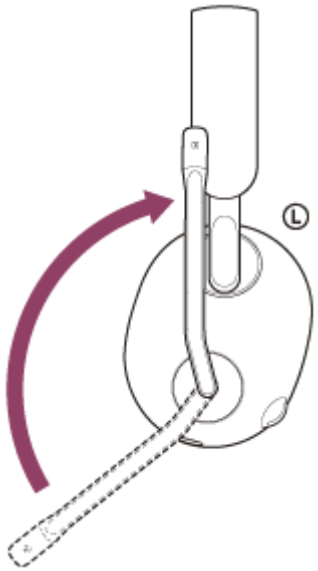


- Turning off the microphone

  **INZONE H9:**




**INZONE H7:**




**Note**

- Be careful not to hit your eyes with the boom microphone when putting on, taking off or using the headset.

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# What you can do with PlayStation®5

When you connect a PS5™ and the headset with the USB transceiver, you can do the following.

- Check the volume balance between game and chat
- Display the on/off status of the microphone
- Check the headset volume
- Display the remaining battery charge of the headset
- Check the connection status of the headset

**Note**

- If the functions listed above cannot be used, make sure the slide switch of the USB transceiver is switched to the PS5 side.
- When the PS5 is not updated, the functions listed above may not be available. Update the system software of the PS5 to the latest version.

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# How to make a wireless connection to Bluetooth devices

You can enjoy hands-free calling, voice chat, etc. with the headset wirelessly by using your Bluetooth device’s Bluetooth function.
It can be used while connecting to a computer or PS5™ via wireless 2.4 GHz connection.

## Pairing

To use the Bluetooth function, both of the connecting devices must be registered in advance. The operation to register a device is called “pairing”.
Pair the headset and the device manually.

## Connecting to a paired device

Once a device is paired, it is not necessary to pair it again. Connect to devices already paired with the headset using the methods necessary for each device.

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Wireless Noise Canceling Gaming Headset/Wireless Gaming Headset
INZONE H9/INZONE H7

# Pairing and connecting with an Android smartphone

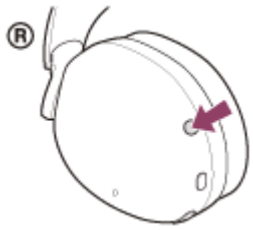
The operation to register the device that you wish to connect to is called “pairing”. First, pair a device to use it with the headset for the first time.
Before starting the operation, make sure of the following:

- The Android smartphone is placed within 1 m (3 feet) of the headset.
- The headset is charged sufficiently.
- The operating instructions of the Android smartphone is in hand.

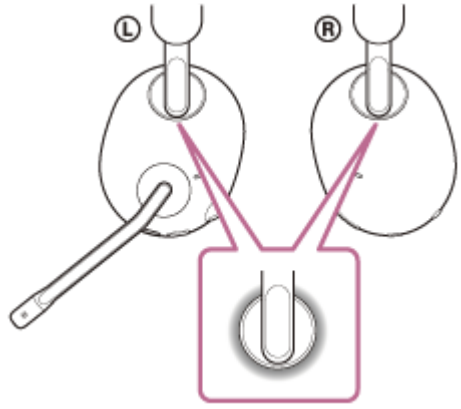
**1 Turn on the headset, then turn on the Bluetooth mode to enter pairing mode.**

**INZONE H9:**

1. Press and hold the (power) button for about 2 seconds or more to turn on the headset.

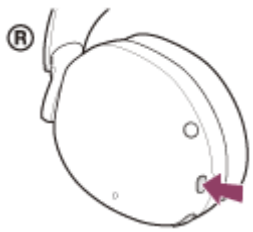



You will hear a notification sound indicating that the headset is turned on.
The left and right ring indicators (white or blue) light up for about 5 seconds.

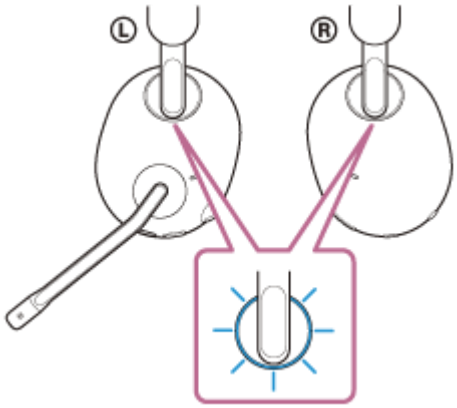



When the left and right ring indicators light up in white, proceed to step 1 -2.
When the left and right ring indicators light up in blue, proceed to step 2 .

2. Press and hold the (Bluetooth) button for about 2 seconds to turn on the Bluetooth mode.

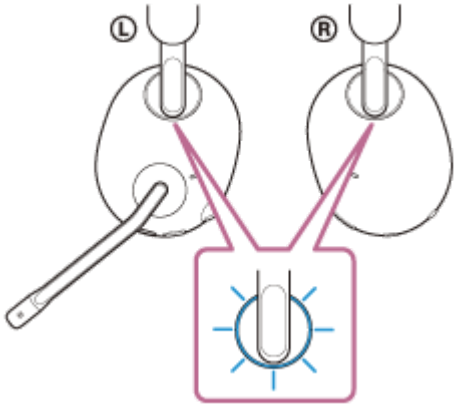



You will hear a notification sound indicating that the Bluetooth mode is turned on.
The left and right ring indicators (blue) flash quickly.



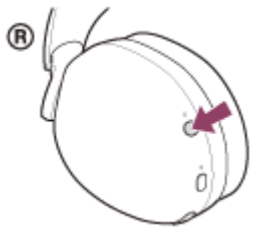
When you pair the headset with a device for the first time after purchase, or after initializing the headset (if the headset has no pairing information), the headset enters pairing mode automatically.
In this case, proceed to step 2 .
When you pair a second or subsequent device (the headset already has pairing information for other devices), you need to operate manually to enter pairing mode.
In this case, proceed to step 1 -3.

3. Press and hold the (Bluetooth) button for about 5 seconds to enter pairing mode.
You will hear a notification sound indicating that the headset enters pairing mode.
The left and right ring indicators (blue) repeatedly flash twice in a row.

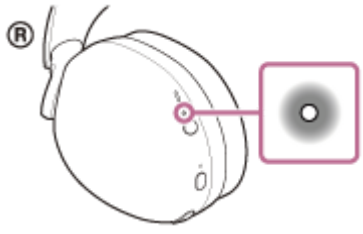


**INZONE H7:**

1. Press and hold the (power) button for about 2 seconds or more to turn on the headset.

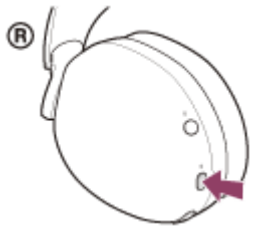


You will hear a notification sound indicating that the headset is turned on.
The (power) indicator (white) lights up for about 2 seconds.

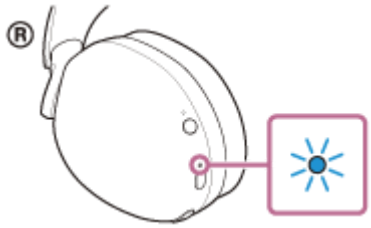


When the (Bluetooth) indicator turns off, proceed to step 1 -2.
When the (Bluetooth) lights up in blue, proceed to step 2 .

2. Press and hold the (Bluetooth) button for about 2 seconds to turn on the Bluetooth mode.

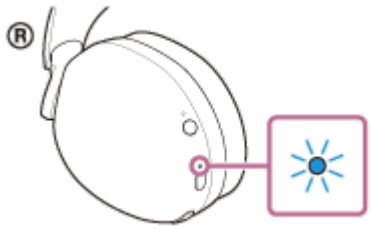


You will hear a notification sound indicating that the Bluetooth mode is turned on.
The (Bluetooth) indicator (blue) lights up for about 2 seconds, and then flashes slowly.



When you pair the headset with a device for the first time after purchase, or after initializing the headset (if the headset has no pairing information), the headset enters pairing mode automatically.
In this case, proceed to step 2 .
When you pair a second or subsequent device (the headset already has pairing information for other devices), you need to operate manually to enter pairing mode.
In this case, proceed to step 1 -3.

3. Press and hold the (Bluetooth) button for about 5 seconds to enter pairing mode.
You will hear a notification sound indicating that the headset enters pairing mode.
The (Bluetooth) indicator (blue) repeatedly flashes twice in a row.



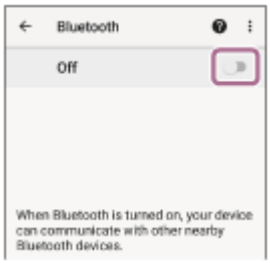
**2 Unlock the screen of the Android smartphone if it is locked.**

**3 Find the headset on the Android smartphone.**

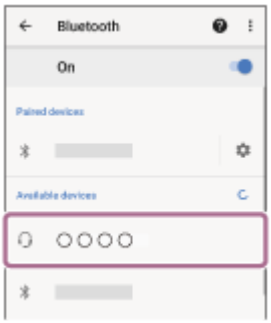
1. Select [Settings] - [Device connection] - [Bluetooth].




2. Touch the switch to turn on the Bluetooth function.



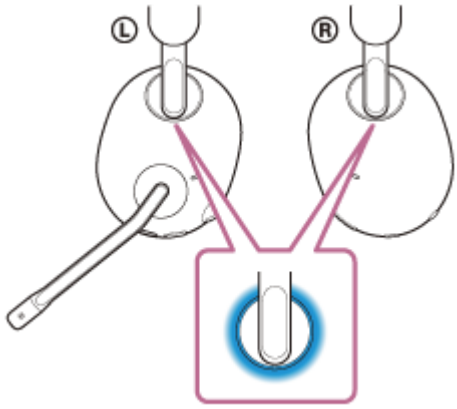

**4 Touch [INZONE H9 / INZONE H7].**



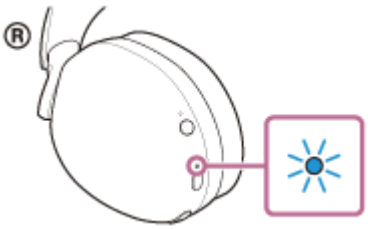

If Passkey (*) input is required, input “0000”.
The headset and smartphone are paired and connected with each other.
You will hear a notification sound indicating that the connection is established.

* A Passkey may be called “Passcode”, “PIN code”, “PIN number”, or “Password”.

**INZONE H9:**
The left and right ring indicators (blue) change to a slow flashing.




**INZONE H7:**
The (Bluetooth) indicator (blue) flashes quickly for about 5 seconds, then changes to a slow flashing.




If they are not connected, see “Connecting to a paired Android smartphone”.
If [INZONE H9 / INZONE H7] does not appear on the Android smartphone screen, try again from the beginning of step 3 .

### Hint

- The operation above is an example. For more details, refer to the operating instructions supplied with the Android smartphone.
- To delete all Bluetooth pairing information, see “Initializing the headset to restore factory settings”.

### Note

- If pairing is not established within 5 minutes, pairing mode is canceled. In this case, start the operation again from step 1 -2.
- Once Bluetooth devices are paired, there is no need to pair them again, except in the following cases:
  - Pairing information has been deleted after repair, etc.
  - When a 9th device is paired.
    The headset can be paired with up to 8 devices. If a new device is paired after 8 devices are already paired, the registration information of the paired device with the oldest connection date is overwritten with the information for the new device.
  - When the pairing information for the headset has been deleted from the Bluetooth device.
  - When the headset is initialized.
    All of the pairing information is deleted. In this case, delete the pairing information for the headset from the connected device and then pair them again.
- The headset can be paired with multiple devices, but can only play music from 1 paired device at a time.

### Related Topic

- How to make a wireless connection to Bluetooth devices
- Connecting to a paired Android smartphone
- Listening to music from a device via Bluetooth connection
- Disconnecting Bluetooth connection (after use)
- Initializing the headset to restore factory settings

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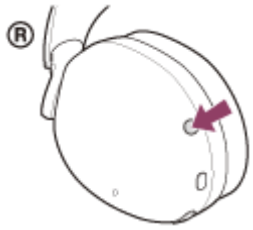
# Connecting to a paired Android smartphone

**1 Unlock the screen of the Android smartphone if it is locked.**

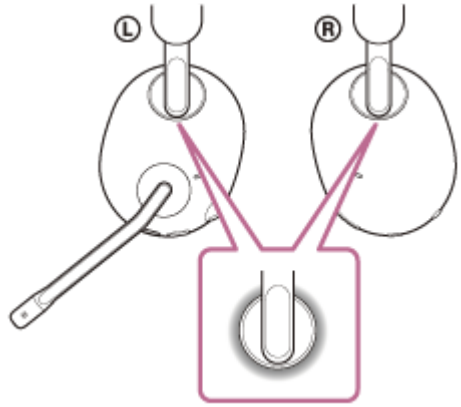
**2 Turn on the headset, then turn on the Bluetooth mode.**

**INZONE H9:**

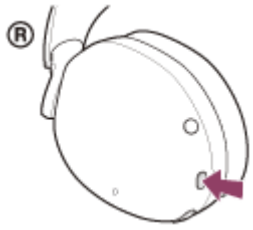
1. Press and hold the (power) button for about 2 seconds or more to turn on the headset.



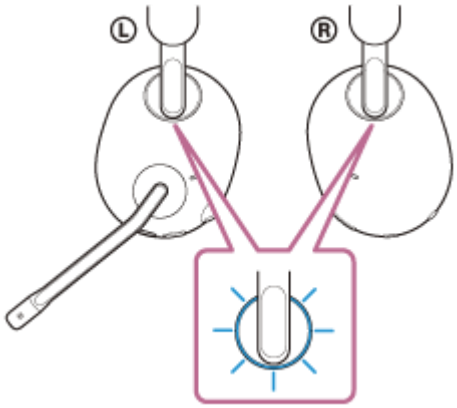

You will hear a notification sound indicating that the headset is turned on.
The left and right ring indicators (white or blue) light up for about 5 seconds.




2. When the left and right ring indicators light up in white, press and hold the (Bluetooth) button for about 2 seconds to turn on the Bluetooth mode.

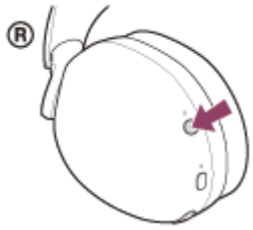



You will hear a notification sound indicating that the Bluetooth mode is turned on.
The left and right ring indicators (blue) flash quickly.

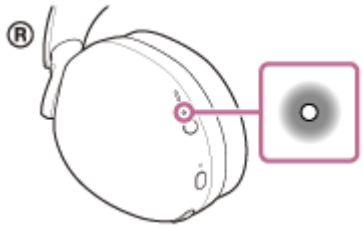



**INZONE H7:**

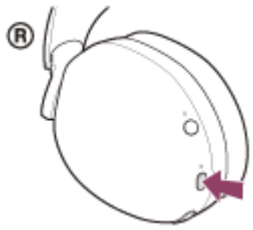
1. Press and hold the ⏻ (power) button for about 2 seconds or more to turn on the headset.



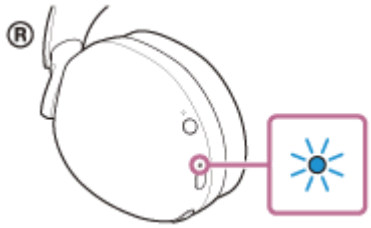

You will hear a notification sound indicating that the headset is turned on.
The ⏻ (power) indicator (white) lights up for about 2 seconds.




2. When the ᛒ (Bluetooth) indicator turns off, press and hold the ᛒ (Bluetooth) button for about 2 seconds to turn on the Bluetooth mode.




You will hear a notification sound indicating that the Bluetooth mode is turned on.
The ᛒ (Bluetooth) indicator (blue) lights up for about 2 seconds, and then flashes slowly.



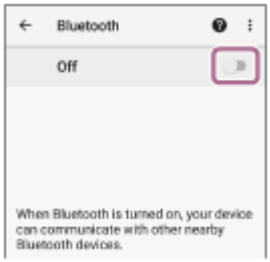

If the headset has automatically connected to the last connected device, you will hear a notification sound indicating that the connection is established.
Check the connection status on the Android smartphone. If it is not connected, proceed to step 3 .

**3 Display the devices paired with the Android smartphone.**

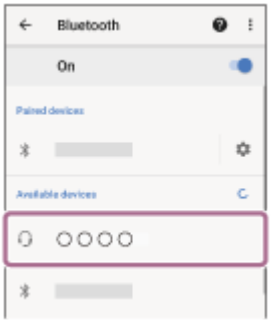
1. Select [Settings] - [Device connection] - [Bluetooth].




2. Touch the switch to turn on the Bluetooth function.

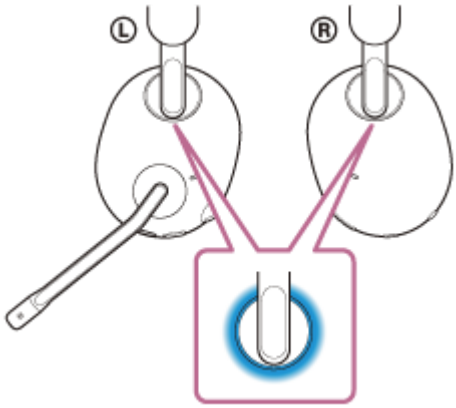



**4 Touch [INZONE H9 / INZONE H7].**

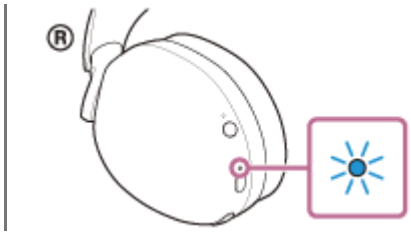



You will hear a notification sound indicating that the connection is established.

**INZONE H9:**
The left and right ring indicators (blue) change to a slow flashing.




**INZONE H7:**
The (Bluetooth) indicator (blue) flashes quickly for about 5 seconds, then changes to a slow flashing.




**Hint**

- The operation above is an example. For more details, refer to the operating instructions supplied with the Android smartphone.

**Note**

- If the last-connected Bluetooth device is placed near the headset, the headset may connect automatically to the device by simply turning on the headset. If this is the case, deactivate the Bluetooth function on the last-connected device or turn off the power.
- If you cannot connect your smartphone to the headset, delete the headset pairing information on your smartphone and perform pairing again. As for the operations on your smartphone, refer to the operating instructions supplied with the smartphone.

**Related Topic**

- How to make a wireless connection to Bluetooth devices
- Pairing and connecting with an Android smartphone
- Listening to music from a device via Bluetooth connection
- Disconnecting Bluetooth connection (after use)

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Wireless Noise Canceling Gaming Headset/Wireless Gaming Headset
INZONE H9/INZONE H7

# Pairing and connecting with an iPhone

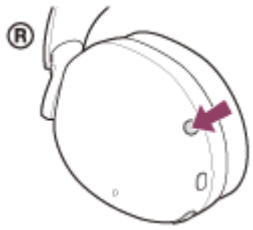
The operation to register the device that you wish to connect to is called “pairing”. First, pair a device to use it with the headset for the first time.
Before starting the operation, make sure of the following:

- The iPhone is placed within 1 m (3 feet) of the headset.
- The headset is charged sufficiently.
- The operating instructions of the iPhone is in hand.

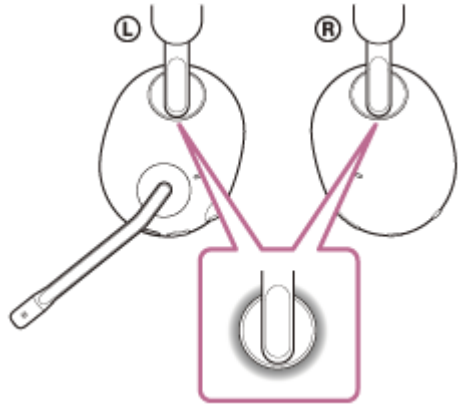
**1 Turn on the headset, then turn on the Bluetooth mode to enter pairing mode.**

**INZONE H9:**

1. Press and hold the (power) button for about 2 seconds or more to turn on the headset.

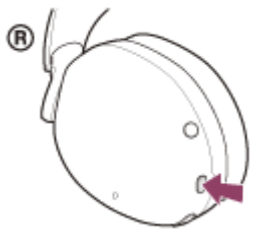



You will hear a notification sound indicating that the headset is turned on.
The left and right ring indicators (white or blue) light up for about 5 seconds.

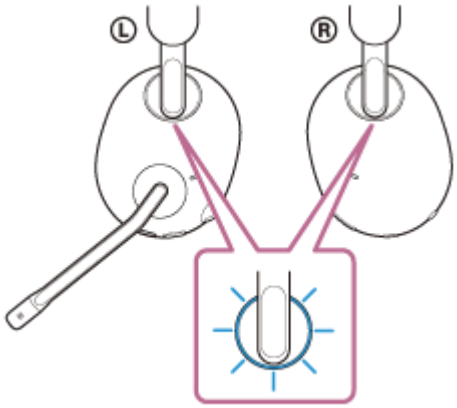



When the left and right ring indicators light up in white, proceed to step 1 -2.
When the left and right ring indicators light up in blue, proceed to step 2 .

2. Press and hold the (Bluetooth) button for about 2 seconds to turn on the Bluetooth mode.

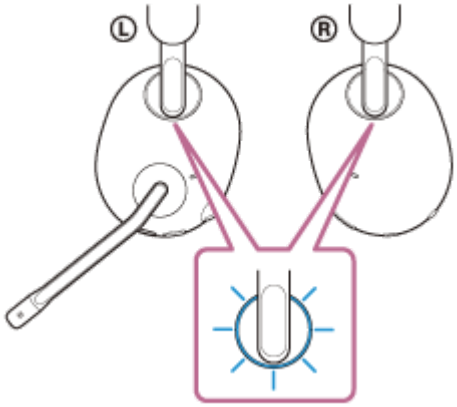



You will hear a notification sound indicating that the Bluetooth mode is turned on.
The left and right ring indicators (blue) flash quickly.



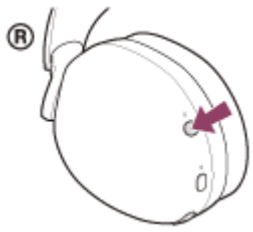
When you pair the headset with a device for the first time after purchase, or after initializing the headset (if the headset has no pairing information), the headset enters pairing mode automatically.
In this case, proceed to step 2 .
When you pair a second or subsequent device (the headset already has pairing information for other devices), you need to operate manually to enter pairing mode.
In this case, proceed to step 1 -3.

3. Press and hold the (Bluetooth) button for about 5 seconds to enter pairing mode.
You will hear a notification sound indicating that the headset enters pairing mode.
The left and right ring indicators (blue) repeatedly flash twice in a row.

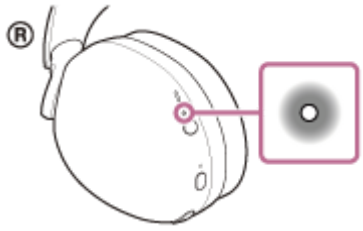


**INZONE H7:**

1. Press and hold the (power) button for about 2 seconds or more to turn on the headset.

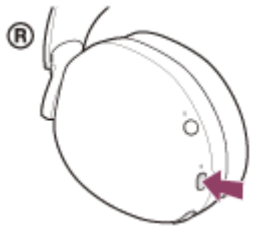


You will hear a notification sound indicating that the headset is turned on.
The (power) indicator (white) lights up for about 2 seconds.

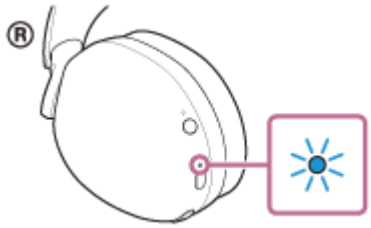


When the (Bluetooth) indicator turns off, proceed to step 1 -2.
When the (Bluetooth) lights up in blue, proceed to step 2 .

2. Press and hold the (Bluetooth) button for about 2 seconds to turn on the Bluetooth mode.

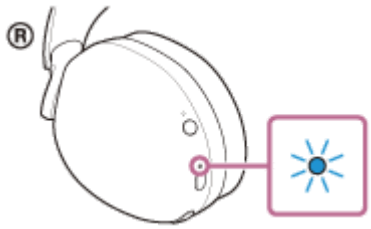


You will hear a notification sound indicating that the Bluetooth mode is turned on.
The (Bluetooth) indicator (blue) lights up for about 2 seconds, and then flashes slowly.



When you pair the headset with a device for the first time after purchase, or after initializing the headset (if the headset has no pairing information), the headset enters pairing mode automatically.
In this case, proceed to step 2 .
When you pair a second or subsequent device (the headset already has pairing information for other devices), you need to operate manually to enter pairing mode.
In this case, proceed to step 1 -3.

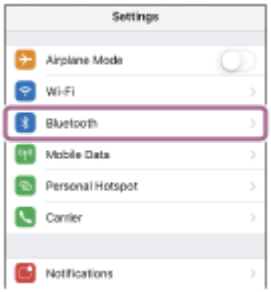
3. Press and hold the (Bluetooth) button for about 5 seconds to enter pairing mode.
You will hear a notification sound indicating that the headset enters pairing mode.
The (Bluetooth) indicator (blue) repeatedly flashes twice in a row.



**2 Unlock the screen of the iPhone if it is locked.**

**3 Find the headset on the iPhone.**

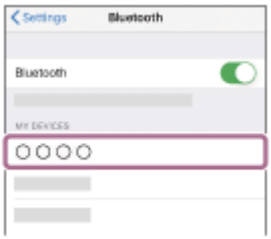
1. Select [Settings].
2. Touch [Bluetooth].




3. Touch the switch to turn on the Bluetooth function.



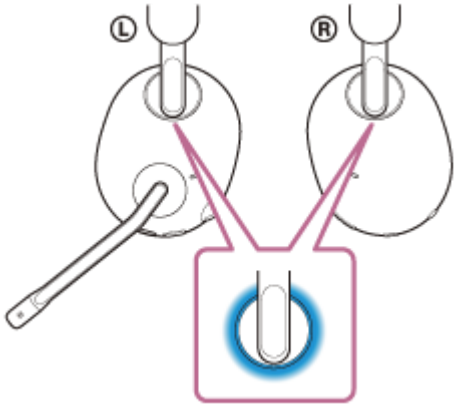

**4** **Touch [INZONE H9 / INZONE H7].**



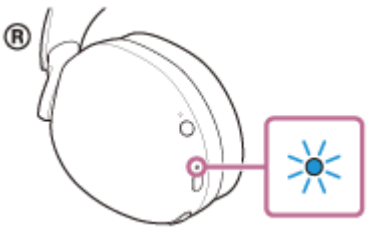

If Passkey (*) input is required, input “0000”.
The headset and iPhone are paired and connected with each other.
You will hear a notification sound indicating that the connection is established.

* A Passkey may be called “Passcode”, “PIN code”, “PIN number”, or “Password”.

**INZONE H9:**
The left and right ring indicators (blue) change to a slow flashing.




**INZONE H7:**
The (Bluetooth) indicator (blue) flashes quickly for about 5 seconds, then changes to a slow flashing.




If they are not connected, see “Connecting to a paired iPhone ”.
If [INZONE H9 / INZONE H7] does not appear on the display of the iPhone, try again from the beginning of step **3** .

**Hint**

- The operation above is an example. For more details, refer to the operating instructions supplied with your iPhone.
- To delete all Bluetooth pairing information, see “Initializing the headset to restore factory settings”.

**Note**

- If pairing is not established within 5 minutes, pairing mode is canceled. In this case, start the operation again from step 1 -2.
- Once Bluetooth devices are paired, there is no need to pair them again, except in the following cases:
  - Pairing information has been deleted after repair, etc.
  - When a 9th device is paired.
    The headset can be paired with up to 8 devices. If a new device is paired after 8 devices are already paired, the registration information of the paired device with the oldest connection date is overwritten with the information for the new device.
  - When the pairing information for the headset has been deleted from the Bluetooth device.
  - When the headset is initialized.
    All of the pairing information is deleted. In this case, delete the pairing information for the headset from the connected device and then pair them again.
- The headset can be paired with multiple devices, but can only play music from 1 paired device at a time.

**Related Topic**

- How to make a wireless connection to Bluetooth devices
- Connecting to a paired iPhone
- Listening to music from a device via Bluetooth connection
- Disconnecting Bluetooth connection (after use)
- Initializing the headset to restore factory settings

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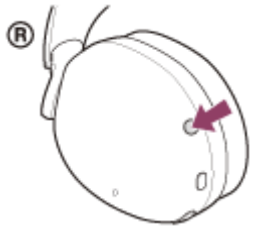
# Connecting to a paired iPhone

**1 Unlock the screen of the iPhone if it is locked.**

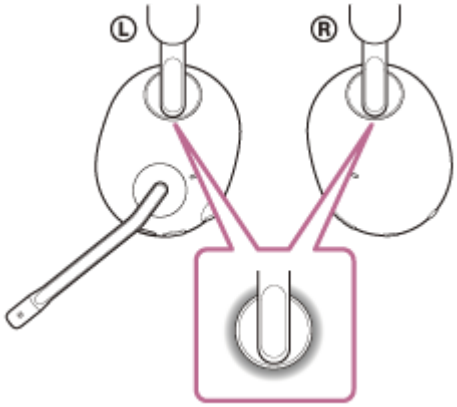
**2 Turn on the headset, then turn on the Bluetooth mode.**

**INZONE H9:**

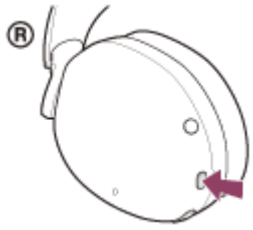
1. Press and hold the (power) button for about 2 seconds or more to turn on the headset.



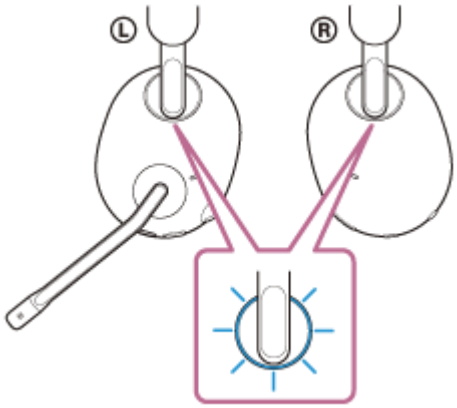

You will hear a notification sound indicating that the headset is turned on.
The left and right ring indicators (white or blue) light up for about 5 seconds.




2. When the left and right ring indicators light up in white, press and hold the (Bluetooth) button for about 2 seconds to turn on the Bluetooth mode.

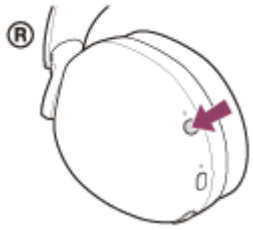



You will hear a notification sound indicating that the Bluetooth mode is turned on.
The left and right ring indicators (blue) flash quickly.

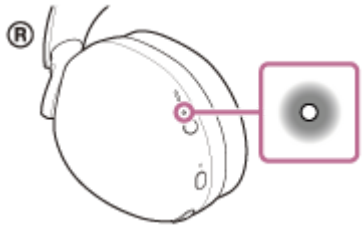



**INZONE H7:**

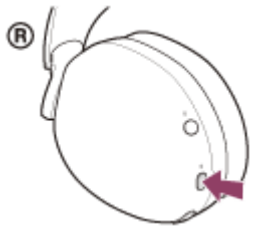
1. Press and hold the ⏻ (power) button for about 2 seconds or more to turn on the headset.



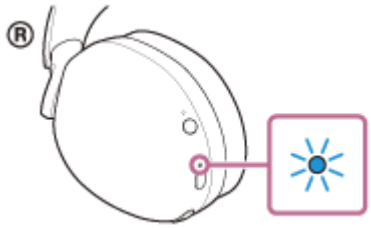

You will hear a notification sound indicating that the headset is turned on.
The ⏻ (power) indicator (white) lights up for about 2 seconds.




2. When the ᛒ (Bluetooth) indicator turns off, press and hold the ᛒ (Bluetooth) button for about 2 seconds to turn on the Bluetooth mode.



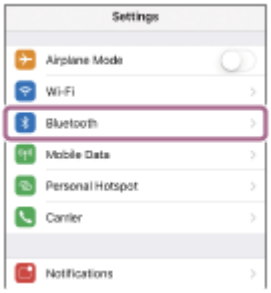

You will hear a notification sound indicating that the Bluetooth mode is turned on.
The ᛒ (Bluetooth) indicator (blue) lights up for about 2 seconds, and then flashes slowly.




If the headset has automatically connected to the last connected device, you will hear a notification sound indicating that the connection is established.
Check the connection status on the iPhone. If it is not connected, proceed to step 3 .

3 **Display the devices paired with the iPhone.**

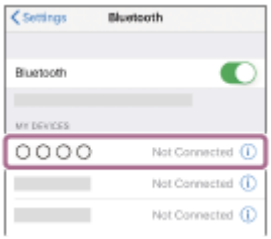
1. Select [Settings].
2. Touch [Bluetooth].




3. Touch the switch to turn on the Bluetooth function.

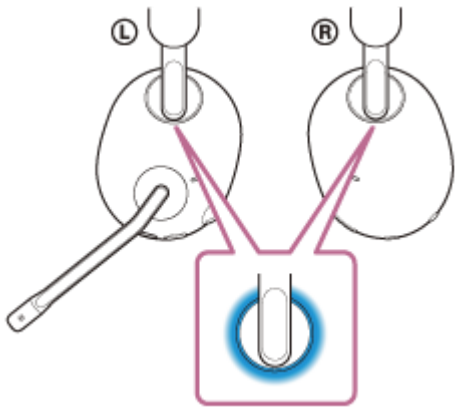



**4 Touch [INZONE H9 / INZONE H7].**

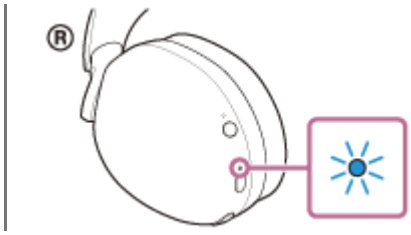



You will hear a notification sound indicating that the connection is established.

**INZONE H9:**
The left and right ring indicators (blue) change to a slow flashing.




**INZONE H7:**
The (Bluetooth) indicator (blue) flashes quickly for about 5 seconds, then changes to a slow flashing.




**Hint**

- The operation above is an example. For more details, refer to the operating instructions supplied with your iPhone.

**Note**

- If the last-connected Bluetooth device is placed near the headset, the headset may connect automatically to the device by simply turning on the headset. If this is the case, deactivate the Bluetooth function on the last-connected device or turn off the power.
- If you cannot connect your iPhone to the headset, delete the headset pairing information on your iPhone and perform pairing again. As for the operations on your iPhone, refer to the operating instructions supplied with the iPhone.

**Related Topic**

- How to make a wireless connection to Bluetooth devices
- Pairing and connecting with an iPhone
- Listening to music from a device via Bluetooth connection
- Disconnecting Bluetooth connection (after use)

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Wireless Noise Canceling Gaming Headset/Wireless Gaming Headset
INZONE H9/INZONE H7

# Pairing and connecting with a Bluetooth device

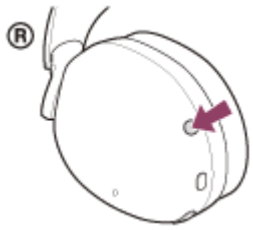
The operation to register the device that you wish to connect to is called “pairing”. First, pair a device to use it with the headset for the first time.
Before starting the operation, make sure of the following:

- The Bluetooth device is placed within 1 m (3 feet) of the headset.
- The headset is charged sufficiently.
- The operating instructions of the Bluetooth device is in hand.

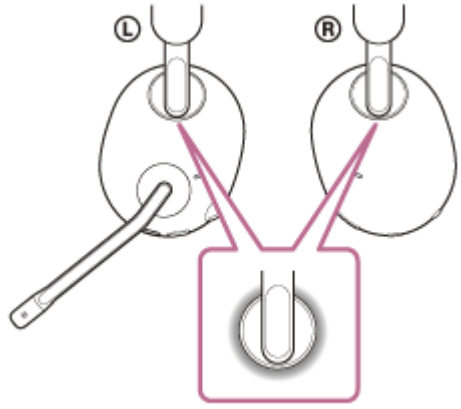
**1 Turn on the headset, then turn on the Bluetooth mode to enter pairing mode.**

**INZONE H9:**

1. Press and hold the (power) button for about 2 seconds or more to turn on the headset.

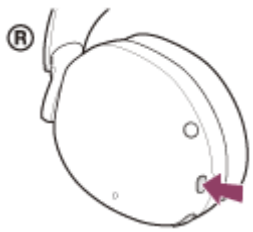



You will hear a notification sound indicating that the headset is turned on.
The left and right ring indicators (white or blue) light up for about 5 seconds.

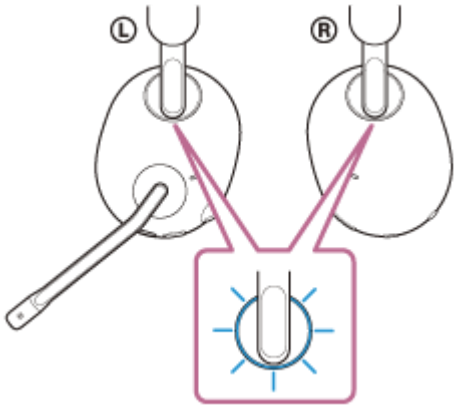



When the left and right ring indicators light up in white, proceed to step 1 -2.
When the left and right ring indicators light up in blue, proceed to step 2 .

2. Press and hold the (Bluetooth) button for about 2 seconds to turn on the Bluetooth mode.

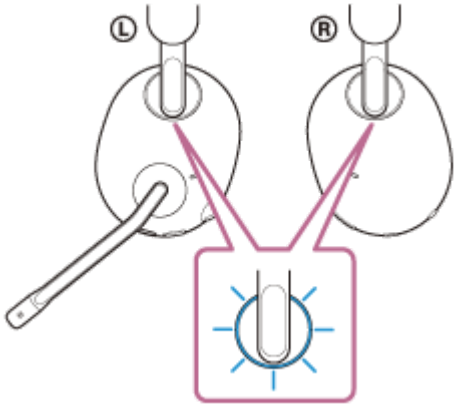



You will hear a notification sound indicating that the Bluetooth mode is turned on.
The left and right ring indicators (blue) flash quickly.



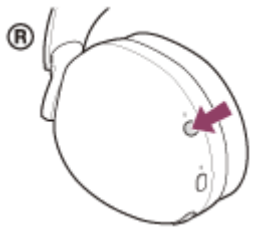
When you pair the headset with a device for the first time after purchase, or after initializing the headset (if the headset has no pairing information), the headset enters pairing mode automatically.
In this case, proceed to step 2 .
When you pair a second or subsequent device (the headset already has pairing information for other devices), you need to operate manually to enter pairing mode.
In this case, proceed to step 1 -3.

3. Press and hold the (Bluetooth) button for about 5 seconds to enter pairing mode.
You will hear a notification sound indicating that the headset enters pairing mode.
The left and right ring indicators (blue) repeatedly flash twice in a row.

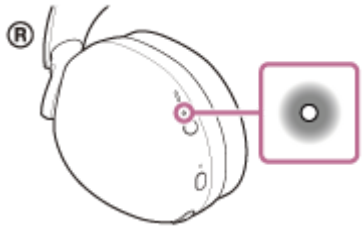


**INZONE H7:**

1. Press and hold the (power) button for about 2 seconds or more to turn on the headset.

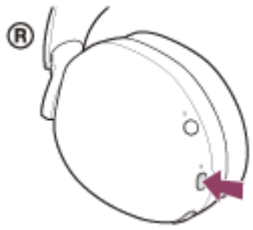


You will hear a notification sound indicating that the headset is turned on.
The (power) indicator (white) lights up for about 2 seconds.

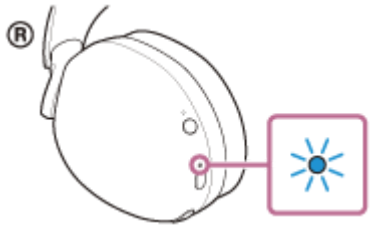


When the (Bluetooth) indicator turns off, proceed to step 1 -2.
When the (Bluetooth) lights up in blue, proceed to step 2 .

2. Press and hold the (Bluetooth) button for about 2 seconds to turn on the Bluetooth mode.

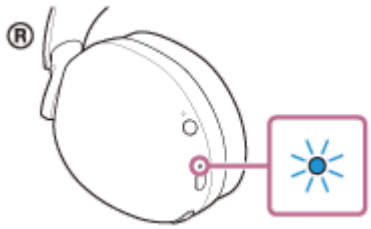


You will hear a notification sound indicating that the Bluetooth mode is turned on.
The (Bluetooth) indicator (blue) lights up for about 2 seconds, and then flashes slowly.



When you pair the headset with a device for the first time after purchase, or after initializing the headset (if the headset has no pairing information), the headset enters pairing mode automatically.
In this case, proceed to step 2 .
When you pair a second or subsequent device (the headset already has pairing information for other devices), you need to operate manually to enter pairing mode.
In this case, proceed to step 1 -3.

3. Press and hold the (Bluetooth) button for about 5 seconds to enter pairing mode.
You will hear a notification sound indicating that the headset enters pairing mode.
The (Bluetooth) indicator (blue) repeatedly flashes twice in a row.



2 **Perform the pairing procedure on the Bluetooth device to search for this headset.**

[INZONE H9 / INZONE H7] will be displayed on the list of detected devices on the screen of the Bluetooth device.
If it is not displayed, repeat from step 1 .

3 **Select [INZONE H9 / INZONE H7] displayed on the screen of the Bluetooth device for pairing.**

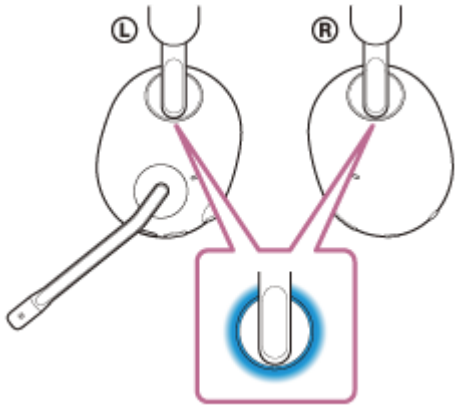
If Passkey (*) input is required, input “0000”.

* A Passkey may be called “Passcode”, “PIN code”, “PIN number”, or “Password”.

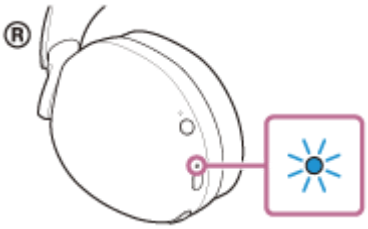
4 **Make the Bluetooth connection from the Bluetooth device.**

Some devices automatically connect with the headset when pairing is complete.
You will hear a notification sound indicating that the connection is established.

**INZONE H9:**
The left and right ring indicators (blue) change to a slow flashing.




**INZONE H7:**
The (Bluetooth) indicator (blue) flashes quickly for about 5 seconds, then changes to a slow flashing.




If they are not connected, see “Connecting to a paired Bluetooth device”.

**Hint**

- The operation above is an example. For more details, refer to the operating instructions supplied with the Bluetooth device.
- To delete all Bluetooth pairing information, see “Initializing the headset to restore factory settings”.

**Note**

- If pairing is not established within 5 minutes, pairing mode is canceled. In this case, start the operation again from step 1 -2.
- Once Bluetooth devices are paired, there is no need to pair them again, except in the following cases:
  - Pairing information has been deleted after repair, etc.
  - When a 9th device is paired.
    The headset can be paired with up to 8 devices. If a new device is paired after 8 devices are already paired, the registration information of the paired device with the oldest connection date is overwritten with the information for the new device.
  - When the pairing information for the headset has been deleted from the Bluetooth device.
  - When the headset is initialized.
    All of the pairing information is deleted. In this case, delete the pairing information for the headset from the connected device and then pair them again.
- The headset can be paired with multiple devices, but can only play music from 1 paired device at a time.

**Related Topic**

- How to make a wireless connection to Bluetooth devices
- Connecting to a paired Bluetooth device
- Listening to music from a device via Bluetooth connection
- Disconnecting Bluetooth connection (after use)
- Initializing the headset to restore factory settings

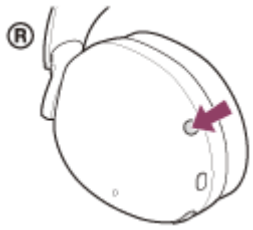
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# Connecting to a paired Bluetooth device

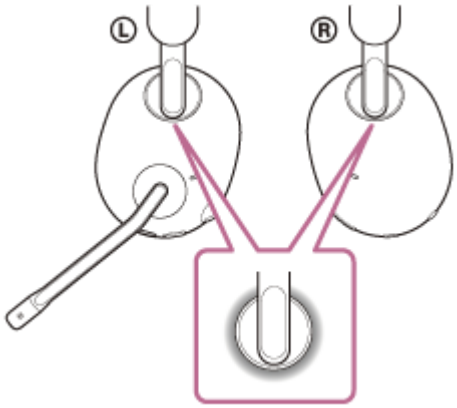
**1 Turn on the headset, then turn on the Bluetooth mode.**

**INZONE H9:**

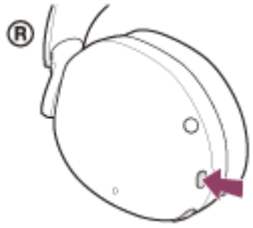
1. Press and hold the (power) button for about 2 seconds or more to turn on the headset.



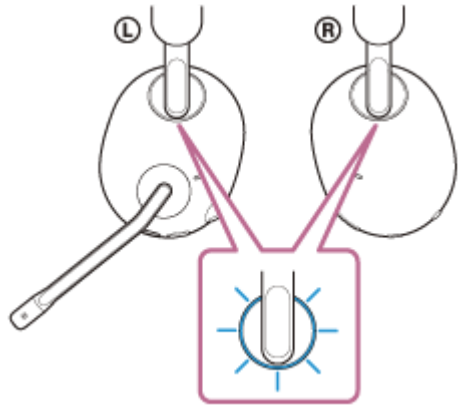

You will hear a notification sound indicating that the headset is turned on.
The left and right ring indicators (white or blue) light up for about 5 seconds.




2. When the left and right ring indicators light up in white, press and hold the (Bluetooth) button for about 2 seconds to turn on the Bluetooth mode.

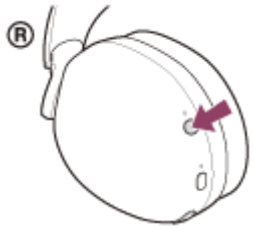



You will hear a notification sound indicating that the Bluetooth mode is turned on.
The left and right ring indicators (blue) flash quickly.

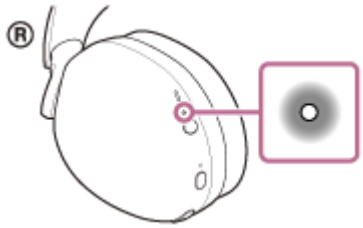



**INZONE H7:**

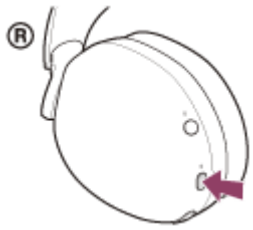
1. Press and hold the ⏻ (power) button for about 2 seconds or more to turn on the headset.



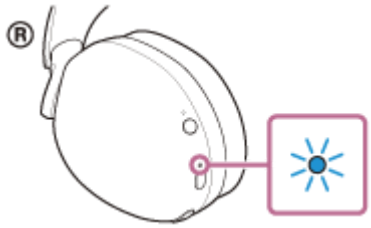

You will hear a notification sound indicating that the headset is turned on.
The ⏻ (power) indicator (white) lights up for about 2 seconds.




2. When the ᛒ (Bluetooth) indicator turns off, press and hold the ᛒ (Bluetooth) button for about 2 seconds to turn on the Bluetooth mode.




You will hear a notification sound indicating that the Bluetooth mode is turned on.
The ᛒ (Bluetooth) indicator (blue) lights up for about 2 seconds, and then flashes slowly.

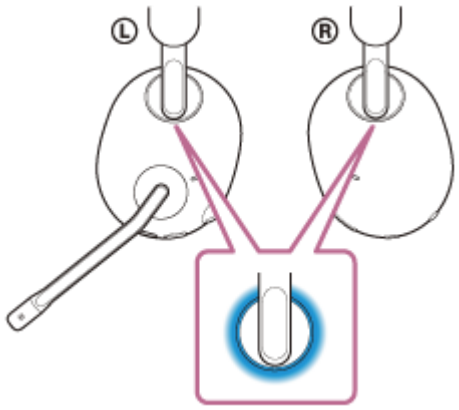



If the headset has automatically connected to the last connected device, you will hear a notification sound indicating that the connection is established.
Check the connection status on the Bluetooth device. If it is not connected, proceed to step 2 .

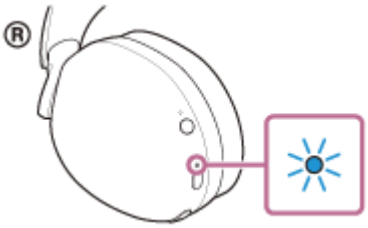
**2 Make the Bluetooth connection from the Bluetooth device.**

As for the operations on your Bluetooth device, refer to the operating instructions supplied with the Bluetooth device.
When connected, you will hear a notification sound indicating that the connection is established.

**INZONE H9:**
The left and right ring indicators (blue) change to a slow flashing.




**INZONE H7:**
The (Bluetooth) indicator (blue) flashes quickly for about 5 seconds, then changes to a slow flashing.




**Hint**

- The operation above is an example. For more details, refer to the operating instructions supplied with the Bluetooth device.

**Note**

- If the last-connected Bluetooth device is placed near the headset, the headset may connect automatically to the device by simply turning on the headset. If this is the case, deactivate the Bluetooth function on the last-connected device or turn off the power.
- If you cannot connect your Bluetooth device to the headset, delete the headset pairing information on your Bluetooth device and perform pairing again. As for the operations on your Bluetooth device, refer to the operating instructions supplied with the Bluetooth device.

**Related Topic**

- How to make a wireless connection to Bluetooth devices
- Pairing and connecting with a Bluetooth device
- Listening to music from a device via Bluetooth connection
- Disconnecting Bluetooth connection (after use)

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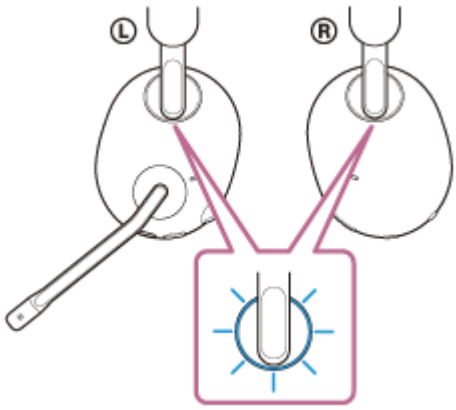
# Receiving a call

You can enjoy a hands-free call with a smartphone or mobile phone that supports the Bluetooth profile HFP (Hands-free Profile) or HSP (Headset Profile), via Bluetooth connection.

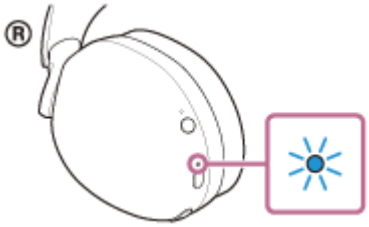
- If your smartphone or mobile phone supports both HFP and HSP, set it to HFP.
- The operation may vary depending on the smartphone or mobile phone. Refer to the operating instructions supplied with the smartphone or mobile phone.
- Depending on the connected device or the application you are using, the functions may not work properly even if you try to operate them with the headset.

## Ring tone

**INZONE H9:**
When an incoming call arrives, a ring tone will be heard from the headset, and the left and right ring indicators (blue) flash quickly.




**INZONE H7:**
When an incoming call arrives, a ring tone will be heard from the headset, and the (Bluetooth) indicator (blue) flashes quickly.




Depending on the connected device or the application you are using, the indicator(s) may not flash when an incoming call arrives.
You will hear either of following ring tones, depending on your smartphone or mobile phone.

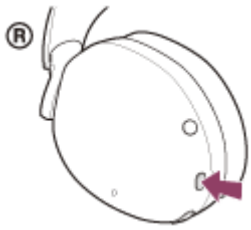
- Ring tone set on the headset
- Ring tone set on the smartphone or mobile phone
- Ring tone only for a Bluetooth connection set on the smartphone or mobile phone

1. **Connect the headset to a smartphone or mobile phone via Bluetooth connection beforehand.**

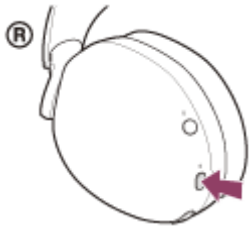
**2 When you hear the ring tone, press the (Bluetooth) button on the headset and receive the call.**

When you receive an incoming call during music playback, playback pauses and a ring tone will be heard from the headset.

**INZONE H9:**

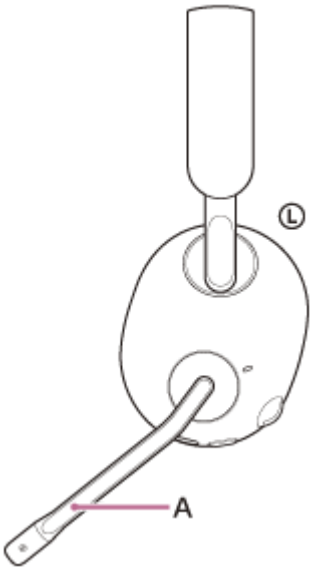



**INZONE H7:**

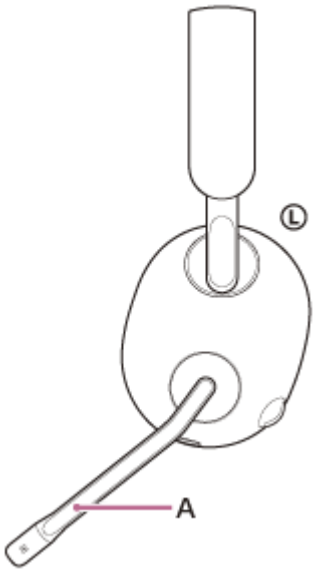



You can talk using the boom microphone of the headset.

**INZONE H9:**




**INZONE H7:**




**A:** Boom microphone

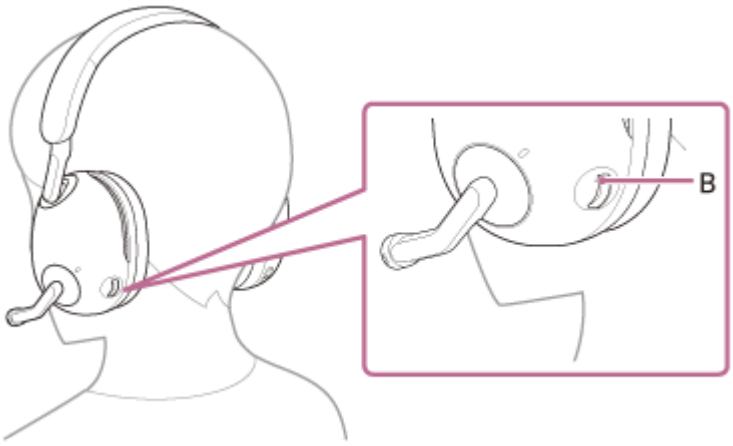
### If no ring tone is heard via the headset

- The headset may not be connected with the smartphone or mobile phone over HFP or HSP. Check the connection status on the smartphone or mobile phone.
- Check the volume of the headset.
- If music playback does not pause automatically, operate the headset to pause playback.

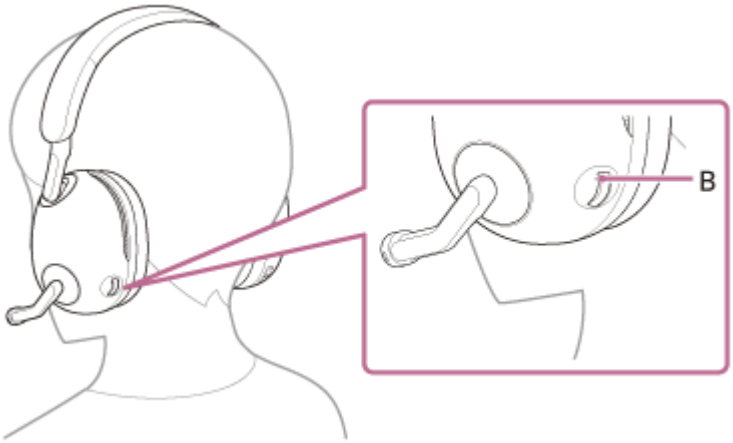
3 **Adjust the volume using the VOL (volume) –/+ dial of the headset.**

There is a tactile dot on the + side.

**INZONE H9:**



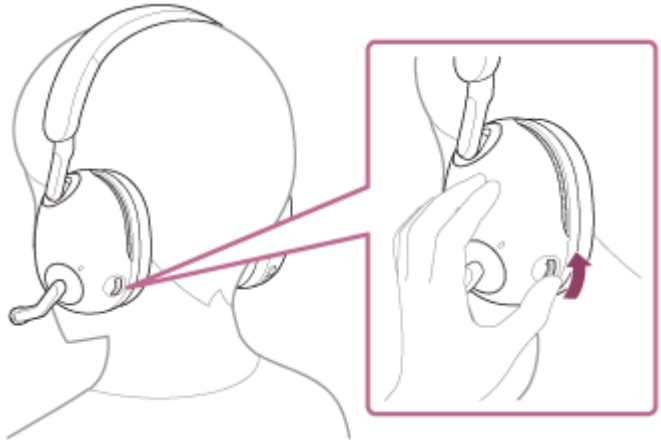

**INZONE H7:**



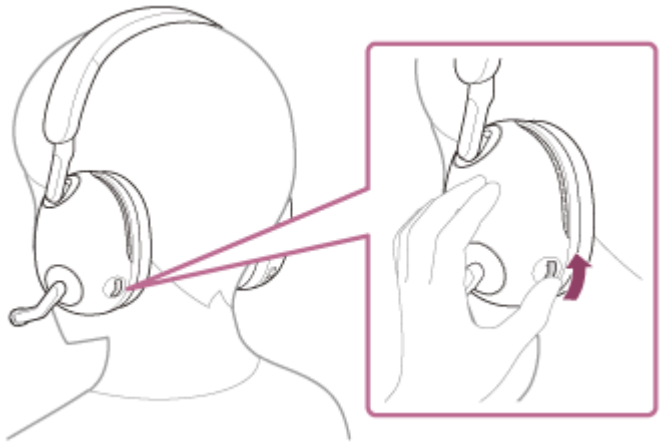

**B:** Tactile dot

- Increase the volume: Turn to the + side.

  **INZONE H9:**

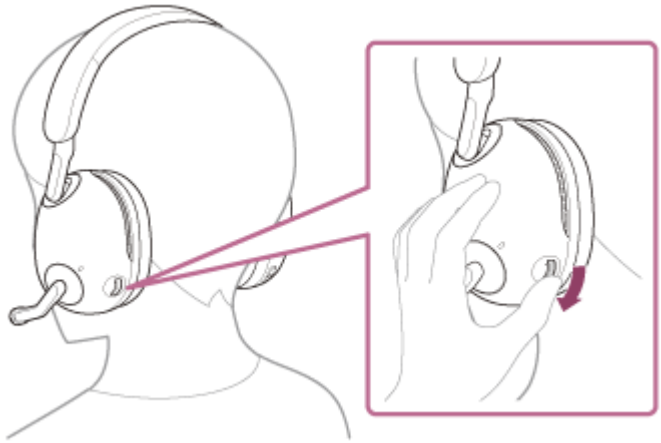


  **INZONE H7:**

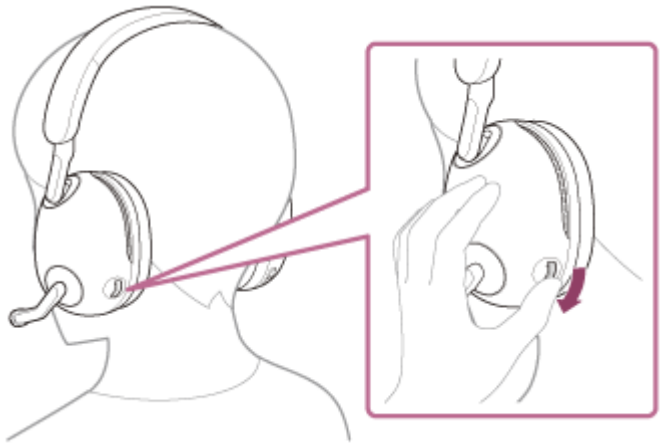


- Decrease the volume: Turn to the – side.

  **INZONE H9:**



**INZONE H7:**



When the volume reaches the maximum or minimum, you will hear a notification sound.

4 **When you finish your phone call, press the (Bluetooth) button on the headset to end the call.**

If you received a call during music playback, music playback resumes automatically after ending the call.

**Hint**

- Adjust the volume with the connected device and headset.

**Note**

- Depending on the connected device or playback application you are using, when you receive an incoming call during music playback, playback may not resume automatically even after you finish the call.
- Use a smartphone or mobile phone at least 50 cm (19.69 in.) away from the headset. Noise may result if the smartphone or mobile phone is too close to the headset.
- Your voice will be heard from the headset through the headset's boom microphone (Sidetone function). In this case, ambient sounds or the sounds of the headset operation may be heard through the headset, but this is not a malfunction.

**Related Topic**

- How to make a wireless connection to Bluetooth devices
- Making a call

- Functions for a phone call

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# Making a call

You can enjoy a hands-free call with a smartphone or mobile phone that supports the Bluetooth profile HFP (Hands-free Profile) or HSP (Headset Profile), via Bluetooth connection.

- If your smartphone or mobile phone supports both HFP and HSP, set it to HFP.
- The operation may vary depending on the smartphone or mobile phone. Refer to the operating instructions supplied with the smartphone or mobile phone.
- Depending on the connected device or the application you are using, the functions may not work properly even if you try to operate them with the headset.

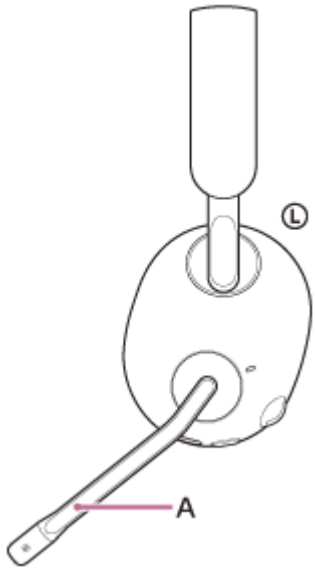
**1 Connect the headset to a smartphone or mobile phone via Bluetooth connection.**

**2 Operate your smartphone or mobile phone to make a call.**

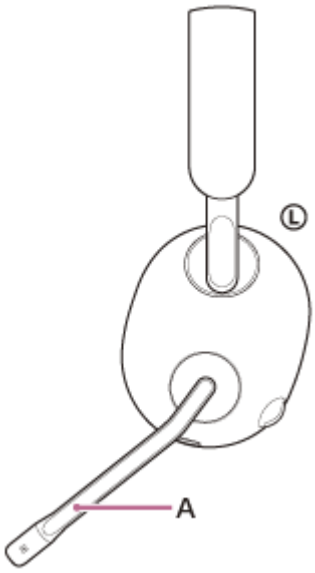
When you make a call, the dial tone is heard from the headset.
If you make a call during music playback, playback pauses.
If no dial tone is heard via the headset, switch the call device to the headset using your smartphone or mobile phone.

You can talk using the boom microphone of the headset.

**INZONE H9:**




**INZONE H7:**

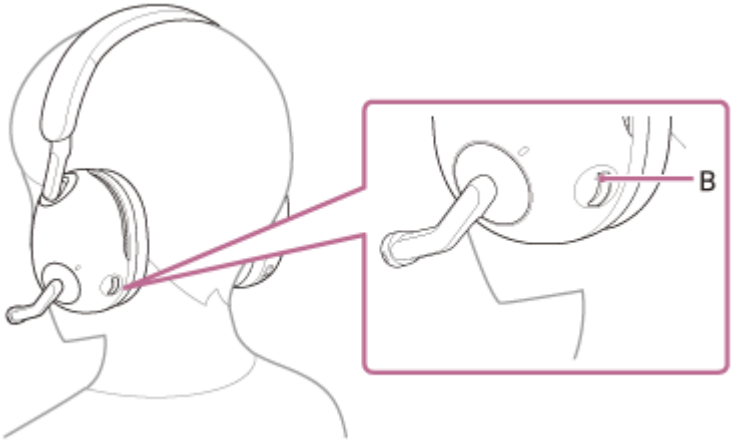



**A:** Boom microphone

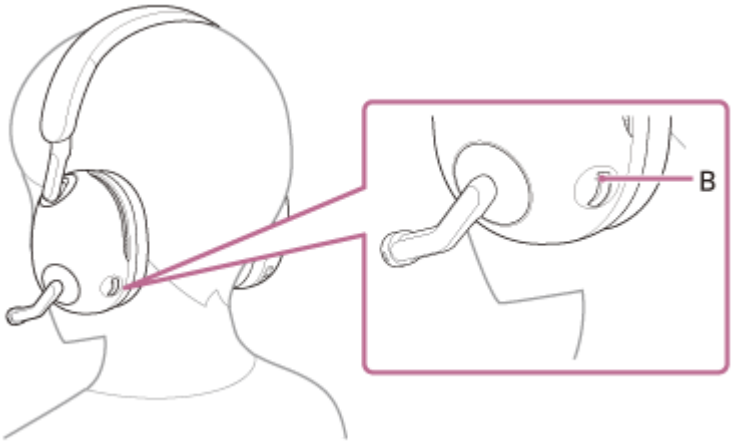
3 **Adjust the volume using the VOL (volume) –/+ dial of the headset.**

There is a tactile dot on the + side.

**INZONE H9:**



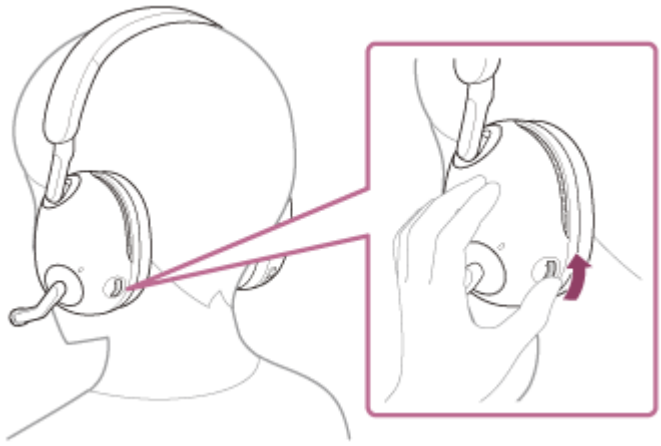

**INZONE H7:**



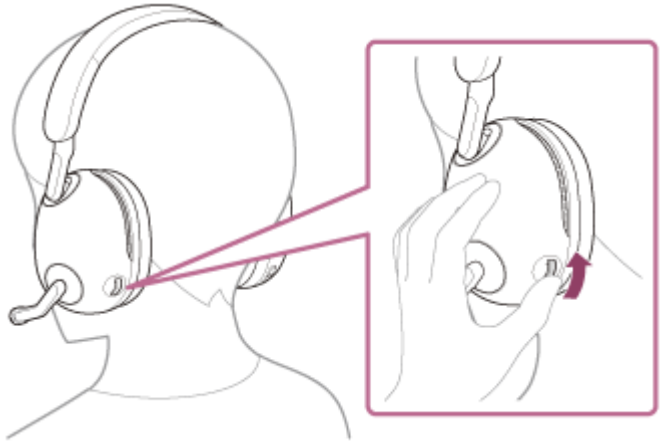

**B:** Tactile dot

- Increase the volume: Turn to the + side.

**INZONE H9:**

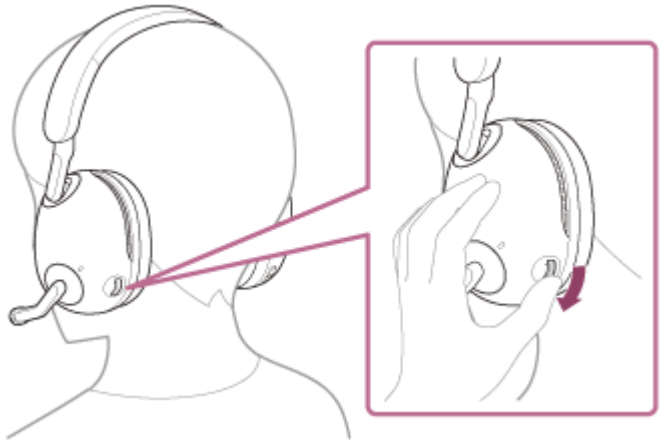


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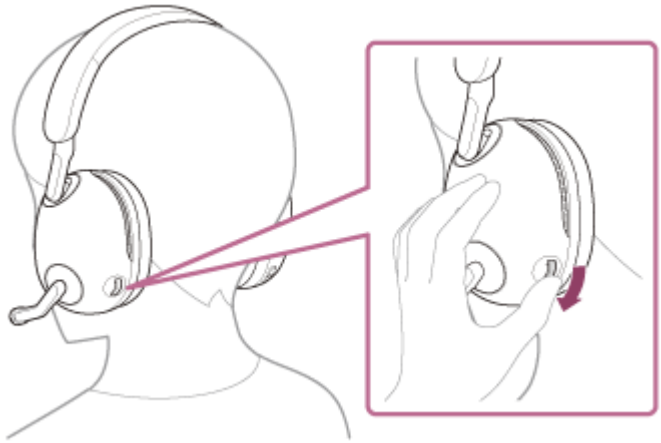


- Decrease the volume: Turn to the – side.

**INZONE H9:**



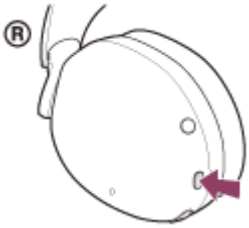
**INZONE H7:**



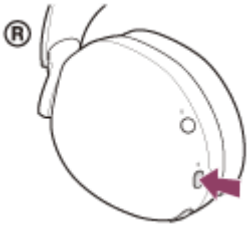
When the volume reaches the maximum or minimum, you will hear a notification sound.

4 **When you finish your phone call, press the (Bluetooth) button on the headset to end the call.**

**INZONE H9:**



**INZONE H7:**



If you made a call during music playback, music playback resumes automatically after ending the call.

**Hint**

- Adjust the volume with the connected device and headset.

**Note**

- Depending on the connected device or playback application you are using, when you make a call during music playback, playback may not resume automatically even after you finish the call.
- Use a smartphone or mobile phone at least 50 cm (19.69 in.) away from the headset. Noise may result if the smartphone or mobile phone is too close to the headset.
- Your voice will be heard from the headset through the headset's boom microphone (Sidetone function). In this case, ambient sounds or the sounds of the headset operation may be heard through the headset, but this is not a malfunction.

**Related Topic**

- How to make a wireless connection to Bluetooth devices
- Receiving a call
- Functions for a phone call

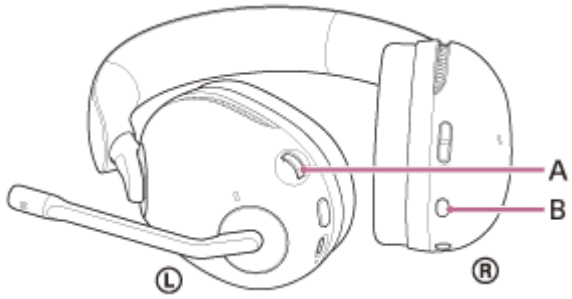
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Wireless Noise Canceling Gaming Headset/Wireless Gaming Headset
INZONE H9/INZONE H7

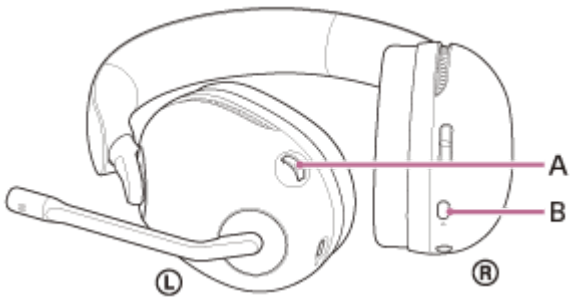
# Functions for a phone call

The functions available during a call may vary depending on the profile supported by your smartphone or mobile phone. In addition, even if the profile is the same, the functions may vary depending on the smartphone or mobile phone. Depending on the connected device or the application you are using, the functions may not work properly even if you try to operate them with the headset.
Refer to the operating instructions supplied with the smartphone or mobile phone.

**INZONE H9:**




**INZONE H7:**




**A:** VOL (volume) –/+ dial
**B:** (Bluetooth) button

Each dial and button has the following function:

## Supported profile: HFP (Hands-free Profile)

### VOL (volume) –/+ dial

- Increase the volume: Turn to the + side during a call.
- Decrease the volume: Turn to the – side during a call.

### (Bluetooth) button

- Receive a call: Press once briefly during incoming call.
- Reject a call: Press and hold for about 2 seconds during incoming call.
- Finish a call: Press once briefly during a call.
- Cancel an outgoing call: Press once briefly during outgoing call.

### Supported profile: HSP (Headset Profile)

**VOL (volume) –/+ dial**

- Increase the volume: Turn to the + side during a call.
- Decrease the volume: Turn to the – side during a call.

**(Bluetooth) button**

- Receive a call: Press once briefly during incoming call.
- Finish a call: Press once briefly during a call.
- Cancel an outgoing call: Press once briefly during outgoing call.

---

**Related Topic**

- Receiving a call
- Making a call

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# Disconnecting Bluetooth connection (after use)

1. **Disconnect the Bluetooth connection by operating the Bluetooth device.**

   You will hear a notification sound indicating that the Bluetooth connection is disconnected.

2. **Turn off the Bluetooth mode or turn off the headset.**

   When turning off the Bluetooth mode, you will hear a notification sound indicating that the Bluetooth mode is turned off.
   When turning off the headset, you will hear a notification sound indicating that the headset is turning off.

**Hint**

- When you finish playing music, the Bluetooth connection may terminate automatically depending on the Bluetooth device.

**Related Topic**

- Turning off the headset

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# Listening to music from a device via Bluetooth connection

If your Bluetooth device supports the following profiles, you can enjoy listening to music and control the device from your headset via Bluetooth connection.

- A2DP (Advanced Audio Distribution Profile)
  You can enjoy high-quality music wirelessly.
- AVRCP (Audio Video Remote Control Profile)
  You can adjust the volume, etc.

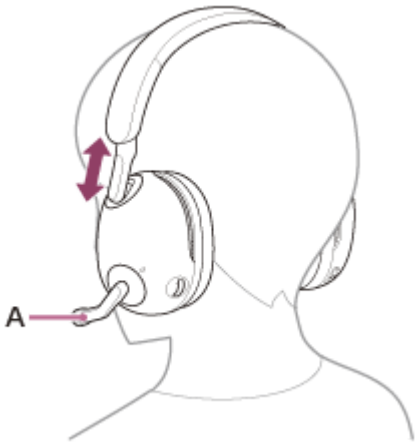
The operation may vary depending on the Bluetooth device. Refer to the operating instructions supplied with the Bluetooth device.

**1 Connect the headset to a Bluetooth device.**

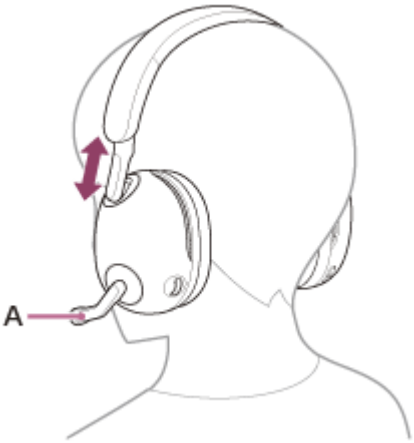
**2 Put the headset on your ears.**

Extend the slider to adjust the length of the headband.
Put the headset on your head with the Ⓛ (left) mark on your left ear and the Ⓡ (right) mark on your right ear.
There is a boom microphone on the Ⓛ (left) mark side.

**INZONE H9:**




**INZONE H7:**



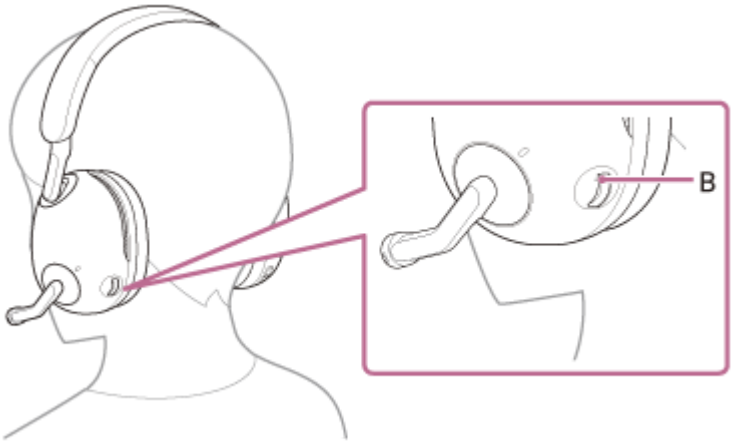

**A:** Boom microphone

3 **Operate the Bluetooth device to start playback and adjust the volume to a moderate level.**

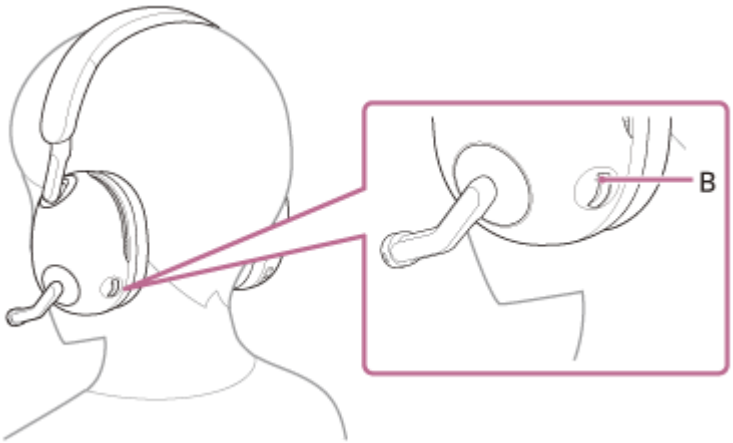
4 **Adjust the volume using the VOL (volume) –/+ dial of the headset.**

There is a tactile dot on the + side.

**INZONE H9:**



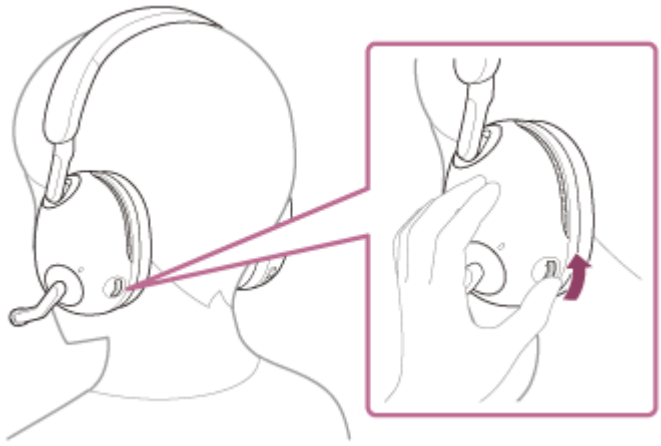

**INZONE H7:**



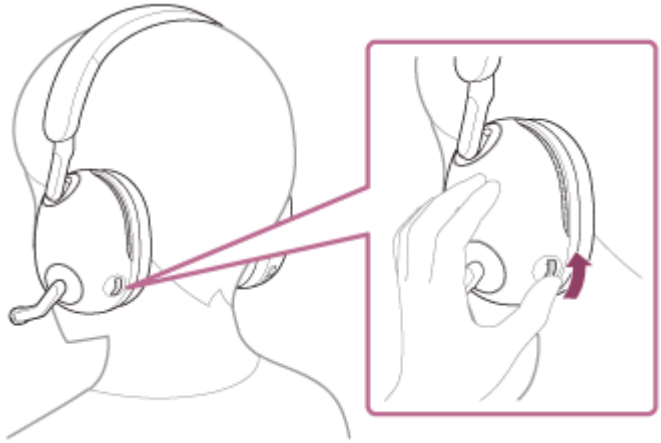

**B:** Tactile dot

- Increase the volume: Turn to the + side.

**INZONE H9:**

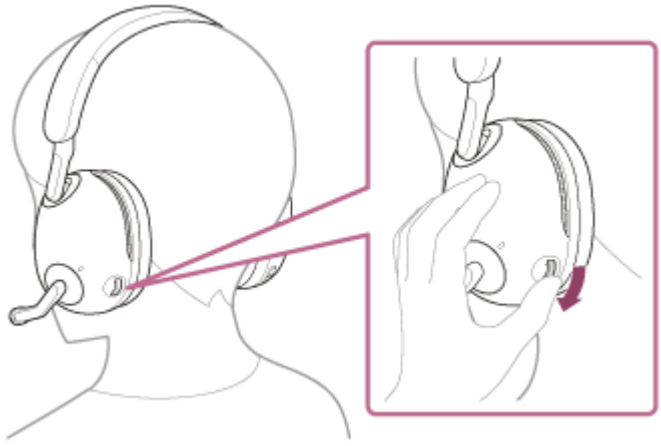


**INZONE H7:**

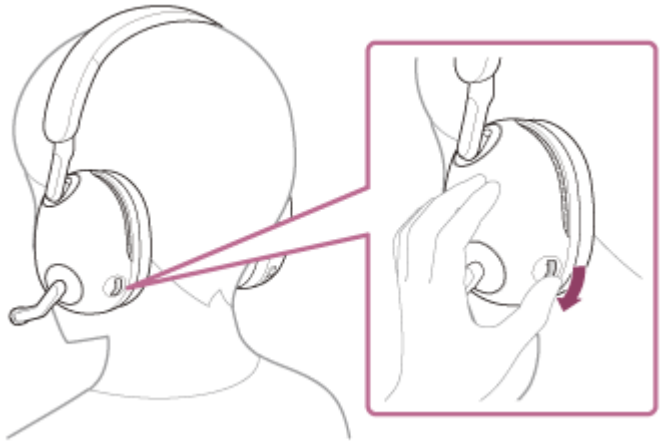


- Decrease the volume: Turn to the – side.

**INZONE H9:**



**INZONE H7:**



When the volume reaches the maximum or minimum, you will hear a notification sound.

**Hint**

- The headset supports SCMS-T content protection. You can enjoy music and other audio on the headset from a device such as a mobile phone or portable TV that supports SCMS-T content protection.
- Adjust the volume with the connected device and headset.

**Note**

- If the communication condition is poor, the Bluetooth device may react incorrectly to the operation on the headset.

**Related Topic**

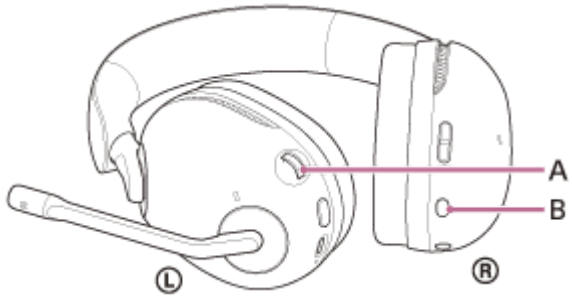
- How to make a wireless connection to Bluetooth devices
- Controlling the audio device (Bluetooth connection)
- Using the noise canceling function (INZONE H9 only)

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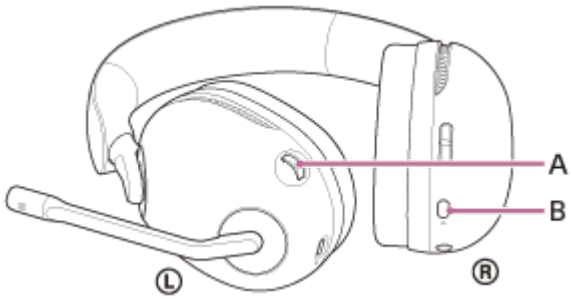
# Controlling the audio device (Bluetooth connection)

If your Bluetooth device supports the device operating function (compatible profile: AVRCP), the following operations are available. The available functions may vary depending on the Bluetooth device, so refer to the operating instructions supplied with the device.

**INZONE H9:**




**INZONE H7:**




**A:** VOL (volume) –/+ dial
**B:** (Bluetooth) button

Each dial and button has the following function:

**VOL (volume) –/+ dial**

- Increase the volume: Turn to the + side.
- Decrease the volume: Turn to the – side.

**(Bluetooth) button**

- Play: Press once briefly while paused.
- Pause: Press once briefly during playback.
- Skip to the beginning of the next track: Press twice quickly. ( ● ● )
- Skip to the beginning of the previous track (or the current track during playback): Press 3 times quickly. ( ● ● ● )

**Note**

- If the communication condition is poor, the Bluetooth device may react incorrectly to the operation on the headset.
- The available functions may vary depending on the connected device, the music software, or app used. In some cases, it may operate differently or may not work even when the operations described above are performed.

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# Disconnecting Bluetooth connection (after use)

1. **Disconnect the Bluetooth connection by operating the Bluetooth device.**

   You will hear a notification sound indicating that the Bluetooth connection is disconnected.

2. **Turn off the Bluetooth mode or turn off the headset.**

   When turning off the Bluetooth mode, you will hear a notification sound indicating that the Bluetooth mode is turned off.
   When turning off the headset, you will hear a notification sound indicating that the headset is turning off.

**Hint**

- When you finish playing music, the Bluetooth connection may terminate automatically depending on the Bluetooth device.

**Related Topic**

- Turning off the headset

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# About the sound quality mode

The following 2 sound quality modes during Bluetooth playback can be selected. You can switch the settings and check the sound quality mode with “INZONE Hub”.
This is effective during music playback via a Bluetooth connection.
**Priority on Sound Quality:** Prioritizes the sound quality (default).
**Priority on Stable Connection:** Prioritizes the stable connection.

- When you want to prioritize the sound quality, select [Priority on Sound Quality].
- If the connection is unstable, such as when producing only intermittent sound, select [Priority on Stable Connection].

**Note**

- The playback time may shorten depending on the sound quality and the conditions under which you are using the headset.
- Depending on the ambient conditions in the area where you are using the headset, intermittent sound may still occur even if [Priority on Stable Connection] is selected.

**Related Topic**

- What you can do with “INZONE Hub”

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# Supported codecs

A codec is an “audio coding algorithm” used when transmitting sound wirelessly via Bluetooth connection.
The headset supports the following 2 codecs for music playback via an A2DP connection: SBC and AAC.

- SBC
  This is an abbreviation for Subband Codec.
  SBC is the standard audio coding technology used in Bluetooth devices.
  All Bluetooth devices support SBC.

- AAC
  This is an abbreviation for Advanced Audio Coding.
  AAC is mainly used in Apple products such as iPhone that can provide a higher sound quality than that of SBC.

When music in one of the above codecs is transmitted from a connected device, the headset switches to that codec automatically and plays back the music in the same codec.
If the connected device supports a codec of higher sound quality than SBC, you may need to set the device beforehand to enjoy music with the desired codec from the supported codecs.
Refer to the operating instructions supplied with the device regarding setting the codec.

**Related Topic**

- About the sound quality mode

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# What you can do with “INZONE Hub”

When you connect a computer with the “INZONE Hub” software installed and the headset with the USB transceiver, you can do the following.

- Adjust volume
- Select the Equalizer setting
- Customize the Equalizer setting
- Set the volume balance between game and chat
- Adjust the dynamic range (DYNAMIC RANGE CONTROL)
- Create/save sound profile
- Export/import sound profile
- Adjust the noise canceling function and Ambient Sound Mode (ambient sound control) (INZONE H9 only)
- Select the switching pattern when changing the noise canceling function/Ambient Sound Mode on the headset (INZONE H9 only)
- Adjust the microphone volume
- Adjust the sidetone volume
- Microphone test
- Set the microphone input volume to be constant (AUTO GAIN CONTROL)
- Set the spatial sound
- Set the auto power off
- Turn the indicator lighting on/off (AUTO LED OFF) (INZONE H9 only)
- Set the Bluetooth boot mode when the headset is turned on
- Set the Bluetooth connection mode (sound quality mode)
- Display the remaining battery charge of the headset
- Display the Bluetooth connection status
- Display the on/off status of the microphone
- Check/update the headset software version

For details on “INZONE Hub”, refer to the following URL.
https://www.sony.net/inzonehub-support

**Note**

- When the audio output device of the computer is set to [INZONE H9 / INZONE H7 - CHAT], the sound settings are disabled. Check that it is set to [INZONE H9 / INZONE H7 - GAME].

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# Installing “INZONE Hub”

1. **Download the “INZONE Hub” software from the support site and install it on your computer.**

   For details, refer to the following URL:
   https://www.sony.net/inzonehub-support

   Compatible OS: Windows 10 or later

2. **After installing, launch “INZONE Hub”.**

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# How to keep the software up-to-date (for comfortable use of the headset)

Install the latest headset software using “INZONE Hub” to enjoy new functions or to resolve a certain number of issues with the headset.
Always use the headset with the latest software installed.
For details on the latest headset software and how to update the software, refer to the information on the support website.
For customers in the U.S.A, Canada, and Latin America:
https://www.sony.com/am/support
For customers in European countries:
https://www.sony.eu/support
For customers in China:
https://service.sony.com.cn
For customers in other countries/regions:
https://www.sony-asia.com/support

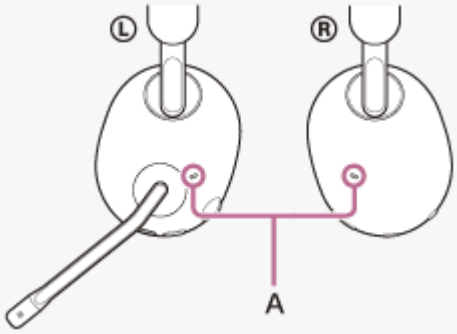
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# What is noise canceling? (INZONE H9 only)

The noise canceling function reduces ambient sound by generating antiphase sound that counters and cancels outside ambient sounds (such as the noise inside vehicles or noise from indoor air conditioners).

**Note**

- Depending on the type of noise or if it is used in a very quiet environment, you may not feel the effect of noise canceling, or you may feel that some noise is increased.
- When you are wearing the headset, depending on how you wear the headset, the effect of noise canceling may be decreased or a beeping sound (feedback) may be heard. In this case, take off the headset and put it on again.
- The noise canceling function works primarily on noise in lower frequencies such as air conditioner and vehicle noise. While noise is reduced, it is not completely canceled.
- When you use the headset in a car or a bus, noise may occur depending on street conditions.
- Mobile phones may cause interference and noise. Should this occur, move the headset further away from the mobile phone.
- Do not cover the microphones on the left and right units of the headset with your hand, etc. If they are covered, the effect of the noise canceling or the Ambient Sound Mode may not perform properly, or a beeping sound (feedback) may occur. If any of this is the case, remove your hands, etc. from the left and right microphones.




**A:** Noise canceling function microphones (external) (left, right)

**Related Topic**

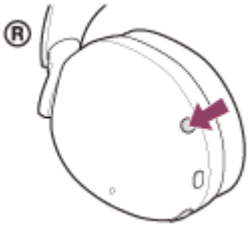
- Using the noise canceling function (INZONE H9 only)

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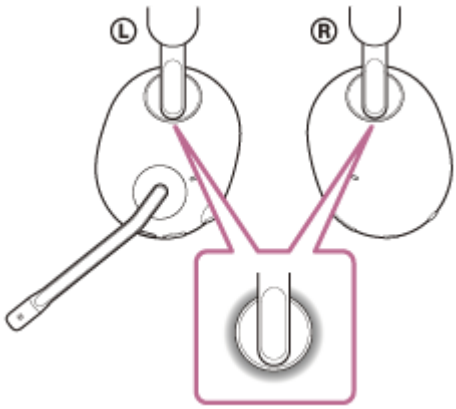
# Using the noise canceling function (INZONE H9 only)

If you use the noise canceling function, you can enjoy games without being disturbed by ambient noise.

**1 Press and hold the ⏻ (power) button for about 2 seconds or more to turn on the headset.**




The left and right ring indicators (white or blue) light up for about 5 seconds.
You will hear a notification sound indicating that the headset is turned on.




**2 Press the NC/AMB button to switch to the noise canceling function.**




Each time the button is pressed, the function switches as follows.
Noise canceling function: ON
You will hear a notification sound indicating that the noise canceling function is turned on.



Ambient Sound Mode: ON
You will hear a notification sound indicating that the Ambient Sound Mode is turned on.



Noise canceling function: OFF/Ambient Sound Mode: OFF

> You will hear a notification sound indicating that the noise canceling function and Ambient Sound Mode are turned off.

**Hint**

- You can also change the settings of the noise canceling function and Ambient Sound Mode with “INZONE Hub”.
- In the factory settings, the noise canceling function is turned off when the headset is turned on. This setting can be changed using “INZONE Hub”.
- You can select one of the following on “INZONE Hub” to set how you want the functions to change when you press the NC/AMB button.
  - Noise canceling function: ON ➡ Ambient Sound Mode: ON ➡ Noise canceling function: OFF/Ambient Sound Mode: OFF
  - Noise canceling function: ON ➡ Ambient Sound Mode: ON
  - Ambient Sound Mode: ON ➡ Noise canceling function: OFF/Ambient Sound Mode: OFF
  - Noise canceling function: ON ➡ Noise canceling function: OFF/Ambient Sound Mode: OFF

**Related Topic**

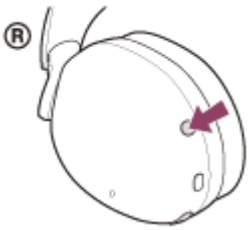
- Turning on the headset
- What is noise canceling? (INZONE H9 only)
- Listening to ambient sound while playing games (Ambient Sound Mode) (INZONE H9 only)
- What you can do with “INZONE Hub”

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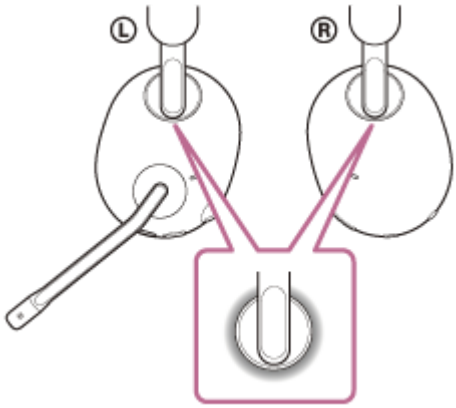
# Listening to ambient sound while playing games (Ambient Sound Mode) (INZONE H9 only)

You can hear ambient sound through the microphones embedded in the left and right units of the headset while enjoying games.

**1 Press and hold the ⏻ (power) button for about 2 seconds or more to turn on the headset.**




The left and right ring indicators (white or blue) light up for about 5 seconds.
You will hear a notification sound indicating that the headset is turned on.




**2 Press the NC/AMB button to switch to the Ambient Sound Mode.**




Each time the button is pressed, the function switches as follows.
Noise canceling function: ON
You will hear a notification sound indicating that the noise canceling function is turned on.

Ambient Sound Mode: ON
You will hear a notification sound indicating that the Ambient Sound Mode is turned on.

> Noise canceling function: OFF/Ambient Sound Mode: OFF
> You will hear a notification sound indicating that the noise canceling function and Ambient Sound Mode are turned off.

**Hint**

- Ambient Sound Mode settings changed with “INZONE Hub” are stored in the headset. Once you have changed the settings, you can enjoy music with the stored settings of the Ambient Sound Mode even when the headset is connected to other devices which do not have “INZONE Hub” installed.
- In the factory settings, the Ambient Sound Mode is turned off when the headset is turned on. This setting can be changed using “INZONE Hub”.
- You can select one of the following on “INZONE Hub” to set how you want the functions to change when you press the NC/AMB button.
  - Noise canceling function: ON ➡ Ambient Sound Mode: ON ➡ Noise canceling function: OFF/Ambient Sound Mode: OFF
  - Noise canceling function: ON ➡ Ambient Sound Mode: ON
  - Ambient Sound Mode: ON ➡ Noise canceling function: OFF/Ambient Sound Mode: OFF
  - Noise canceling function: ON ➡ Noise canceling function: OFF/Ambient Sound Mode: OFF

**Note**

- Depending on the ambient condition and the type/volume of audio playback, the ambient sound may not be heard even when using the Ambient Sound Mode. Do not use the headset in places where it would be dangerous if you are unable to hear ambient sounds such as on a road with car and bicycle traffic.
- If the headset is not worn properly, the Ambient Sound Mode may not work correctly. Wear the headset properly.
- Depending on the surrounding environment, wind noise may increase when the Ambient Sound Mode is turned on. In that case, cancel the voice focus with “INZONE Hub”. If the wind noise is still significant, turn off the Ambient Sound Mode.

**Related Topic**

- Using the noise canceling function (INZONE H9 only)
- What you can do with “INZONE Hub”

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# Precautions

## On the USB transceiver/Bluetooth communications

- Because the USB transceiver, Bluetooth devices, and wireless LAN (IEEE 802.11ax/b/g/n) use the same frequency band (2.4 GHz), microwave interference may occur and result in noise, audio dropouts, or communications being disabled if this headset is used near a wireless LAN device. In such a case, perform the following steps.
  - When connecting the headset to the USB transceiver or a Bluetooth device, use the headset at least 10 m (30 feet) away from the wireless LAN device.
  - If this headset is used within 10 m (30 feet) of a wireless LAN device, turn off the wireless LAN device.
  - Use this headset and the USB transceiver/Bluetooth device near each other as much as possible.
- Bluetooth wireless technology operates within a range of about 10 m (30 feet). The maximum communication distance may vary depending on the presence of obstacles (people, metal objects, walls, etc.) or the electromagnetic environment.
- Microwaves emitting from a Bluetooth device may affect the operation of electronic medical devices. Turn off the headset and other Bluetooth devices in the following locations, as it may cause an accident:
  - in hospitals, near priority seating in trains, locations where inflammable gas is present, near automatic doors, or near fire alarms.
- This product emits radio waves when used in wireless mode. When used in wireless mode on an airplane, follow flight crew directions regarding permissible use of products in wireless mode.
- When connected with a Bluetooth device, the audio playback on the headset may be delayed from that on the transmitting device due to the characteristics of Bluetooth wireless technology. As a result, the sound may not be in sync with the image when playing games or viewing movies.
- The headset supports security functions that comply with the Bluetooth standard as a means of ensuring security during communication using Bluetooth wireless technology. However, depending on the configured settings and other factors, this security may not be sufficient. Be careful when communicating using Bluetooth wireless technology.
- Sony shall assume no responsibility for any damages or loss resulting from information leaks that occur when using Bluetooth communications.
- Bluetooth connections with all Bluetooth devices cannot be guaranteed.
  - Bluetooth devices connected with the headset must comply with the Bluetooth standard prescribed by Bluetooth SIG, Inc., and must be certified as compliant.
  - Even when a connected device complies with the Bluetooth standard, there may be cases where the characteristics or specifications of the Bluetooth device make it unable to connect, or result in different control methods, display, or operation.
  - When using the headset to perform hands-free talking on the phone, noise may occur depending on the connected device or the communication environment.
- Depending on the device to be connected, it may require some time to start communications.

## Note on static electricity

- If you use the headset when the air is dry, you may experience discomfort due to static electricity accumulated on your body. This is not a malfunction of the headset. You can reduce the effect by wearing clothes made of natural materials that do not easily generate static electricity.

## Notes on wearing the headset

- After use, remove the headset from your ears slowly.
- Because the headset achieves a tight seal over the ears, forcibly pressing it against your ears or quickly pulling it off can result in eardrum damage. When wearing the headset, the speaker diaphragm may produce a click sound. This

is not a malfunction.

## Other notes

- When the volume is increased too much, sound may leak. Be careful not to bother others. As a guide, use at a volume that allows you to be called and answer even in a noisy place.
- Do not subject the headset to excessive shock as it is a precision device.
- The Bluetooth function may not work with a mobile phone, depending on the signal conditions and the surrounding environment.
- Do not breathe into the driver unit.
- Do not apply weight or pressure to the headset for long periods, including when it is stored, as it may cause deformation.
- If you experience discomfort while using the headset, stop using it immediately.
- The earpads may be damaged or deteriorate with long-term use and storage.
- Be careful not to hit your eyes with the boom microphone when putting on, taking off or using the headset.
- Earpads are consumables. If the earpads deteriorate or are damaged through long-term use and storage, contact your nearest Sony dealer.

### Cleaning the headset

- When the headset exterior is dirty, wipe it clean with a soft dry cloth. If the headset is particularly dirty, soak a cloth in diluted neutral detergent and wring it well before using it to clean the headset (excluding the earpads). Do not use solvents such as thinner, benzene, or alcohol, as they may damage the finish on the surface of the headset or cause other damages.

### Do not use the headset near medical devices

- Radio waves can affect cardiac pacemakers and medical devices. Do not use the headset in crowded places such as crowded trains or inside a medical institution.
- The headset has magnet(s) which may interfere with pacemakers, programmable shunt valves for hydrocephalus treatment, or other medical devices. Do not place the headset close to persons who use such medical devices. Consult your doctor before using the headset if you use any such medical device.

### Keep the headset away from the magnetic card

- The headset has magnets. If you bring a magnetic card close to the headset, the card magnet may be affected and become unusable.

### Keep out of reach of infants

- There is a risk that they may swallow small parts. Keep out of reach of infants after use.

### About the temperature rise

- While charging the headset, or when using the headset for a long time, the temperature of the headset may rise, but this is not a malfunction.

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# To prevent burning or malfunction due to getting wet

## On waterproof performance of the headset

The headset is not waterproof. If water or foreign matter enters the headset, this can result in burnout or malfunction. Avoid situations such as the following and be careful not to get moisture or dirt on the headset.

- Using the headset in the rain or snow



- Touching the headset without drying wet hands after doing housework in the kitchen or washing hands in the washroom



- Touching the headset with sweaty hands, or using the headset in situations where the headset may get soaked in sweat





- Putting the headset in a bag with a cold PET bottle



- Spilling a drink while eating or drinking

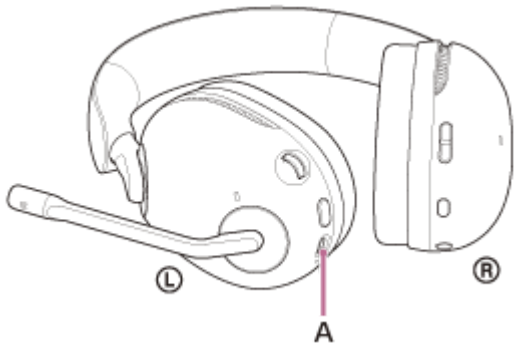


### If the headset gets wet, or water enters the headset

If a wet headset is charged or turned on, this can result in burnout or malfunction. Position the headset upright and put a dry cloth under the USB Type-C port until no more water comes out from the inside. After that, leave the headset in a shaded, well-ventilated place until it is completely dry.

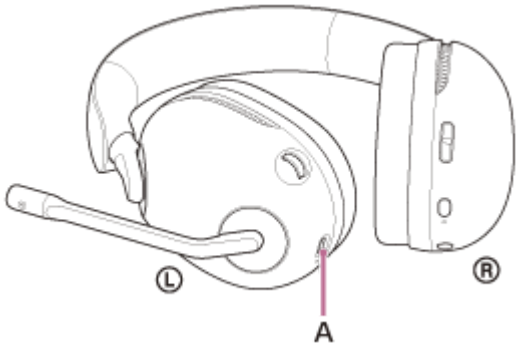
**INZONE H9:**






**INZONE H7:**






**A:** USB Type-C port

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Wireless Noise Canceling Gaming Headset/Wireless Gaming Headset
INZONE H9/INZONE H7

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Wireless Noise Canceling Gaming Headset/Wireless Gaming Headset
INZONE H9/INZONE H7

## Customer support websites

For customers in the U.S.A, Canada, and Latin America:
https://www.sony.com/am/support
For customers in European countries:
https://www.sony.eu/support
For customers in China:
https://service.sony.com.cn
For customers in other countries/regions:
https://www.sony-asia.com/support

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# What can I do to solve a problem?

If the headset does not function as expected, try the following steps to resolve the issue.

- Find the symptoms of the issue in this Help Guide, and try any corrective actions listed.
- Charge the headset.
  You may be able to resolve some issues by charging the headset battery.
- Restart the device that is being connected to the headset.
  You may be able to resolve some issues by restarting the connected device such as your computer, smartphone, or PS5™.
- Reset the headset.
- Initialize the headset.
  This operation resets volume settings, etc. to the factory settings, and deletes all pairing information.
- Look up information on the issue on the customer support website.

If the operations above do not work, consult your nearest Sony dealer.

**Related Topic**

- Charging the headset
- Customer support websites
- Resetting the headset
- Initializing the headset to restore factory settings

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# Unable to turn on the headset.

- Make sure the battery is fully charged.
- Reset the headset.
- Initialize the headset. All of the pairing information is deleted. Pair the headset and the Bluetooth device again.

**Related Topic**

- Charging the headset
- Checking the remaining battery charge
- Resetting the headset
- Initializing the headset to restore factory settings

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# Charging cannot be done.

- Be sure to use the supplied USB Type-C cable.
- Check that the USB Type-C cable is firmly connected to the headset and the USB AC adaptor, computer or PS5™, or the USB AC adaptor is firmly connected to the AC outlet.
- Check that the computer is turned on. Wake the computer up if the computer is in standby (sleep) or hibernation mode.
- Check that the PS5 is not in rest mode. If it is in rest mode, exit this mode or change the PS5 settings so that the USB ports on the PS5 can be used for charging even when in rest mode.
- Update the OS of the computer or the system software of the PS5 to the latest version.
- Restart the computer or PS5, and check whether the situation has improved.
- It is recommended to charge in a place with an ambient temperature between 15 °C and 35 °C (59 °F - 95 °F). Efficient charging may not be possible beyond this range.
- Reset the headset.
- Initialize the headset. All of the pairing information is deleted. Pair the headset and the Bluetooth device again.

**Related Topic**

- Charging the headset
- Resetting the headset
- Initializing the headset to restore factory settings

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# Charging time is too long.

- When charging with a computer, check that the headset and the computer are directly connected, and not via a USB hub.
- Check that you are using the supplied USB Type-C cable.
- It is recommended to charge in a place with an ambient temperature between 15 °C and 35 °C (59 °F - 95 °F). Efficient charging may not be possible beyond this range.
- Restart the computer or PS5™, and try the USB connection procedure again in cases other than those stated above.
- If the problem is not improved even after restarting the computer or PS5 and trying the USB connection procedure again, connect the headset to an AC outlet to charge it.

**Related Topic**

- Charging the headset
- Resetting the headset
- Initializing the headset to restore factory settings

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Wireless Noise Canceling Gaming Headset/Wireless Gaming Headset
INZONE H9/INZONE H7

# The available operating time is short (the duration of the battery is short).

- When you play games on your computer or PS5™ with the headset's Bluetooth mode turned on, the available operating time is reduced. When you are not using a Bluetooth device such as a smartphone, press and hold the (Bluetooth) button for about 2 seconds to turn off the Bluetooth mode.
- If the headset is not used for a long time, the rechargeable battery usage hours may be reduced. However, the battery life will improve after charging and discharging several times. If you store the headset for a long time, charge the battery once every 6 months to avoid over-discharge.
- It is recommended to charge in a place with an ambient temperature between 15 °C and 35 °C (59 °F - 95 °F). Efficient charging may not be possible beyond this range. If the problem persists, consult your nearest Sony dealer.
- If the usage hours of the built-in rechargeable battery decrease significantly, the battery should be replaced. Consult your nearest Sony dealer.

**Related Topic**

- Available operating time
- Checking the remaining battery charge

5-038-202-11(2) Copyright 2022 Sony Corporation

# No sound, low sound level

## While connected to a game console (computer or PS5™)

- Check that both the headset and the connected device are turned on.
- Adjust the volume of the headset and the connected device. Turn up the volume if it is too low.
- Check that the USB transceiver is inserted firmly.
- When the computer’s volume setting is muted or low, change the computer’s volume setting.
- When the chat volume is low, ask the chat partner to change the microphone volume.
- The volume balance between game and chat may be on one side. Adjust the volume balance between game and chat with the GAME/CHAT (game/chat balance) button on the headset. You can also check the volume balance between game and chat with “INZONE Hub” and PS5.
- Make sure that the output setting of the computer is set to [INZONE H9 / INZONE H7 - GAME] or [INZONE H9 / INZONE H7 - CHAT].
- Make sure the in-game output setting is set to [INZONE H9 / INZONE H7 - GAME] or [INZONE H9 / INZONE H7 - CHAT].
- Make sure that the headset is connected to the USB transceiver connected to the computer or PS5.
  - Whether the indicator on the USB transceiver is lit
  - Whether the headset is displayed on “INZONE Hub” and various settings can be made when connected to a computer
- If the headset cannot be connected to the USB transceiver connected to the computer or PS5, follow the procedure below to perform pairing again with the USB transceiver.
  1. Connect the USB transceiver to a computer or PS5.
  2. Press and hold the connect button on the USB transceiver for about 5 seconds or more.
     The USB transceiver goes into pairing mode, and the connect indicator (white) on the USB transceiver repeatedly flashes twice in a row.
  3. Turn on the headset.
     When pairing is complete, a notification sound is emitted from the headset and the connect indicator (white) on the USB transceiver lights up.
- Restart the computer or PS5 you are using.
- Connect the connected device to the headset once again.
- Reset the headset.
- Initialize the headset, and pair the headset and the device again.
- When using a wireless 2.4 GHz connection with a computer or PS5 and a Bluetooth connection at the same time, the microphone input of the headset is used for a call or chat with the connected device via Bluetooth. You cannot chat on the computer or PS5.

## While connected to a Bluetooth device

- Check that both the headset and the connected device are turned on.
- When playing music, check that the headset and the transmitting Bluetooth device are connected via an A2DP Bluetooth connection.
- Adjust the volume of the headset and the connected device. Turn up the volume if it is too low.
- Check that the connected device is playing back.
- Connect the Bluetooth device to the headset once again.
- Pair the headset and the Bluetooth device again.
- Restart the Bluetooth device such as the smartphone you are using.
- Reset the headset.
- Initialize the headset. All of the pairing information is deleted. Pair the headset and the Bluetooth device again.

**Note**

- Connection is not guaranteed with the USB ports of TVs, etc.
- If the volume is turned down on the connected device while connected via Bluetooth connection, the volume will not increase much by operating the headset. When this is the case, adjust the volume by operating the connected device.

**Related Topic**

- How to make a wireless connection to Bluetooth devices
- Listening to music from a device via Bluetooth connection
- Resetting the headset
- Initializing the headset to restore factory settings

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# Sound skips frequently.

## While connected to a game console (computer or PS5™)

- Under the following conditions, noise or audio dropout may occur, or the connection may be disabled.
  - When there is a human body between the headset and the game console
    When this is the case, turn the game console to face the same direction as the antenna of the headset to improve the communications.
  - When there is an obstacle, such as metal or a wall, between the headset and the game console
  - When there is a distance between the headset and the game console
  - When using in places with wireless LAN, where a microwave oven is used, electromagnetic waves are generated, etc.
  - In places where there are other wireless communication audio devices or other people nearby
- When playing games on your computer, this issue can be improved by closing unnecessary applications or windows, or restarting your computer.
- Connect the headset to the USB transceiver again.
- Reset the headset.
- Initialize the headset.

## While connected to a Bluetooth device

- Set [BLUETOOTH CONNECTION QUALITY] to [Priority on Stable Connection] with “INZONE Hub”. For details, see “About the sound quality mode”.
- This issue can be improved by changing the wireless playback quality settings on the transmitting device. For details, refer to the operating instructions supplied with the transmitting device.
- Bluetooth communications may be disabled, or noise or audio dropout may occur under the following conditions.
  - When there is a human body between the headset and the Bluetooth device
    When this is the case, turn the Bluetooth device to face the same direction as the antenna of the headset to improve the Bluetooth communications.
  - When there is an obstacle, such as metal or a wall, between the headset and the Bluetooth device
  - When using in places with wireless LAN, where a microwave oven is used, electromagnetic waves are generated, etc.
  - When there is a distance between the headset and the Bluetooth device
  - Where there are other wireless communication audio devices or other people nearby, such as in train station premises or on a crowded train
- If you are talking on the phone or voice chat with your smartphone, this issue can be improved by closing unnecessary applications or restarting your smartphone.
- Connect the headset and the Bluetooth device once again.
- Reset the headset.
- Initialize the headset. All of the pairing information is deleted. Pair the headset and the Bluetooth device again.

## About the antennas

- Remove any obstacles between the antenna of the connecting game console and Bluetooth device and the built-in antenna of the headset. The antenna of the headset is built into the part shown in the dotted line below.

**INZONE H9:**




**INZONE H7:**




**A:** Built-in antenna

**Related Topic**

- About the sound quality mode
- Resetting the headset
- Initializing the headset to restore factory settings

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# Cannot hear a person during a call/low voice from callers, your voice does not reach the person during a call/your voice is low on the caller’s side.

## While connected to a game console (computer or PS5™)

- Check that both the headset and the connected device are turned on.
- Adjust the volume of the headset and the connected device. Turn up the volume if it is too low.
- Make sure the in-game voice chat output setting is set to [INZONE H9 / INZONE H7 - CHAT].
- Check the call settings of the in-game voice chat and video calling application.
- If the boom microphone of the headset is raised, lower the boom microphone and adjust its position so that it is near your mouth.
- Adjust the GAME/CHAT (game/chat balance) button to the chat side.
- Make sure that the microphone setting is set to [INZONE H9 / INZONE H7 - CHAT] in the sound settings of the computer.
- When connected to a computer, adjust the microphone volume with “INZONE Hub”.
- Connect the headset to the USB transceiver again.
- Reset the headset.
- Initialize the headset, and pair the headset and the device again.
- When using a wireless 2.4 GHz connection with a computer or PS5 and a Bluetooth connection at the same time, the microphone input of the headset is used for a call or chat with the connected device via Bluetooth. You cannot chat on the computer or PS5.

## While connected to a Bluetooth device

- Check that both the headset and the connected device are turned on.
- Adjust the volume of the headset and the connected device. Turn up the volume if it is too low.
- Operate the Bluetooth device to re-establish the connection. Select HFP or HSP for the profile.
- If you are listening to music with the headset, stop playback and press the (Bluetooth) button to respond to an incoming call.
- If the boom microphone of the headset is raised, lower the boom microphone and adjust its position so that it is near your mouth.
- Reset the headset.
- Initialize the headset. All of the pairing information is deleted. Pair the headset and the Bluetooth device again.

**Related Topic**

- How to make a wireless connection to Bluetooth devices
- Receiving a call
- Making a call
- Resetting the headset
- Initializing the headset to restore factory settings

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# Low sound quality of the device connected via Bluetooth connection.

- Turn down the volume of the playback device if it is too loud.
- When playing music, if the headset and the transmitting Bluetooth device are connected via an HFP or HSP Bluetooth connection, switch the Bluetooth connection to A2DP by operating the connected device.
- If the headset connects to the previously connected Bluetooth device, the headset may only establish the HFP/HSP Bluetooth connection when it is turned on. Use the connected device to connect via an A2DP Bluetooth connection.

**Related Topic**

- Listening to music from a device via Bluetooth connection
- Supported codecs

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# The effect of noise canceling is not sufficient. (INZONE H9 only)

- Make sure the noise canceling function is turned on. You can check the noise canceling settings with “INZONE Hub”.
- Put on the headset snugly to a comfortable position.
- The noise canceling function is effective for noise in low frequency ranges in locations such as offices, near air conditioners, on trains, and on planes and is not as effective for noise in higher frequencies, such as human voices.

**Related Topic**

- What is noise canceling? (INZONE H9 only)
- Using the noise canceling function (INZONE H9 only)
- Wearing the headset

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# The way the audio sounds changes when the noise canceling function is on. (INZONE H9 only)

- Audio may sound different depending on whether the noise canceling function is on or off. If there is a difference, this can be improved by adjusting the way the headset is worn so that the headset fits snugly over your ears.

**Related Topic**

- Using the noise canceling function (INZONE H9 only)
- Wearing the headset

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Wireless Noise Canceling Gaming Headset/Wireless Gaming Headset
INZONE H9/INZONE H7

# Pairing cannot be done.

## When the headset cannot pair with a game console (computer or PS5™)

- Bring the headset and the game console that the USB transceiver is connected to a distance within 1 m (3 feet) from each other.
- Restart the connected computer or PS5™, and pair it with the headset again.
- If the headset cannot be connected to the USB transceiver connected to the computer or PS5, follow the procedure below to perform pairing again with the USB transceiver.
  1. Connect the USB transceiver to a computer or PS5.
  2. Press and hold the connect button on the USB transceiver for about 5 seconds or more.
     The USB transceiver goes into pairing mode, and the indicator (white) on the USB transceiver repeatedly flashes twice in a row.
  3. Turn on the headset.
     When pairing is complete, a notification sound is emitted from the headset and the indicator (white) on the USB transceiver lights up.
- Reinsert the USB transceiver.
- Reset the headset.
- Initialize the headset, and pair the headset and the device again.

## When the headset cannot pair with a Bluetooth device

- Bring the headset and the Bluetooth device within 1 m (3 feet) from each other.
- When pairing a device for the first time after purchase, or after initializing or repairing the headset, press and hold the (power) button for about 2 seconds or more to turn on the headset, then press and hold the (Bluetooth) button for about 2 seconds to turn on the Bluetooth mode. The headset automatically enters pairing mode. When you pair a second or subsequent device (the headset already has pairing information for other devices), turn on the headset, then press and hold the (Bluetooth) button for about 5 seconds to enter pairing mode manually.
- When pairing a device once again after initializing or repairing the headset, you may be unable to pair the device if it retains pairing information for the headset (iPhone or other device). In this case, delete the pairing information for the headset from the connected device and then pair them again.
- Restart the smartphone, or other connected device, and pair it with the headset again.
- Reset the headset.
- Initialize the headset. All of the pairing information is deleted. Pair the headset and the Bluetooth device again.

**Related Topic**

- How to make a wireless connection to Bluetooth devices
- Resetting the headset
- Initializing the headset to restore factory settings

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# Unable to make a Bluetooth connection.

- Check that the headset is turned on.
- Check that the Bluetooth device is turned on and the Bluetooth function is on.
- If the headset automatically connects to the last connected Bluetooth device, you may fail to connect the headset to other devices via Bluetooth connection. If this is the case, operate the last connected Bluetooth device and disconnect the Bluetooth connection.
- Check if the Bluetooth device is in sleep mode. If the device is in sleep mode, cancel the sleep mode.
- Check if the Bluetooth connection has been terminated. If terminated, make the Bluetooth connection again.
- If the pairing information for the headset has been deleted on the Bluetooth device, pair the headset with the device again.
- Reset the headset.
- Initialize the headset. All of the pairing information is deleted. Pair the headset and the Bluetooth device again.

**Related Topic**

- How to make a wireless connection to Bluetooth devices
- Resetting the headset
- Initializing the headset to restore factory settings

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# The headset does not operate properly.

- Reset the headset. This operation does not delete pairing information.
- If the headset does not operate properly even if you reset the headset, initialize the headset. The Bluetooth connection information is deleted. Pair the headset and the device again.

**Related Topic**

- Resetting the headset
- Initializing the headset to restore factory settings

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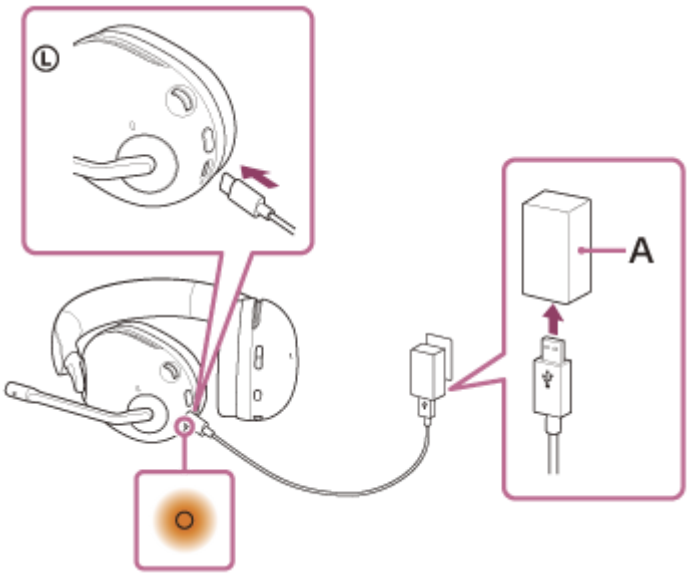
# Resetting the headset

If the headset cannot be turned on or cannot be operated even when it is turned on, reset the headset.

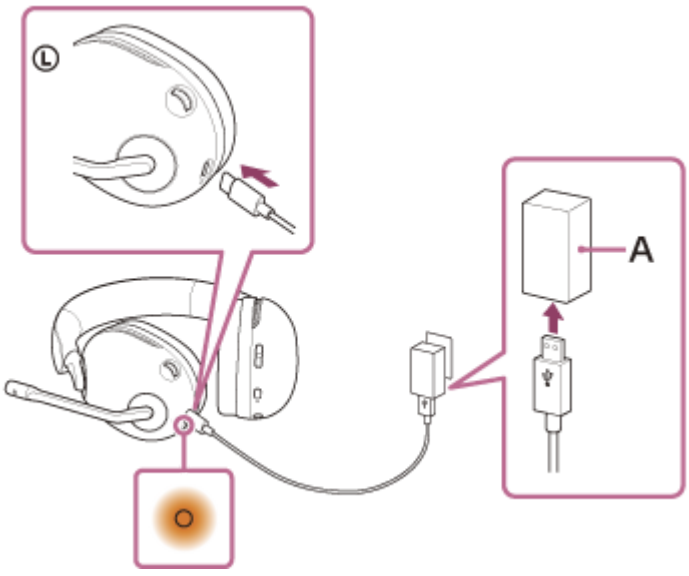
**1 Connect the headset to an AC outlet.**

Use the supplied USB Type-C cable and a commercially available USB AC adaptor.
The charging indicator (orange) lights up.

**INZONE H9:**



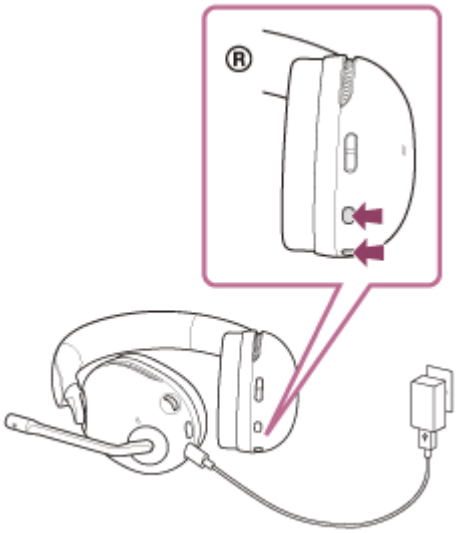

**INZONE H7:**



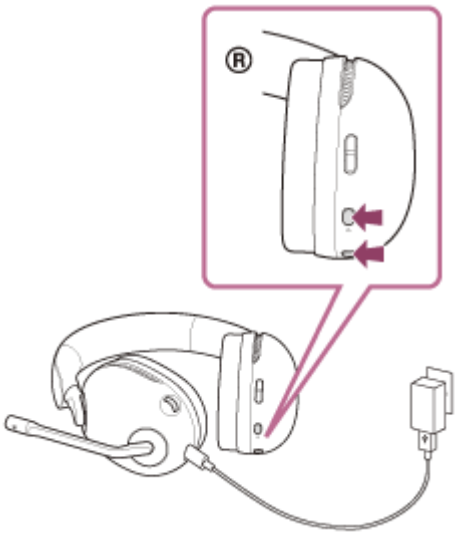

**A:** USB AC adaptor

**2 Press and hold the ⏻ (power) button and ✱ (Bluetooth) button for about 8 seconds or more.**

**INZONE H9:**



**INZONE H7:**



The headset will be reset.

The pairing information and other settings are retained.
If the headset does not operate correctly even after resetting, initialize the headset to restore factory settings.

**Related Topic**

- Initializing the headset to restore factory settings

5-038-202-11(2) Copyright 2022 Sony Corporation

# Initializing the headset to restore factory settings

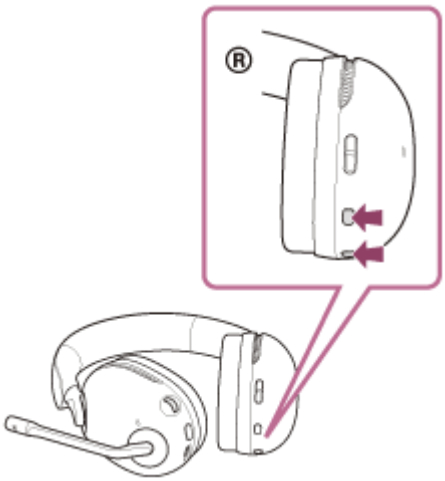
If the headset does not operate correctly even after resetting, initialize the headset.

1. **Turn off the headset.**

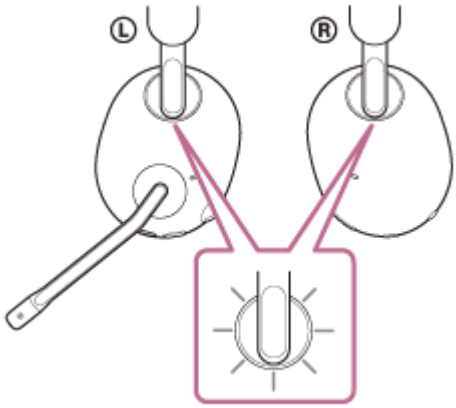
   Remove the USB Type-C cable.

2. **Press and hold the (power) button and (Bluetooth) button for about 10 seconds or more.**

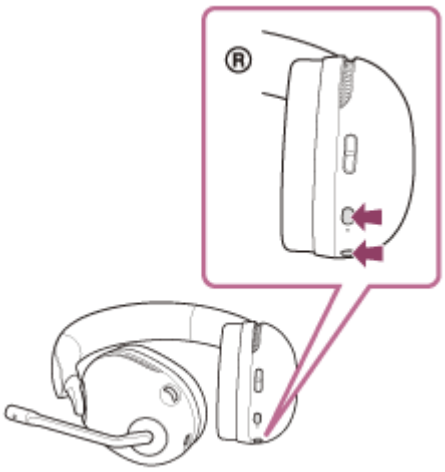
   **INZONE H9:**



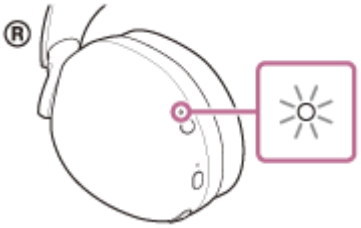

When initializing is complete, the left and right ring indicators (white) flashes 4 times.




**INZONE H7:**



When initializing is complete, the (power) indicator (white) flashes 4 times.



This operation resets volume settings, etc. to the factory settings, and deletes all pairing information. In this case, delete the pairing information for the headset from the connected device and then pair them again.
If the headset does not operate correctly even after initializing, consult your nearest Sony dealer.

**Related Topic**

- Resetting the headset

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# Specifications

## Headset

**Power source:**
DC 3.85 V: Built-in lithium-ion rechargeable battery
DC 5 V: When charged using USB

**Operating temperature:**
0 °C to 40 °C (32 °F to 104 °F)

**Charging time:**
Approx. 3.5 hours

**Note**

- Charging and usage hours may be different depending on the conditions of use.

**Charging temperature:**
5 °C to 35 °C (41 °F to 95 °F)

**Mass:**
**YY2959:**
Approx. 330 g (11.65 oz) (White)
Approx. 335 g (11.82 oz) (Black)
**YY2960:**
Approx. 325 g (11.47 oz)

### Microphone

**Type:**
Electret condenser

**Directivity:**
Bi directional

**Effective frequency range:**
100 Hz - 8 000 Hz

## Communication specification

**Communication system:**
Bluetooth Specification version 5.0

**Output:**
Bluetooth Specification Power Class 1

**Maximum communication range:**

Line of sight approx. 10 m (30 ft) (*1)

**Frequency band:**
Bluetooth: 2.4 GHz band (2.4000 GHz - 2.4835 GHz)
Wireless Transmitter Receiver Section: 2.4 GHz band (2.4000 GHz - 2.4835 GHz)

**Compatible Bluetooth profiles (*2):**
A2DP
AVRCP
HFP
HSP

**Supported Codec (*3):**
SBC
AAC

**Transmission range (A2DP):**
20 Hz - 20 000 Hz (Sampling frequency 44.1 kHz)

*1 The actual range will vary depending on factors such as obstacles between devices, magnetic fields around a microwave oven, static electricity, reception sensitivity, antenna's performance, operating system, software application, etc.
*2 Bluetooth standard profiles indicate the purpose of Bluetooth communications between devices.
*3 Codec: Audio signal compression and conversion format

Design and specifications are subject to change without notice.

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